

Remington Arms Co., Inc.
Product Service
Legal Case #:5475

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
218380	1/11/2011	12/20/2010	1/12/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Mike	Novosad	700 Dominick Rd Apt 1207	College Station	TX	77840		H 979-877-8164

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Fired on safety release	Concern:1007 Fired on Safe Release		
C				

12/16/10 Per voice message from Mike, he lives in TX and has a 700 that has fired on safety release.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/3006 SPR	n/a	E6441328	LS	2/23/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC.	TWO PIECE BASE,BOTTOM HALF FRT RING	U			

CONCERNFSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
			Remington/700/CF/BA			
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

12/20/10 Mailing ARS.cm 1/20/11 Per Ilion, could not duplicate concern. Trigger assm dirty and set screws altered. Replace TPA, clean, test fire at 1/2 normal cost.cm 1/21/11 Novosad called and approved through Consumer Service.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/12/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		LS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, MIN TRIG RETURN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED

	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,BOTTOM HALF FRT RING

22"
L 52/98
2.5#
1012

5475

December 20, 2010

Mike Novosad
700 Dominick Rd, Apt 1207
College Station, TX 77840

Subject: #5475

Dear Mr. Novosad,

Thank you for your patience. Enclosed is a UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

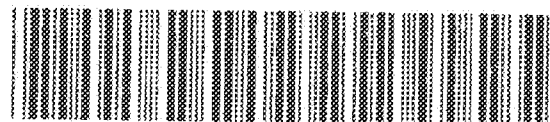
RECEIVED
JAN 10 2011

BY:.....

Serial Number:

E6441328

Model: 700



RE00218380

could not duplicate concern
T.A. dirty & set screws altered
replace TPA, clean & test fire
at 1/2 normal cost.

Quote

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>700</u>		Serial Number: <u>EE441328</u>	
Are you the original owner? ☐ YES ☒ NO <u>My Brother Jeff Novasad is the Owner</u>			
Name: <u>Jeff Novasad</u>		Date of Purchase: <u>1993</u>	
Address (no PO Boxes): <u>700 Dominick Pk. Apt 1207</u>			
City: <u>College Station</u>		State: <u>TX</u>	Zip: <u>77740</u>
Phone (Daytime): <u>979-877-9164</u>		Fax: <u></u>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>MichaelWNovasad@yahoo.com</u>			
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: <u>The Rifle Fires when switching the safety from safe to fire. This happened twice during March or April of 2010. The rifle has not been used again. If more info is needed please call or e-mail me at the address or number provided above.</u> <u>Thank you</u> <u>Michael Novasad</u>			
500 characters left			
Ammunition Information:			
Manufacturer: <u>Remington</u>		Type: <u>Core lock</u>	
Other (i.e. bullet weight/type, shot size, powder): <u>30-06 160/190gr</u>			
Handload Information:			
Powder Used: <u></u>		Powder Weight: <u></u>	
Case/Full Used: <u></u>		Primer Used: <u></u>	
Bullet Type/Shot Size: <u></u>		Reloader Used: <u></u>	



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/20/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
☒ PLEASE CHECK ONE			
MEDIA		XX	
COORDINATOR		I WILL MAIL	
TO MAIL			
DESCRIPTION:			
700			

LABEL INFORMATION

MAIL LABEL TO:	Mike Novosad 700 Dominick Rd Apt 1207 College Station, TX 77840
RETURN ITEM TO:	Rem Prod Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 DEC 21, 2010 ALL CURR USD 1 OF 1
SVC ONDCOM ACT UT 10.0 LBS
TRACKING# 1Z4XX5969697720699
REF 1:MIKE NOVOSAD/CD/CM
REF 2:700

HANDLING CHARGE 0.00		SVC T/P USD	
SINGLE-PIECE PUB RATE CHRG:			
DV 0.00	COO 0.00	RS 0.50	
DC 0.00	DDO 0.00	SD 0.00	
RA 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 10.59	PUB+HANDLING	10.59	

