

Remington Arms Co., Inc.
Product Service
Legal Case #:5855

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
222788	2/10/2011	2/11/2011	2/11/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Michael	Huttinger	2327 W. Hutton Rd	Wooster	OH	44691		H 330-264-5900 x E mhuttinger@wolffbro.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when moved from safe to fire	Cause:4006 Concern:1007	Altered Adjustments or Components Fired on Safe Release	Unknown
C				

2/24/11 Per note with rifle, the rifle fired on safe release when he was going to unload after a day of hunting.

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6359544	CT	4/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner			
	CASSO GUERRA LAREDO TEX SCOPE BASE,AFT MKT STK		N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.40	2/24/2011				

2/24/11 Per Ilion, trigger assm set screws altered. Trigger will not return properly. Replace TPA, clean and test fire under BLSM program price of \$20 + shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/11/2011
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 7MM REM MAG SS
	Date Code		CT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	METAL HAS BEEN REFINISHED
	Stock Condition	Slightly Worn; Functioning	AFT MKT. BEDDED HAD TO USE A PULLER TO REMOVE
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	1.5
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,AFT MKT STK

24"
1008
1.5
CTV

Print

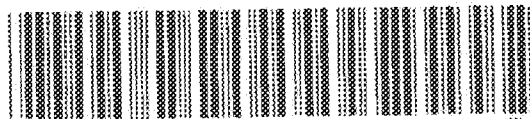
Reset

Model Number: 700		Serial Number: 6359544	
Are you the original owner? ☐ YES ☒ NO			
Name: Michael Hutteringer		Date of Purchase: 06/09	
Address (no PO Boxes): 2327 W Hutton Rd			
City: Wooster		State: OH	Zip: 44691
Phone (Daytime): 330 264 5900 x 225		Fax: 330 263 4410	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) mhutteringer@wolffbros.com			
E-mail Address: ☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: Was preparing to unload weapon after day of elk hunting. Had spent approx 4 hrs traversing mountainous, wooded terrain, and another 4 hrs traversing mountainous, open terrain. Did not fire weapon that day. At end of day, as I prepared to unload the weapon, I switched safety from safe to fire position in order to operate the bolt. Upon moving safety to fire position, the weapon unexpectedly discharged. Date was 10/25/10; location was Flattops Area of White River Natl Forest in Colorado.			
3 characters left			
Ammunition Information:			
Manufacturer: Federal		Type: Nosler Partition	
Other (i.e. bullet weight/type, shot size, powder): 165gr			
Handload Information:			
Powder Weight: n/a			
Primer Used: n/a			
Reloader Used: n/a			
ing and Lubrication):			

20.40
27.-
35.-
82.40
37.-
95.40RECEIVED
FEB 25 2011
BY: _____

6359544

Model: 700



RE00222788

ing and Lubrication):

T.A. Set screws altered. Trig will not
return properly. Replace TPA, clean +
test fire under BCP RDR 2/5/2011
* Load + ship

Brand of cleaning solution used: Hoppes
How often do you clean the bore? (Months or Number of rounds) 2 - 10 rds
How often do you clean the action? (Months or Number of rounds) 2 - 10 rds
How often do you clean the trigger assembly? (Months or Number of rounds) 12 mths
Brand of lubricant used: Break - Free
How often do you lubricate the bore? (Months or Number of rounds) 2 - 10 rds
How often do you lubricate the action? (Months or Number of rounds) 2 - 10 rds
How often do you lubricate the trigger assembly? (Months or Number of rounds) 12 mths
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? > ☐ YES ☒ NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? never during my ownership
What were the services performed? n/a
Ship your INSURED firearm by either UPS or Parcel Post to: Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Illion, NY 13357
☒ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

SEE BELOW

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

*Return Address: MICHAEL HATTWAGER
c/o WOLFF Bros. Supply
565 N. APPLE CREEK RD
WOOSTER, OH 44691*

CREDIT CARD VISA

REDACTED

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EXP 01/14



