

Remington Arms Co., Inc.
Product Service
Legal Case #:5258

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
218558	1/12/2011	12/1/2010	1/13/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jay	Hutchinson	1001 Old State Rd	New Castle	PA	16101		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			Unknown
S	Fired when lifting bolt handle Concern:1006 Unexplained Discharge Safe OFF			
C				

12/1/10 Per call from Hutchinson, he has a 700 30-06 that he bought 2nd hand and it fired when he went to lift the bolt handle. It is an older model with the bolt lock.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPR	n/a	376021	BR	1/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE BASE,BOTTOM HALF FRT RING	N			

CONCERN:FIRE OPENING BOLT

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at BLSM price						
	Repair/Replacement Cost	Repair/Replacement Date				
	38.00	1/24/2011				

12/1/10 Mailing ARS and box.cm 1/24/11 Per Ilion, could not duplicate concern. Trigger assm dirty. Replace TPA, clean, test fire at BLSM program price of \$20 + shipping and tax.cm 1/19 Jay approved by phone call to Consumer Service.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/13/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		BR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY. HAD A TRIG SHOE INSTALLED AT ONE TIME
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE,BOTTOM HALF FRT RING

5258
December 1, 2010

Jay Hutchison
1001 Old State Rd
New Castle, PA 16101

Subject: #5258, Model 700

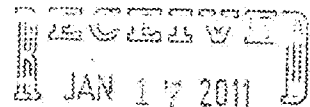
Dear Mr. Hutchison,

Enclosed is the UPS ground shipping label for shipment of the rifle to our factory for inspection. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Product Service". Apply the label to your box and take it to a UPS terminal or driver for shipping.

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

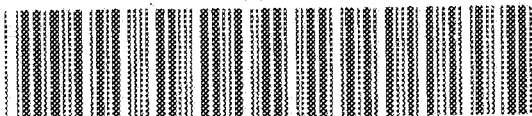


enclosure

Serial Number:

376021

Model: 700



RE00218558

BY:

could not duplicate concern
T.A. Dirty. Repha TPA, CUAW
rtest fire under BLP for
\$20.00 + ship

Quote

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700		Serial Number: 376021	
Are you the original owner? ☐ YES ☒ NO			
Name: JAY HUTCHISON		Date of Purchase: 3-25-2010	
Address (no PO Boxes): 1001 OLD STATE RD			
City: NEW CASTLE		State: PA	Zip: 16101
Phone (Daytime): 412 8223349		Fax:	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) Jndpgh@comcast.net			
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: Dec 1 while unloading the rifle during lunch break opening day of deer season. Moved safety to F to unload rifle, opened the bolt and the round in the chamber went off			
500 characters left			
Ammunition Information:			
Manufacturer: Remington		Type: 30-06	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/1/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
RELEASE CHECK ONE: MEDIA COORDINATOR TO MAIL		I WILL MAIL xx	
DESCRIPTION: 700 376021			

LABEL INFORMATION

MAIL LABEL TO:	Jay Hutchinson 1001 Old State Rd New Castle, PA 16101
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX595 DEC 1, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XX595988888769
REF 1: JAY HUTCHINSON/CD/CM
REF 2: 700/376021

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
OV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 7.42 PUB+HANDLING 7.42

