

Remington Arms Co., Inc.
Product Service
Legal Case #:5707

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
219404	1/18/2011	1/19/2011	1/19/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mtn.	---	Gander Mtn.	14000 E. Jewell Ave.	Aurora	CO	80012		W 303-750-0055

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Unexplained Discharge			

Dealer sent gun in for consumer. Consumer stated they wanted a safety upgrade. Consumer stated he has had an unexpected discharge from this rifle. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	A6698229	BV	1/1/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	UNITED HDWE NEW HOPE MN	TWO PIECE BASE	U			

CONCERN:UNEXPECTED DISCHARGE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30.40	2/7/2011				

Per Ilion - Could not duplicate concern. Can offer to replace TA, clan & test fire under BLM program - quote. Quote was emailed to dealer by Anne H. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		1/19/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		BV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	010
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	--Select--	4.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE



5707

Service Request

*22"
BV1/79
4.5"
010*

Service Order # 4767

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 12/30/2010

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 5-84-005-01-0B-01332
Attn: Gun Parts Dept.
14000 E. Jewell Avenue
Aurora, CO 80012

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: 270

Serial Number: a6698229
Cased? ☐

DESCRIPTION OF ITEM RETURNED:

Complete Remington model 700 serial # a6698229

REASON FOR RETURN:

Customer is requesting safety upgrade. Customer says that he has had an unexpected discharge from this rifle.
Thanks

ATTENTION VENDOR

Please contact me with any questions or concerns.

Colin Evans

(303) 750-0055

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: Gander Mountain
Attn: Roy Christensen
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

RECEIVED
JAN 9 2011

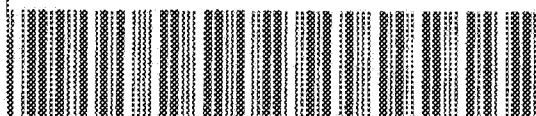
BY:

*could not duplicate concern
CAN often to Replace TPA,
CLEAN + TEST Rifle under BLP
for \$20.00 + ship*

Quote

A6698229

Model: 700



RE00219404

