

Remington Arms Co., Inc.
Product Service
Legal Case #:5987

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		3/10/2011					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ronald	Johnson	10333 Research Forest Dr.	Magnolia	TX	77354		H 706-889-7272

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC				

3/10/11: Customer called in & stated he had a FBC 3 years ago. No damage. No injury. He put the gun away until he saw the CNBC show recently. He was upset that we do not have a recall. He has never had an issue with the gun until 3 yrs ago. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/3006 SPRG	n/a	6279594		
Date Purchased	Where Purchased	Accessories	Original Owner			
	JOSHMAN HOUST TEX		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

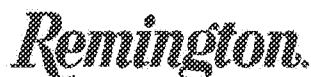
Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

3/10/11: Sending ARS, letter, form, box. Box order # 1200264. df 3/28/11: Letter, form, and ARS returned by post office - insufficient address. I left msg for cust. to call with new address so I can send info back out. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	3/10/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		I WILL MAIL	
DESCRIPTION: Ref# 5987 rifle		XXXXXX	

LABEL INFORMATION

MAIL LABEL TO: Ronald Johnson 10333 Research Forest Dr. Magnolia, TX 77354 Ph: 706-889-7272
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 MAR 11, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969066811539
REF 1:RONALD JOHNSON/CD/DMF
REF 2:5987/RIFLE

HANDLING CHARGE 0.00		SVC T/P USD	
SINGLE-PIECE PUB RATE CHRG:			
SV 0.00	COO 0.00	RS 0.50	
DC 0.00	DGD 0.00	SD 0.00	
AK 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 10.00	PUB+HANDLING	10.00	