

Remington Arms Co., Inc.
Product Service
Legal Case #:5884

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
225440	3/10/2011	2/15/2011	3/11/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Paul	Gamble	16200 Jordan Way	Arlington	WA	98223		H 360-403-8138 E brat76@earthlink.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Concern:1007 Fired on Safe Release			
C	FSR			

2/15/11: Customer called in. He stated that he just bought this rifle used from a friend - he stated he did not have it checked out by a gunsmith. He stated the gun had a FSR while dry firing. He stated he saw something in the internet about our rifles having issues & thought he should call about his rifle. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6410591	BO	1/1/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	ALL SPORTS PORTLAND OR		N			

CONCERN; FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote to repair under BLM

Repair/Replacement Cost	Repair/Replacement Date
\$30.40	3/16/2011

2/15/11: Sending ARS, letter, form. df 3/16/11: Per Ilion - TA set screws altered, trigger will not return properly. Replace TA, clean, test fire under BLM - quote. Customer apprvd & pd by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/11/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE

Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPRG
	Date Code		BO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG WILL NOT RETURN PROPERLY
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M700 Bolt Lock	

(COPY)

22"
3017
2#
006

5884

February 15, 2011

Paul Gamble
16200 Jordan Way
Arlington, WA 98223
Ph: 360-403-8138

Ref: # 5884

Dear Mr. Gamble,

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

Please include a copy of this letter to put inside the shipping container. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results.

I hope that this action will keep you a loyal Remington customer.

Sincerely,
D. Fulcher
Consumer Affairs Administrator
Remington, H&R, Marlin
Phone: 1-800-243-9700
Fax: 336-548-7872

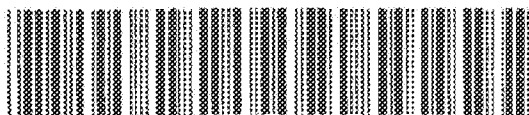
RECEIVED
MAR 15 2011

BY:

enclosure

A6410591

Model: 700



RE00225440

T.A. set screws altered. Trig.
will not return properly.
Replace TPA, clean + Test Line
Under BLP for \$20.00 + ship

Quote

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

Print

Reset

Model Number: <u>700-30-06</u>		Serial Number: <u>A6410591</u>	
Are you the original owner? ☐ YES ☒ NO			
Name: <u>Paul Gamble Jr</u>		Date of Purchase: <u>12-20-10</u>	
Address (no PO Boxes): <u>16200 Jordan Way</u>			
City: <u>Arlington</u>		State: <u>WA</u>	Zip: <u>98223</u>
Cell <u>425-422-4546</u> Phone (Daytime): <u>360-403-8139</u>		Fax: <u></u>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>Brat 76 @ EARTH LINK . NET</u>			
E-mail Address: ☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: <u>Open and close bolt Put safety on touch trigger and take safety off GUN will fire with out touching trigger EVERY time. I was aware of Problem when I bought this Fire-arm.</u>			
500 characters left			
Ammunition Information:			
Manufacturer: <u>Remington</u>		Type: <u>Express - Core-Lokt</u>	
Other (i.e. bullet weight/type, shot size, powder): <u>150 Gr. Core-Lokt PSP R30062</u>			
<u>I have not Fired this GUN - But this is what I'm going to use</u>			
Handload Information:			
Powder Used: <u>IMR 4350</u>		Powder Weight: <u>54.5</u>	
Case/Hull Used: <u>Remington</u>		Primer Used: <u>CCI magnum LARGE RIFLE No. 250</u>	
Bullet Type/Shot Size: <u>Hornady 150 Gr.</u>		Reloader Used: <u>RCBS</u>	
Firearms Care (Cleaning and Lubrication):			

HAVE not Fired the Gun yet
But this is what I will use

Brand of cleaning solution used: Rem oil - Remoil wipes

How often do you clean the bore? (Months or Number of rounds) After a day at range

How often do you clean the action? (Months or Number of rounds)

How often do you clean the trigger assembly? (Months or Number of rounds)

Brand of lubricant used:

How often do you lubricate the bore? (Months or Number of rounds)

How often do you lubricate the action? (Months or Number of rounds)

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☒ YES ☐ NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

What were the services performed?)

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

☐ **WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.**

:: Record the serial number of your firearm before sending it.

:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably,

ship in a firearm box. (Note: Original boxes may not be returned.)

:: Remove all accessories from your firearm to prevent loss or damage.

:: Provide a return address on both the outside and inside the box. Shipments without a proper



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	2/15/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL	XXXXXX
DESCRIPTION: Ref # 5884 rifle			

LABEL INFORMATION

MAIL LABEL TO: Paul Gamble 16200 Jordan Way Arlington, WA 98223 Ph: 360-403-8138
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

~~PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR~~

4YX586 FEB 17, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124YX5869067878976
REF 1:PAUL GAMBLE/CD/DMF
REF 2:5884/RIFLE

HANDLING CHARGE 0.00		SVC T/P USD	
SINGLE-PIECE PUB RATE CHRG:		RS	0.50
DV 0.00	COD 0.00	SD	0.00
DC 0.00	DDO 0.00	SP	0.00
AM 0.00	PR 0.00	PUB+HANDLING 12.46	
TOT PUB CHG 12.46			



