

Remington Arms Co., Inc.
Product Service
Legal Case #:5579

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
217768	1/6/2011	1/7/2011	1/7/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		William J	Green	1005 Gehring Dr	Kernersville	NC	27284		H 336-996-3739 E wjefgreen@triad.rr.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired without pulling trigger	Concern:1025 Unexplained Discharge - No Mention of Safety Position	Unknown	
C				

2/3/11 Per note with rifle, he has had two recent incidents of the trigger going off with the gun unloaded. Once while it was laying on the bed and then a 2nd time while holding it. The 2nd time he touched the bolt and the trigger went off (was unloaded).cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/264 WIN MA	n/a	6317657	AT	3/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner			
	WEST TEX WHLSE ABILENE TX		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.40	2/3/2011				

2/3/11 Per Ilion, could not duplicate concern. Trigger assm dirty, sticky. Parts work sluggish. Replace TPA, clean, test fire under BLSM program price of \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B. TRAVIS
	Exam Date		1/7/2011

Examination	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 264 WIN MAG
	Date Code		AT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	SLUGGISH
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY WORKS SLUGGISH
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

Model Number: Remington model 700, 264		Serial Number: Serial # 6317657	
Name: William J. Green		Date of Purchase: (used) Nov 1990	
Address (no PO Boxes): 1005 Gehring Drive			
City: Kernersville		State: NC	Zip: 27284
Phone (Daytime): 336 996-3739		Fax:	
E-mail Address: wjgreen@triad.rr.com			
Please describe your problem: Sending in as part of the Safety Modification Program for Model 700. I had two recent incidents of the trigger going off (with the gun unloaded). Once while it was laying on the bed, and then a second time while holding it. The second time, I touched the bolt and the trigger went off (again unloaded).			
Gun details: Remington model 700, 264 Markings on the barrel: either a 1 or a cross, A T 97 Markings on other side of barrel: T in a triangle, R.E.P. B Serial # 6317657 24 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			
WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. - Record the serial number of your firearm before sending it. - Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) - Remove all accessories from your firearm to prevent loss or damage. - Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			
Print		Reset	

CM 24" AT 3/70 5#

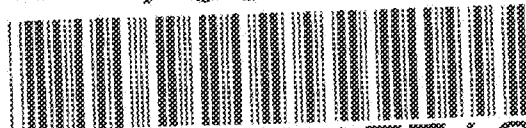
009

20.40
27. -
35. -

- 37. -
45.40

JAN 2011

6317657
Model: 700



RE00217768

could not duplicate concern
T.A. dirty & sticky parts work
sluggish. replace TPA, clean &
test fire under BLP con
\$20.00 + ship

Quote
1/19 Approved.

24/55
FIR

