

Remington Arms Co., Inc.
Product Service
Legal Case #:5521

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
216418	12/28/2010	1/4/2011	1/12/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gary's Gun Shop	Steve	Gary's Gun Shop	905 W. 41st	Sioux Falls	SD	57105		W 605-332-6119 F 605-335-6122

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Gun went off without pulling trigger			

Dealer sent gun into us. They stated gun went off without pulling trigger. Please update & return. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/2506 REM	n/a	B6422638	XC	12/1/1982
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE BASE	U			

CONCERN:WENT OFF NOT PULLING TRIG

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Dealer request - Returned as Received						

Repair/Replacement Cost Repair/Replacement Date

1/12/11: Per Ilion - Could not duplicate concern. TA dirty & sticky. Offer to replace TA, clean & test fire @ 1/2 normal cost - quote. I called dealer & he refused the quote. Wants gun sent back. He asked me to fax over the Trigger Liab. Waiver & he would sign it & fax it back to me. Then I will do R as R. df 1/12/11: Dealer signed waiver & faxed back to me. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		1/4/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 2506 REM
	Date Code		XC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

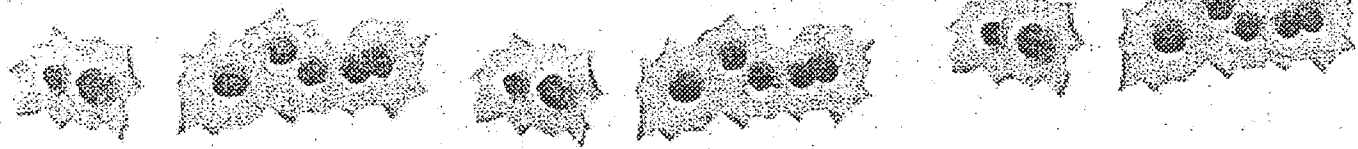
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	DIRTY ACTION
	Stock Condition	Slightly Worn; Functioning	BEDDED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	014
	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, STICKY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Gary's Gun Shop

Dakota Scatterguns, Inc.
President Steven A. Naatjes
Vice President Anthony D. Naatjes

Email INFO.GARYSGUNS@MIDCONETWORK.COM

Shop Online anytime at www.garysgunshop.com
905 W. 41st Sioux Falls, SD 57105
605-332-6119 Fax 605-335-6122 - Steve



REMINGTON ARMS
SERVICE DEPT.

ATTN: BOLT LOCK UPDATE.

MODEL 700 BOL
CAL. 25-06
SERIAL # B6422638

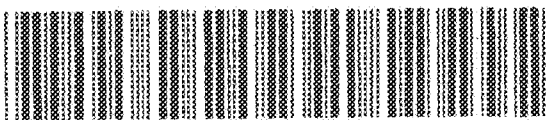
CHECK OVER -
GUN WENT OFF
WITHOUT PULLING
TRIGGER -
VERY DIRTY

PLEASE UPDATE AND RETURN.

THANK YOU,
BRENT

RECEIVED
JAN 05 2011
BY: _____

Serial: B6422638
Model: 700



RE0021641R

could not duplicate concern
T.A. dirty + sticky. Replaced
T.A., clean + test fire at
1/2 normal cost

Quote

QUOTATION**Remington Arms Company, Inc.****ESTIMATING****REPORT**Parts/Repairs
Fax800-243-9700
336-548-7801870 Remington Dr. P.O. Box 700
Madison, NC 27025-0700

www.remington.com info@remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00216418 Account # - R-	Description/Serial Number B6422638	Date Received - 12/28/2010 Estimate Date - 1/5/2011 Current Date - 1/12/2011
<u>Customer</u> GARYS GUN SHOP 905 W 41ST STREET SIOUX FALLS, SD 57105 US Phone (H) (605)-332-6119 Phone (W) (605)-335-6122	<u>Return To</u> GARYS GUN SHOP 905 W 41ST STREET SIOUX FALLS, SD 57105 US Fax Email	

Please Circle One
 VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
 PO Number _____
 Daytime Phone (____) _____ Time To Call _____ Open Acct. R _____
 Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
 Notice: We process checks electronically through Check 21

Problems			
Reported		Found	
M100	SEE CUSTOMERS LETTER	M106	COULD NOT DUPLICATE CUSTOMER
M123	FORWARD TO PRODUCT SERVICE	M992	DIRTY & STICKY T.P.A
	FOR INSPECTIO		

Technician's Comments

ProblemNotes Offer to fit a new T.P.A., clean, test at 1/2 normal cost.

