

Remington Arms Co., Inc.
Product Service
Legal Case #5854

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		2/11/2011					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Norman	Goetz	417 Raintree Dr	Owensboro	KY	42301		H 270-683-7636

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Fired on safe release Concern:1007 Fired on Safe Release			
C				

2/11/11 Per call to Goetz, he has a Model 700 that he bought second hand and it has fired when he removed the safety. He had tried to get through to our toll free line and could not so he called Ilion. Danny Evans forwarded email requesting that PS Dept call him.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06	25773	B6831339		12/3/1986
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL MART STORE 01-0701		N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

2/11/11 Mailing ARS.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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Case #	5854	Date of Call	2/11/11	Date of Incident		PreLit		Lit		Obs	
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Reporter name		Incident Name/Age	Norman Goetz
address		address	
contact #'s		contact #'s	
email		email	

Injury	
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Medical Treatment	
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Alleged cause	
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Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased			
700	86831339	30-06	187	N				

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info

Other Product	
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Notes:	FSR
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Customer's Request	
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My actions/offers	
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Mitchell, Christy

From: Evans, Danny
Sent: Friday, February 11, 2011 8:10 AM
To: Mitchell, Christy; Fulcher, Dell Marie
Subject: FSR

Gentleman has been unable to get thru...called Ilion....

700 30-06 FSR

Please contact & confirm

Norman Gates (270)683-7636

Owensboro, KY

Goetz
Sincerely,

Daniel C. Evans / Director, Service Operations
Remington Arms Company, Inc.

870 Remington Dr., PO Box 700, Madison, NC 27025-0700

Phone: 336.548.8701 | Cell: 336.453.1967 | Fax: 336.548.7899

Freedom Group Family of Companies

Remington | Bushmaster Firearms | DPMS / Panther Arms | Marlin | H&R | Dakota Arms

Parker Gun | L.C. Smith | EOTAC | INTC | Advanced Armament Corp | Barnes Bullets

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www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	2/14/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE MEDIA COORDINATOR TO MAIL	xx		
I WILL MAIL			
DESCRIPTION: 700			

LABEL INFORMATION

MAIL LABEL TO:	Norman Goetz 417 Raintree Dr Owensboro, KY 42301
RETURN ITEM TO:	Rem Prod Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX595 FEB 15, 2011 ALL CURR USD 1 OF 1
SVC GNSCOM ACT WT 10.0 LBS
TRACKING# 124XX5959065957376
REF 1: NORMAN GOETZ/CD/CA
REF 2: 700
HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 COD 0.00 AS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 9.40 PUB+HANDLING 9.40