

Remington Arms Co., Inc.
Product Service
Legal Case #:5877

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
223199	2/14/2011	2/15/2011	2/15/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Steven	Gee	807 Dans Leigh	Houston	TX	77066		H 281-704-1101 E steve-gee@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1023 Delayed Firing - Firearms			
C	Delayed firing			

Customer sent in rifle with our repair form. He wants the bolt lock modification and he stated that he has had a delayed firing & the trigger pull was heavy. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	6243046	KS	5/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
	K MART ENTERPRISES ROYAL O MCH		N			

CONCERN:DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Lion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30.40	3/3/2011				

Per Lion - TA very dirty & sticky, parts work sluggish, set screws altered. Replace TA, clean & test fire under BLM. Customer apprvd & paid. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B TRAVIS
	Exam Date		2/15/2011
	Product Type		RF
	Action Type		IA
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 243 WIN
	Date Code		KS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,PARTS VERY SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	5.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

5877

22"
K55/60
5.52
1007

Remington Safety Modification Program
Remington 700 ADL, Serial Number 6243046, barrel code KS

Items to address/correct:

1. Bolt lock safety mechanism- please remove the bolt lock to allow me to unload the rifle while it is in the safe position I now must move the safety from the safe to fire position to remove the empty shell or live cartridge from the chamber to empty the rifle
2. Rifle will occasionally have a delayed fire. I will pull the trigger and there might be a slight click but the gun does not fire. When you check the rifle or turn the rifle to the side to see if it is on safety it discharges. In both cases the gun safety was in the fire position. The gun fires a second or a fraction of a second after the trigger is pulled.
3. Trigger is heavy

Thank you

RETURN TO :
STEVEN GEE
5107 DANA LEIGH
HOUSTON, TX 77066
281-704-1101

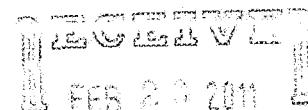
E-MAIL : steve-gcc@hotmail.com

PAYMENT BY CREDIT CARD :

DISCOVER

CARD # REDACTED 9 0905

EXP. DATE 5/13

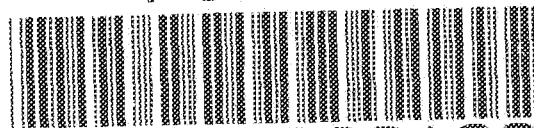


BY:.....

Serial Number:

6243046

Model: 700



RE00223199

T.A. very dirty + sticky, parts work sluggish, set screws altered. replace TPA, clean + test fire under BLP for \$20.00 + ship

~~RECEIVED~~

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 ADL	Serial Number: 6243046
Are you the original owner? ☐ YES ☒ NO	
Name: STEVEN GEE	Date of Purchase: 11/1995
Address (no PO Boxes): 5107 DANA LEIGH	
City: HOUSTON	State: TX Zip: 77066
Phone (Daytime): 281-704-1101	Fax: 281-586-7505
E-mail Address: steve-gee@hotmail.com	
☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem:	
1. BOLT LOCK MECHANISM WILL NOT ALLOW FOR UNLOADING OF RIFLE WITHOUT PUTTING SAFETY IN THE "FIRE" POSITION.	
2. DELAYED FIRE. PULL TRIGGER AND RIFLE DISCHARGES A FRACTION OF A SECOND LATER.	
3. HEAVY TRIGGER PULL	
Ammunition Information:	
Manufacturer: REMINGTON	Type: CORE-LOCK
Other (i.e. bullet weight/type, shot size, powder): 100 GRAIN	
Handload Information: N/A	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: BIRCHWOOD CASES	
How often do you clean the bore? (Months or Number of rounds) EVERY 6-12 MONTHS	
How often do you clean the action? (Months or Number of rounds) EVERY 6-12 MONTHS	
How often do you clean the trigger assembly? (Months or Number of rounds) EVERY 6-12 MONTHS	
Brand of lubricant used: BIRCHWOOD CASES	

How often do you lubricate the bore? (Months or Number of rounds) EVERY 6-12 MONTHS
 How often do you lubricate the action? (Months or Number of rounds) EVERY 6-12 MONTHS
 How often do you lubricate the trigger assembly? (Months or Number of rounds) EVERY 6-12 MONTHS

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

☐ YES ☒ NO

Comments: I RARELY USE THIS RIFLE BECAUSE OF THE DELAYED FIRE PROBLEM. RIFLE CLEANED WHEN USED.

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NEVER (THAT I KNOW)

What were the services performed? N/A

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Division

14 Hoeffler Ave

Ilion, NY 13357

ⓈWARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- Ⓢ Record the serial number of your firearm before sending it.
- Ⓢ Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- Ⓢ Remove all accessories from your firearm to prevent loss or damage.
- Ⓢ Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- Ⓢ Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

Ⓢ Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

Ⓢ For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

