

Remington Arms Co., Inc.
Product Service
Legal Case #:5951

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
225568	3/11/2011	3/1/2011	3/14/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Clyde	Howes	Rt 2, Box 284A	Buckhannon	WV	26201		H 304-472-3728

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S	discharged twice Concern:1025 Unexplained Discharge - No Mention of Safety Position		Unknown	
C				

3/1/11 Per call from Mrs. Howes, she stated that the 700 .222 they own has discharged twice, she thinks with the safety on but she does not shoot it.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	BHL	DOM
Remington	CF/BA	700/222 REM	n/a	6548589	BX	1/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	BLUEFIELD SP BLUEFIELD W VA	TWO PIECE BASE	N			

CONCERN:FIRED WITHOUT TRIGGER PULLED

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						

Repair/Replacement Cost	Repair/Replacement Date
45.40	3/17/2011

3/1/11 Mailing ARS.cm 3/17/11 Per Ilion, trigger assm very dirty, sticky, rusty. Parts work sluggish. Replace TPA, clean, test fire at BLSM program price of \$20 + shipping and tax.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/14/2011
	Product Type		RP
	Action Type		A
	Assigned To		T. NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 222 REM
	Date Code		BX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while		

	Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	SCRATCHES,MARS,DENTS
	Fore End Condition	--Select--	
	Condition	Slightly Worn; Functioning	
	Bulged	False	
	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	--Select--	006
	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
	Feeding Test	False	
	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,RUSTY PARTS WORK SLUGGISH.WILL FOLLOW DOWN
	Pull	--Select--	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
	Description		TWO PIECE BASE

Remington.

24"
BX 1/2
3#
.006

5951

March 1, 2011

Clyde Howes
Rt 2, Box 284A
Buckhannon, WV 26201

Subject: #5951, Model 700

Dear Mr. Howes,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the boxes with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

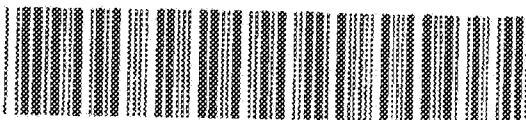
Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

T.A. very dirty, sticky + rusty.
parts work sluggish.
Replace TPA, clean + Test Fire
under BCP for \$20.00 + ship

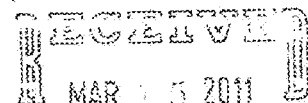
6548589

Model: 700



RE00225568

Quote



Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com BY:.....

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <u>700</u>		Serial Number: <u>6548589</u>	
Are you the original owner? ☐ YES ☒ NO			
Name: <u>Clyde Howes</u>		Date of Purchase: <u>around 1983</u>	
Address (no PO Boxes): <u>Route 2, Box 284-A</u>			
City: <u>Buckhannon</u>		State: <u>WV</u>	Zip: <u>26201</u>
Phone (Daytime): <u>304-472-3728</u>		Fax: <u></u>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u></u>			
E-mail Address: <u></u>			
☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
<i>This gun hasn't been used since around 1990. It wasn't safe. Starting in 1983 it fired without the trigger being touched. This happened at least 4 or 5 times to 3 or 4 different family members between 1983 and 1990.</i>			
500 characters left			
Ammunition Information:			
Manufacturer: <u>Remington</u>		Type: <u>Express Rifle</u>	
Other (i.e. bullet weight/type, shot size, powder): <u>50 B.R.</u>			
Handload Information:			
Powder Used: <u>N/A</u>		Powder Weight: <u></u>	
Case/Hull Used: <u></u>		Primer Used: <u></u>	
Bullet Type/Shot Size: <u></u>		Reloader Used: <u></u>	

20.4
27.
20.-
15.-
82.4
37.-
45.4

Case #	5951	Date of Call	3/1/11	Date of Incident		PreLit		Lit		Ots	
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Reporter name		Incident Name/Age	Clyde Howes
address		address	
contact #'s		contact #'s	
email		email	

RT 2, Box 284A
Buckhannon WV 26201
304-472-3728

Injury	
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Medical Treatment	
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Alleged cause	
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Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased			
700	6548589	222	'72					

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info

Other Product	
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Notes:	Discharged @ twice
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Customer's Request	
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My actions/offers	
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www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	3/3/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
☒ PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		☒ I WILL MAIL	
DESCRIPTION: 700 6548589			

LABEL INFORMATION

MAIL LABEL TO:	Clyde Howes Rt 2, Box 284A Buckhannon, WV 26201
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX588 MAR 3, 2011 ALL CURR USD 1 OF 1
SVC CND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5889066394740
REF 1:CLYDE HOWES/CD/CM
REF 2:700/6548589

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
BY 0.00 COD 0.00 RS 0.50
DC 0.00 DCD 0.00 SD 0.00
AM 0.00 PR 0.00 SP 0.00
TOT PUB CHG 8.84 PUB+HANDLING 8.84