Estimate: **C.O.D./Shipping and Handling Charges are NOT Included in this Quote							
Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt	
Part							
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	N	\$94.00	50%	\$47.00	
Service							
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00	
4000116	GR-LABOR	1	Y	\$1.00	0%	\$0.00	
4000118	GR-CLEAN	1	N	\$28.00	50%	\$14.00	
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50	
4000294	GR-CHECK TPA	1	Y	\$17.00	0%	\$0.00	
Sub Total:						\$89.50	
Est. Sales Tax:						\$3.58	
Grand Total:						\$93.08	



January 12, 2011

Gary's Gun Shop
Attn: Steve
905 W. 41st
Sioux Falls, SD 57105

Dear Steve,

Enclosed is a waiver that will need to be signed and returned before we can release the firearm. Please sign and return to me at your earliest convenience. You can scan and email it back to me as well as fax or mail. Following is my contact information.

We appreciate your patience and cooperation. If you have any questions, call 800-243-9700, ext 8686, Monday-Friday 9-5 EST.

Sincerely,

A handwritten signature in cursive script that reads "Dell Fulcher".

Dell Fulcher
870 Remington Dr
PO Box 700
Madison, NC 27025
Ph: 800-243-9700
Fax: 336-548-7872

enclosure



Liability Waiver

January 12, 2011

Dear Steve @ Gary's Gun Shop,

We have received the following firearm: Model 700 , caliber 25-06 Serial number B6422638

We have examined the firearm and determined that the Fire Control Mechanism (Trigger Assembly) is in need of replacement due to poor maintenance. In its current condition we feel that the rifle cannot be operated in a safe manner and should not be used. As such, we recommended to you via repair # 216418 that we replace the Trigger Assembly. We offered to install the new Trigger Assembly at a reduced price.

You have decided not to have us replace the Trigger Assembly but have requested that the original be returned to you in its current state. We will return it with the firearm provided that you sign this document verifying that:

- You were presented with an opportunity to have the Trigger Assembly replaced.
- You understand that it is Remington's opinion that the firearm is currently not in a safe condition.
- You have been informed by Remington that the firearm should not be used until the Trigger Assembly is properly repaired or replaced by a Remington Authorized Repair Center or by Remington Arms Company, Inc.

Sign below:

Gary's Gun Shop, Attn: Steve

TRANSMISSION VERIFICATION REPORT

TIME : 01/12/2011 16:01
NAME :
FAX : 3365487823
TEL :
SER. # : BROCAJ148005

DATE, TIME	01/12 16:01
FAX NO. /NAME	16053356122
DURATION	00:00:31
PAGE(S)	02
RESULT	OK
MODE	STANDARD
	ECM

Remington®

January 12, 2011

Gary's Gun Shop
Attn: Steve
905 W. 41st
Sioux Falls, SD 57105

Dear Steve,

Enclosed is a waiver that will need to be signed and returned before we can release the firearm. Please sign and return to me at your earliest convenience. You can scan and email it back to me as well as fax or mail. Following is my contact information.

We appreciate your patience and cooperation. If you have any questions, call 800-243-9700, ext 8686, Monday-Friday 9-5 EST.

Sincerely,

Dell Fulcher

Dell Fulcher
870 Remington Dr
PO Box 700

КЕМПИОН.


