

Remington Arms Co., Inc.
Product Service
Legal Case #:5595

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
220117	1/21/2011	1/10/2011	1/24/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Paul	Furcini	606 Hawthorn Dr.	Pawleys Island	SC	29585		H 843-979-5060 C 843-314-3043

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1023 Delayed Firing - Firearms			
C	Delayed Firing			

Customer called in. He was hunting about 2 wks ago & had a delayed firing. Never had a problem before. Bought it used about 6 yrs ago. No damage, No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	27480	E6851120	WP	8/11/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
8/8/2000	WALTER CRAIG INC	SCOPE BASE	N			

CONCERN:DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote
to repair

Repair/Replacement Cost	Repair/Replacement Date

1/10/11: Sending ARS, letter, form, box. Box order# 1175973. df 1/31/11: Per Ilion - TA dirty & sticky. Trigger & sear work sluggish & bind. Replace TA, clean & test fire @ 1/2 normal cost - quote. df 2/1/11: I spoke w/cust. He apprvd repair & pd by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/24/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM REM MAG
	Date Code		WP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	SLUGGISH
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY. TRIG & SEAR BINDING AND SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	7.5#
	Altered	True	SET SCREWS HAD BEEN ALTERED

	Sub-Assembly	M/700 Non-Boir Lock	
Non-Remington Components	Description		SCOPE BASE

Print

Reset

5595
WP8/9
7.5
.014

Model Number: <u>700 7MM MAG</u>		Serial Number: <u>EL851120</u>	
Are you the original owner? ☐ YES ☐ NO			
Name: <u>PAUL H FURCINI</u>		Date of Purchase: <u>8-8-2000 USED</u>	
Address (no PO Boxes): <u>606 HAWTHORN DR. #</u>			
City: <u>SAWKEYS ISLAND</u>	State: <u>SC</u>	Zip: <u>29585</u>	
Phone (Daytime): <u>843-979-5060</u>		Fax: <u></u>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>843-979-5060 843-314-3043</u>			
E-mail Address: ☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: • HUNTING AND TARGET SHOOTING • Trigger Pulled, "CLICK" DOES NOT FIRE. • RIFLE ATTEMPT TO CLEAR, DELAYED FIRE. • 6 Times Total • 10-2010 3 Times 11-2010-1 time 12-2010-2 Times			
500 characters left			
Ammunition Information:			
Manufacturer: <u>REM. CORE-LOKT ULTRA</u>		Type: <u>CORE-LOKT ULTRA</u>	
Other (i.e. bullet weight/type, shot size, powder): <u>160 GR. PSP</u>			
Handload Information:			
Powder Used: <u></u>		Powder Weight: <u></u>	
Case/Hull Used: <u></u>		Primer Used: <u></u>	
Bullet Type/Shot Size: <u></u>		Reloader Used: <u></u>	
Firearms Care (Cleaning and Lubrication):			

Brand of cleaning solution used:	
How often do you clean the bore? (Months or Number of rounds)	AFTER EACH SHOOTING
How often do you clean the action? (Months or Number of rounds)	SAME
How often do you clean the trigger assembly? (Months or Number of rounds)	SAME
Brand of lubricant used:	RED LUBE TEFLON & HOPKINS
How often do you lubricate the bore? (Months or Number of rounds)	SAME
How often do you lubricate the action? (Months or Number of rounds)	SAME
How often do you lubricate the trigger assembly? (Months or Number of rounds)	SAME
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	> ☐ YES ☒ NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	NONE TO MY KNOWLEDGE
What were the services performed?	

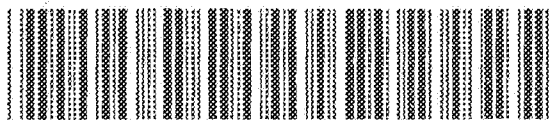
either UPS or Parcel Post to:

Arms Co., Inc.
Service Division
Mer Avenue
NY 13357

T.A. DIRTY + STICKY TRIG +
SEAR WORK SLUGGISH + DINO.
REPLACE TPA, CLEAN + TEST FIRE
AT 1/2 NORMAL COST
Quote

E6851120

Model: 700



RE00220117

SPENT SHELLS IN YOUR FIREARM OR IN THE GUN BOX WITH THE FIREARM THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	1/10/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL XXXXXX	
DESCRIPTION: Ref # 5595 rifle			

LABEL INFORMATION

MAIL LABEL TO: Paul Furcini 606 Hawthorn Dr. Pawleys Island, SC 29585 Ph: 843-979-5060
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM. COORDINATOR

4KX596 JAN 10, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124KX5969066748779
REF 1: PAUL FURCINI/CD/DMF
REF 2: 5595/RIFLE

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG:
DV 0.00 COD 0.00 SVC T/P USD
DC 0.00 DGD 0.00 RS 0.50
AH 0.00 PR 0.00 SD 0.00
TOT PUB CHG 8.78 PUB+HANDLING 8.78

