

Remington Arms Co., Inc.
Product Service
Legal Case #:6006

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
228077	4/7/2011	3/18/2011	4/8/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Moore	1295 Lebanon Rd	Gallatin	IL	62935		H 618-841-3692

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
--------	-------	-------------	-------------------	----------------

PI

PD

S	Fired when safety was released	Cause:4006 Altered Adjustments or Components Concern:1007 Fired on Safe Release	Unknown
---	--------------------------------	--	---------

C

3/18/11 Per call from Moore, he bought this rifle 2nd hand and hasn't shot it in years after it fired when the safety was released. He alleges it shot a hole in his pool table and mother's basement. It doesn't dot it every time. Someone told him about a recall we had so he wanted to see what to do about it.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	n/a	A6260388	LI	2/9/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	BOETT KELL EVANSVILLE IN	TWO PIECE BASE	N			

CONCERN: PSR

Ammunition Information

Mfg.	Type	Cal/Ga.	SKU	UPC	DOM	Mfg. Code
Remington	/	22-250				
Concern	Other	Factory	Reload			
0:		Y	N			

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	30.40	4/15/2011				

3/18/11 Mailing ARS.cm 4/15/11 Per Ilion, trigger assm dirty and set screws altered. Trigger will not return properly. Replace TPA, clean, test fire under BLSM program price of \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/8/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or	

		Components	
Barrel	Description		24" 22-250 REM
	Date Code		LI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Sub-Assembly	Non-ISS	
	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY. TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	7#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

24"
LI 2/76
24
008

6006

March 18, 2011

David Moore
1295 Lebanon Rd
Galatia, IL 62935

Subject: #6006, Model 700

Dear Mr. Moore,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the boxes with "Product Service".**

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

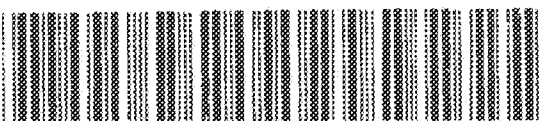
Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

RECEIVED
APR 15 2011

BY:.....

Part Label Number:
A6260388

Model: 700



RE00228077

T.A. Dirty & set screws altered.
TRIG. will not return properly.
replace TPA, clean & test fire
under BLP Ron & 20.00 + ship

Quote

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: REM 700		Serial Number: A6260388	
Are you the original owner? ☐ YES ☒ NO			
Name: DAV. J Moore		Date of Purchase: 1986 ?	
Address (no PO Boxes): 1295 Lebanon Rd			
City: GALATIA		State: Ill	Zip: 62935
Phone (Daytime): 618 841 3692		Fax: 	
E-mail Address: (If e-mail address is provided, notification of receipt and shipment will be sent) 			
E-mail Address: 			
☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
When sometimes you take the SAATy off it will fire on its own It has done this twice on me so I deemed it un safe I thought about trading it off But didnt want that on my heart if something bad happened to someone else I put it away for at least seven years. would like very much to have fixed and feel safe			
Ammunition Information:			
Manufacturer: Remington		Type: Remington 22 250	
Other (i.e. bullet weight/type, shot size, powder): 			
Handload Information:			
Powder Used: 		Powder Weight: 	
Case/Hull Used: 		Primer Used: 	
Bullet Type/Shot Size: 		Reloader Used: 	

20.40
27 -
20. -
67.40
-37-
30.40

Case #	6006	Date of Call	3/18/11	Date of Incident		PreLit		Lit		Obs	
--------	------	--------------	---------	------------------	--	--------	--	-----	--	-----	--

Reporter name		Incident Name/Age	David Moore
address		address	
contact #'s		contact #'s	
email		email	

1295 Lebanon Rd
Galatia IL 62935
618-841-3692

Injury	shot hole in pool table years ago
--------	-----------------------------------

Medical Treatment	
-------------------	--

Alleged cause	
---------------	--

Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased			
700	A6260388		1976	N	BDL			

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info

Other Product	
---------------	--

Notes:	hasn't shot in years. FSR doesn't do it every time.
--------	--

Customer's Request	
--------------------	--

My actions/offers	
-------------------	--



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	3/18/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA			
COORDINATOR		xxx	
TO MAIL		I WILL MAIL	
DESCRIPTION:			
700			

LABEL INFORMATION

MAIL LABEL TO:	David Moore 1295 Lebanon Rd Galatia, IL 62935
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 MAR 18, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969065096350
REF 1: DAVID MOORE/SUP/CHRISTY
REF 2: 700

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
BY 0.00 COD 0.00 RS 0.50
DC 0.00 DCD 0.00 SD 0.00
RH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 9.45 PUB+HANDLING 9.45

