

Remington Arms Co., Inc.
Product Service
Legal Case #:5719

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
219647	1/19/2011	1/20/2011	1/20/2011				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Mike	Hamm	2635 Firestation Rd	Martinsville	IN	46151		H 765-342-9395

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts		Unknown	
S	Fired on safe release	Concern:1007 Fired on Safe Release		
C				

2/14/11 Per letter with rifle, the gun will fire sometimes when the safety is pushed to the fire position, then you cannot put the safety back to safe position unless you raise the bolt.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700/50 CAL	27580	ML081259	OR	7/18/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R	AFT MKT FIR PIN,NIPPLE	U			

CONCERN:FSR,BROKEN CONNECTOR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	35.26	2/14/2011				

2/14/11 Per Ilion, connector broken. Check over, replace TPA at no charge.cm

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/20/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4013	Broken or Missing Parts	
Barrel	Description		24" 50 CAL SS
	Date Code		OR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	---Select---	AFT MKT
	Shroud	Slightly Worn; Functioning	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR BROKEN
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		AFT MKT FIR PIN,NIPPLE

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5719

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012
7/9

I am returning this muzzleloader for an evaluation and possible repairs. Would like a call first on the expense I will incur before possible repairs are done.

Reason for evaluation. The gun will fire (sometimes) when the safety is pushed to the fire position, not every time. Then you can not put the safety back to safe position (most of the time) unless you raise the bolt, not every time. Attached to the fore stock is a piece a gunsmith replaced two years ago when this happened. It worked fine until this year and now it happened again.

This obviously is a major safety issue. I only own Remington firearms. I am 62 and have used Remington since I was 9 years old. Needless to say I am confused about this particular issue. I still will use nothing but Remington and would really like to have this gun work properly. I have had and used this gun for approximately six years, I really like the way it shoots.

If it can not be repaired or will be too costly then please return it as is. I will use it as a demonstration device in my training classes. I am a firearms instructor for 4-H here in Morgan county.

I appreciate your time and hope to hear something soon.

Mike Hamm
2635 Firestation Road
Martinsville, Indiana 46151

Home phone 765-342-9395

ML081259

Model: 700ML



RE00219647

20.26

15. —

35.26

CONNECTOR BROKEN
CHECK OUT, replace TPA AT
N/C

230145

JAN 24 2011
BY: _____