

Remington Arms Co., Inc.
Product Service
Legal Case #:5623

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
221003	1/28/2011	1/12/2011	1/31/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Gustave	Miramón	106 Cerf Place	Mandeville	LA	70471		H 985-845-4266

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when closing bolt	Cause:4038 Could Not Duplicate Concern Concern:1008 Fired on Bolt Closing		Unknown
C				

1/12/11 Per call from Miramon, he had his rifle fire when he closed the bolt about a year or two ago. He is the original owner of the rifle.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial B&L	DOM
Remington	CF/BA	700/30-06	n/a	6887703 PZ	7/23/1975
Date Purchased	Where Purchased	Accessories	Original Owner		
	WALTER CRAIG SELMA ALABAMA	TWO PIECE BASE,SLING	Y		

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at BLSM program price			Remington/700/CF/BA			
	Repair/Replacement Cost	Repair/Replacement Date				
	43.92	2/7/2011				

1/12/11 Mailing ARS.cm 2/7/11 Per Ilion, could not duplicate concern. Trigger assm dirty and rusty. Replace TPA, clean, test at BLSM program price of \$20 + S&H. Owner approved by phone.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		1/31/2011

Examination	Product Type	RF	
	Action Type	A	
	Assigned To	T.NAGLE	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	22" 3006 SPR	
	Date Code	PZ	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	M/700 BOLT LOCK SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description	TWO PIECE BASE,SLING	

Remington.

224
P267
5th
008

5623

January 12, 2011

Gustave Miramon
106 Cerf Place
Mandeville, LA 70471

Subject: #5623, Model 700

Dear Mr. Miramon,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the boxes with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

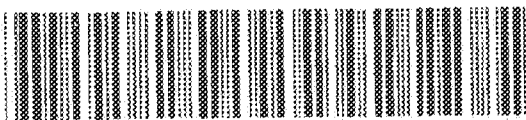
20.40
27.-
35.
82.40
38.48
43.92

enclosure

Serial Number:

6887703

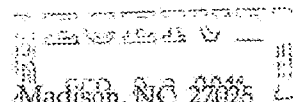
Model: 700



RE00221003

could not dup l. make con concern
T.A. dirty + rusty. Replace TPA
clean + test fire under BLP
for \$20.00 + ship

Quote



Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

BY: _____

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>Remington 700</u> <u>3006</u>		Serial Number: <u>6887703</u>	
Are you the original owner? ☒ YES ☐ NO			
Name: <u>Gas Miramend</u>		Date of Purchase: <u>N/A</u>	
Address (no PO Boxes): <u>106 Cerf Pl.</u>			
City: <u>Madisonville</u>		State: <u>La</u>	Zip: <u>70471</u>
Phone (Daytime): <u>985-845-4266</u>		Fax: <u></u>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>N/A</u>			
E-mail Address: <u>N/A</u>			
☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
After loading the Fine Arm (Rifle) and closing the bolt, the weapon (Rifle) fired (discharged) without any further action on at least (3) different occasions during hunting trips of the late 70's and early 1980's.			
500 characters left			
Ammunition Information:			
Manufacturer: <u>Remington-Winchester</u>		Type: <u>150 mg Core-LokT</u>	
Other (i.e. bullet weight/type, shot size, powder):		<u>180 GR Power Point</u>	
Handload Information: <u>N/A</u>			
Powder Used: <u></u>		Powder Weight: <u></u>	
Case/Hull Used: <u></u>		Primer Used: <u></u>	
Bullet Type/Shot Size: <u></u>		Reloader Used: <u></u>	

Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used:	
How often do you clean the bore? (Months or Number of rounds)	AFTER each Hunt (Pining)
How often do you clean the action? (Months or Number of rounds)	AFTER each Hunt
How often do you clean the trigger assembly? (Months or Number of rounds)	AFTER each Hunt
Brand of lubricant used:	Hoppe's Gun Oil
How often do you lubricate the bore? (Months or Number of rounds)	AFTER each Hunt
How often do you lubricate the action? (Months or Number of rounds)	Same as Above
How often do you lubricate the trigger assembly? (Months or Number of rounds)	Same as Above
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☒ YES ☐ NO N/A	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
N/A	
What were the services performed?	
N/A	
Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357	
⚠️WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. 1. Record the serial number of your firearm before sending it. 2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) 3. Remove all accessories from your firearm to prevent loss or damage. 4. Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.	



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27026-0700

ARS LABEL REQUEST FORM

DATE:	1/12/2011	REQUESTED BY:	Christy
QUANTITY:	1	WEIGHT PER PACKAGE	10
☒ PLEASE CHECK ONE MEDIA COORDINATOR TO MAIL		☐ I WILL MAIL	
DESCRIPTION: 700			

LABEL INFORMATION

MAIL LABEL TO:	Gustave Miramon 106 Cerf Place Mandeville, LA 70471
RETURN ITEM TO:	Rem Prod Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX59E JAN 13, 2011 ALL CURR USD 1 OF 1
SVC CNDCOR ACT UT 10.0 LBS
TRACKING# 1Z4XX59E9065877051
REF 1: GUSTAVE MIRAMON/CD/CM
REF 2: 700

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE CHRG:		
DY 0.00	COD 0.00	SVC T/P USD
DC 0.00	DD 0.00	RS 0.50
AK 0.00	PR 0.00	SD 0.00
TOT PUB CHG 10.00		SP 0.00
PUB+HANDLING		10.00

