

Remington Arms Co., Inc.
Product Service
Legal Case #:6023

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
226284	3/18/2011	3/22/2011	3/22/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	2890 Acquest Ave SE	Kentwood	MI	49512		W 616-975-1000

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD broke trigger guard	Cause:4038	Could Not Duplicate Concern		
S Fired when unloading gun	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C				
4/1/11 Per note with rifle, he was unloading the gun when it went off, he was startled and dropped the rifle and broke the trigger guard.cm				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	.n/a	6320534	AT	3/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner			
	KALAMAZOO CO KALAMAZOO MICH	SCOPE BASE	U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, trig grd, clean, test at BLSM price						
	Repair/Replacement Cost	Repair/Replacement Date				
	71.84	4/1/2011				
4/1/11 Per Ilion, could not duplicate concern. Trigger assem dirty and rusty. Replace TPA, trig grd, clean, test at BLSM price of \$20 + S&H.cm						

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/22/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 300 WIN MAG SS
	Date Code		AT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	T.G. BROKEN
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	009
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, RUSTY
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE



Service Request
Service Order # 7232

24"
AT 3/7C
410
1009

6023

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00727
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 03/14/2011 Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 4-38-081-01-7b-02241
Attn: Gun Parts Dept.
2890 Acquest Ave SE
Kentwood, MI 49512

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: .300 Win Mag

Serial Number: 6320534
Cased? ☐

DESCRIPTION OF ITEM RETURNED:

700 BDL wood, blued 1pc scope base.

REASON FOR RETURN:

Broken trigger guard. See customer letter. If warranty goo ahead and complete, if not please quote repair cost.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Kent Will

(616) 975-1000

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **GANDER MOUNTAIN COMPANY**
ATTN: CINDY KILRIDE
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

RECEIVED
MAR 23 2011

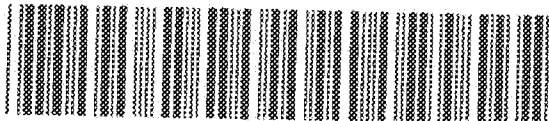
BY:

I was unloading my gun when
the gun went off, since I
wasn't expecting this it startled
me and I accidentally dropped the
gun. When I picked the gun up I
noticed the trigger guard was broke.

Dean Cble

6320534

Model: 700



RE00226284

could not duplicate concern.
T.A. dirty & rusty. Replace TAA,
CLEAN & TEST fire under BLP
Ron \$ 20.00 + ship. replace
T.G. AT 1/2 normal cost

Quote

17.64
14.20
27. -
35. -
15. -

108.8
37. -

71.84



