

Remington Arms Co., Inc.
Product Service
Legal Case #:5626

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
216168	12/27/2010	1/13/2011	1/13/2011				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Nickey	Nichols	2464 Janell Trail	Murfreesboro	TN	37128		H 615-849-4078 C 615-556-5491

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when safety was released	Cause:4013 Broken or Missing Parts Concern:1007 Fired on Safe Release	Unknown	
C				

2/3/11 Per note with rifle, fired when he took safety off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	ML/BA	700/54 CAL	27582	ML056639	AR	3/5/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	OUTDOOR SPORTS HDQRS INC	SCOPE BASE,RINGS	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at no charge						

Repair/Replacement Cost	Repair/Replacement Date
74.63	2/3/2011

2/3/11 Per Ilion, connector is broken. Trigger assm dirty and rusty. Replace TPA, clean at no charge.cm

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		1/13/2011
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4013	Broken or Missing Parts	
Barrel	Description		24" 54 CAL SS
	Date Code		AR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	AFT MKT F.P. AND NIPPLE
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR BROKEN
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,RINGS

December 14, 2011

To whom it may concern,

I am 52 years old and have been an avid hunter all my life and have used mainly Remington firearms to hunt with all those years. I have always been pleased with the performance of these products and have recommended them to my friends. This year during muzzle load season I had a very bad experience that caused me to doubt the integrity of Remington firearms. I have always stressed safety to those I hunt with and to my children and this incident caused me great alarm. I had slipped up on a deer that was standing about 100 yards away and as I prepared to shoot him I flipped the safety off on my gun and when I did it shot right beside my foot. I usually have others hunting with me, sometimes small children who are learning how to hunt and it made me tremble to think about one of these little ones standing by me that day. I was lucky and all I lost that day was a trophy buck that trotted away while I stood and watched him. I am sending you this gun in hope that you will do the right thing to correct the problem with it. Over the years when I have lost confidence in a gun I have got another one to replace it. If you see fit to replace this gun with a new sound gun I would greatly appreciate it.

I know that you no longer make this muzzle loader but would be willing to consider something different that you do make or at least to have this one completely reworked. Below is listed my contact information and the problem with the gun.

Problem: Gun shoots as soon as you take it off safety

My contact info:

Home phone: 615-849-4078

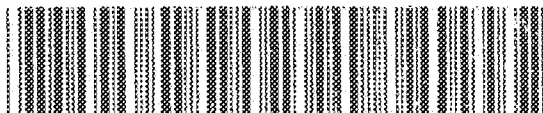
Cell Phone: 615-556-5491

My Name: Nickey Nichols

My address: 2464 Janell Trail, Murfreesboro, Tn 37128

ML056639

Model: 700ML



RE00216168

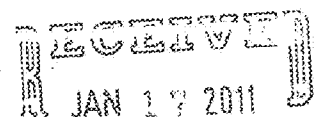
connector is Broken.

T.A. ~~Dirty~~ DIRTY & Rusty.

Replace TPA, CLEAN AT

N/C

#230145



BY:

