

Remington Arms Co., Inc.
Product Service
Legal Case #:5949

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
224647	2/28/2011	3/1/2011	3/1/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Lester	Mohn	148 Quaker Hill Rd.	Morgantown	PA	19543		H 610-286-0694

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C	FBC			

Customer sent in rifle with our repair form. He stated that rifle discharges on its own while working bolt. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	n/a	A6454480	KO	5/17/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY'S SPORT MONTDALE PA		N			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote to
repair under BLM

Repair/Replacement Cost	Repair/Replacement Date
\$30.40	3/9/2011

3/9/11: Per Ilion - TA is contaminated w/a dried & sticky lube residue. Parts work sluggish & bind. Replace TA, clean & test fire under BLM - quote. I called customer & he stated he mailed payment with quote this week. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/1/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4015	Improper Maintenance	ALTERED ADJUSTMENTS
	Description		24" 300 WIN MAG

<http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=5949&Type=Case>

3/9/2011

Barrel	Date Code		KO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-IS5	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	STICKY & DRIED LUBE RESIDUE PARTS WORK SLUGGISH & BIND WILL FOLLOW DOWN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

24"
1205/
24
011

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

RECEIVED
MAR - 2 2011

BY: _____

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☐ YES ☒ NO
Comments:
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <i>N/A</i>
What were the services performed?
Ship your INSURED Firearm by either UPS or Parcel Post to:
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
ME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.
mage in shipping and handling. Preferably,
s returned.)
as or damage.
s the box. Shipments without a proper

it. Remington is not responsible for
urchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

• Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

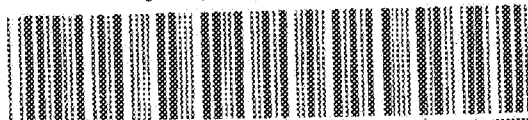
• For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*T.A. is contaminated w/ A DRIED + STICKY
lube residue. PARTS work sluggish + BIND.
Replace TPA, clean & TEST fire under BCP
for \$20.00 + ship*

Quote

A6454480

Model: 700



RE00224647



