

Remington Arms Co., Inc.
Product Service
Legal Case #:5979

Case Information

RE#	Date Opened	Date Opened(P5)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
225265	3/8/2011	3/9/2011	3/9/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bob	Nolan	265 Tranquil Pointe Ln	Hiawassee	GA	30546		H 706-896-7912 E Romax321@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Evaluate for discharge of firing on safe release	Cause:4038 Concern:1007 Fired on Safe Release	Could Not Duplicate Concern	Unknown
C				

3/21/11 Per note with rifle, sent for evaluation/repair for discharging/firing in advertently when changing position from safe/fire - possible malfunction of firing mechanism.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Rbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	6465287	OU	7/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	EVANS SPT SHREVEPORT LA	SCOPE BASE	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Hion, replace TPA, clean and test under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.40	3/21/2011				

3/21/11 Per Hion, could not duplicate concern. Trigger assem very dirty and rusty. Replace TPA, clean and test under BLSM program for \$20 + shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/9/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		OU
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	MARS, DENTS
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/700 BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	---Select---	.007
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
	Condition	Slightly Worn; Functioning	VERY DIRTY, RUSTY
Trigger	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 30.06	Serial Number: 6465287
Are you the original owner? ☒ YES ☐ NO	
Name: BOB NOLAN	Date of Purchase: 1970
Address (no PO Boxes): 265 TRANQUIL HILLS LANE	
City: HIAWASSEE	State: GEORGIA Zip: 30546
Phone (Daytime): 706-896-7912	Fax:
E-mail Address: ROMAX321@YAHOO.COM	
☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem: EVALUATION/REPAIR FOR DISCHARGING/FIRING INADVERTENTLY WHEN CHANGING POSITION FROM SAFE/FIRE - POSSIBLE MALFUNCTION OF FIRING MECHANISM	
Ammunition Information:	
Manufacturer:	Type:
Other (i.e. bullet weight/type, shot size, powder):	
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: REMINGTON	
How often do you clean the bore? (Months or Number of rounds) AFTER EACH HUNTING SEASON	
How often do you clean the action? (Months or Number of rounds) AFTER EACH HUNTING SEASON	
How often do you clean the trigger assembly? (Months or Number of rounds) 12 MONTHS/SEASON	
Brand of lubricant used: REMINGTON	

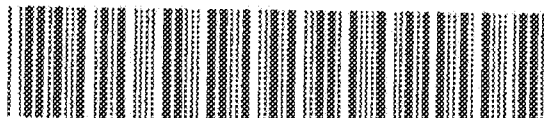
REGISTERED
MAR 15 2011

BY:

How often do you lubricate the bore? (Months or Number of rounds)	3 MONTHS / SEASON
How often do you lubricate the action? (Months or Number of rounds)	3 MONTHS / SEASON
How often do you lubricate the trigger assembly? (Months or Number of rounds)	3 MONTHS / SEASON
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☒ YES ☐ NO	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
NEVER	
What were the services performed?	
N/A	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	

6465287

Model: 700



RE00225265

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.
amage in shipping and handling. Preferably,
be returned.)
loss or damage.
de the box. Shipments without a proper
ost. Remington is not responsible for
purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not dupl. late concern
T.A. very dirty/rusty. Replace
TPA, clean & test under DCP
Rep \$ 20.00 + ship

Quote

27
35
20.40
82.40
27
45.40