 UNIVERSITY OF MICHIGAN PRESS

201 202 203 204 205 206 207 208 209 210 211 212 213 214 215 216 217 218 219 220 221 222 223 224 225 226 227 228 229 230 231 232 233 234 235 236 237 238 239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256 257 258 259 260 261 262 263 264 265 266 267 268 269 270 271 272 273 274 275 276 277 278 279 280 281 282 283 284 285 286 287 288 289 290 291 292 293 294 295 296 297 298 299 300 301 302 303 304 305 306 307 308 309 310 311 312 313 314 315 316 317 318 319 320 321 322 323 324 325 326 327 328 329 330 331 332 333 334 335 336 337 338 339 340 341 342 343 344 345 346 347 348 349 350 351 352 353 354 355 356 357 358 359 360 361 362 363 364 365 366 367 368 369 370 371 372 373 374 375 376 377 378 379 380 381 382 383 384 385 386 387 388 389 390 391 392 393 394 395 396 397 398 399 400 401 402 403 404 405 406 407 408 409 410 411 412 413 414 415 416 417 418 419 420 421 422 423 424 425 426 427 428 429 430 431 432 433 434 435 436 437 438 439 440 441 442 443 444 445 446 447 448 449 450 451 452 453 454 455 456 457 458 459 460 461 462 463 464 465 466 467 468 469 470 471 472 473 474 475 476 477 478 479 480 481 482 483 484 485 486 487 488 489 490 491 492 493 494 495 496 497 498 499 500 501 502 503 504 505 506 507 508 509 510 511 512 513 514 515 516 517 518 519 520 521 522 523 524 525 526 527 528 529 530 531 532 533 534 535 536 537 538 539 540 541 542 543 544 545 546 547 548 549 550 551 552 553 554 555 556 557 558 559 560 561 562 563 564 565 566 567 568 569 570 571 572 573 574 575 576 577 578 579 580 581 582 583 584 585 586 587 588 589 590 591 592 593 594 595 596 597 598 599 600 601 602 603 604 605 606 607 608 609 610 611 612 613 614 615 616 617 618 619 620 621 622 623 624 625 626 627 628 629 630 631 632 633 634 635 636 637 638 639 640 641 642 643 644 645 646 647 648 649 650 651 652 653 654 655 656 657 658 659 660 661 662 663 664 665 666 667 668 669 670 671 672 673 674 675 676 677 678 679 680 681 682 683 684 685 686 687 688 689 690 691 692 693 694 695 696 697 698 699 700 701 702 703 704 705 706 707 708 709 710 711 712 713 714 715 716 717 718 719 720 721 722 723 724 725 726 727 728 729 730 731 732 733 734 735 736 737 738 739 740 741 742 743 744 745 746 747 748 749 750 751 752 753 754 755 756 757 758 759 760 761 762 763 764 765 766 767 768 769 770 771 772 773 774 775 776 777 778 779 780 781 782 783 784 785 786 787 788 789 790 791 792 793 794 795 796 797 798 799 800 801 802 803 804 805 806 807 808 809 810 811 812 813 814 815 816 817 818 819 820 821 822 823 824 825 826 827 828 829 830 831 832 833 834 835 836 837 838 839 840 841 842 843 844 845 846 847 848 849 850 851 852 853 854 855 856 857 858 859 860 861 862 863 864 865 866 867 868 869 870 871 872 873 874 875 876 877 878 879 880 881 882 883 884 885 886 887 888 889 890 891 892 893 894 895 896 897 898 899 900 901 902 903 904 905 906 907 908 909 910 911 912 913 914 915 916 917 918 919 920 921 922 923 924 925 926 927 928 929 930 931 932 933 934 935 936 937 938 939 940 941 942 943 944 945 946 947 948 949 950 951 952 953 954 955 956 957 958 959 960 961 962 963 964 965 966 967 968 969 970 971 972 973 974 975 976 977 978 979 980 981 982 983 984 985 986 987 988 989 990 991 992 993 994 995 996 997 998 999 1000 1001 1002 1003 1004 1005 1006 1007 1008 1009 1010 1011 1012 1013 1014 1015 1016 1017 1018 1019 1020 1021 1022 1023 1024 1025 1026 1027 1028 1029 1030 1031 1032 1033 1034 1035 1036 1037 1038 1039 1040 1041 1042 1043 1044 1045 1046 1047 1048 1049 1050 1051 1052 1053 1054 1055 1056 1057 1058 1059 1060 1061 1062 1063 1064 1065 1066 1067 1068 1069 1070 1071 1072 1073 1074 1075 1076 1077 1078 1079 1080 1081 1082 1083 1084 1085 1086 1087 1088 1089 1090 1091 1092 1093 1094 1095 1096 1097 1098 1099 1100 1101 1102 1103 1104 1105 1106 1107 1108 1109 1110 1111 1112 1113 1114 1115 1116 1117 1118 1119 1120 1121 1122 1123 1124 1125 1126 1127 1128 1129 1130 1131 1132 1133 1134 1135 1136 1137 1138 1139 1140 1141 1142 1143 1144 1145 1146 1147 1148 1149 1150 1151 1152 1153 1154 1155 1156 1157 1158 1159 1160 1161 1162 1163 1164 1165 1166 1167 1168 1169 1170 1171 1172 1173 1174 1175 1176 1177 1178

We have received the following firearm: Model 700 , caliber 25-06 Serial number B6422638

We have examined the firearm and determined that the Fire Control Mechanism (Trigger Assembly) is in need of replacement due to poor maintenance. In its current condition we feel that the rifle cannot be operated in a safe manner and should not be used. As such, we recommended to you via repair # 216418 that we replace the Trigger Assembly. We offered to install the new Trigger Assembly at a reduced price.

You have decided not to have us replace the Trigger Assembly but have requested that the original be returned to you in its current state. We will return it with the firearm provided that you sign this document verifying that:

- You were presented with an opportunity to have the Trigger Assembly replaced.
- You understand that it is Remington's opinion that the firearm is currently not in a safe condition.
- You have been informed by Remington that the firearm should not be used until the Trigger Assembly is properly repaired or replaced by a Remington Authorized Repair Center or by Remington Arms Company, Inc.

See below:

Steve Hansen

Gary's Gun Shop, Attn: Steve

