

Remington Arms Co., Inc.
Product Service
Legal Case #:5872

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
224963	3/4/2011	2/14/2011	3/7/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Brett	Patrick	1101 N 28th St	Mattoon	IL	61938		H 217-235-5968

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4006 Fired when safety was released Concern:1007	Altered Adjustments or Components Fired on Safe Release	Unknown	

2/14/11 Per call from Brett, he has a Model 700 that last winter started to fire when the safety was released. It didn't do it before then.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27495	E6694400	RU	11/13/2000 9:55:05 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	ACUSPORT (OH) CORPORATION	TWO PIECE BASE	N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

2/14/11 Mailing box and ARS.cm 3/15/11 Per Ilion, trigger assm dirty, rusty and set screws altered. Trigger will not return properly. Replace TPA, clean, test fire at 1/2 normal cost. Owner approved by phone on 3/14.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		3/7/2011

Examination	Product Type	RF	
	Action Type	A	
	Assigned To	I.NAGLE	
Cause	4006	Altered Adjustments or Components	
Barrel	Description	26" 243 WIN HB	
	Date Code	RU	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description	M/700 SAFETY	
	Function	Like new; Functioning	
Bolt	Sub-Assembly	ISS	
	Lift	---Select---	014
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, RUSTY TRIG NOT RETURNING
	Pull	---Select---	1#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description	TWO PIECE BASE	

Remington®

2611
RU 11/2000
1st
014

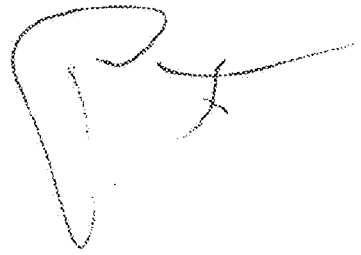
5872

February 14, 2011

Brett Patrick
1101 N. 28th St.
Mattoon, IL 61938

Subject: #5872, Model 700

Dear Mr. Patrick,



Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the boxes with "Product Service".**

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

RECEIVED
MAR 10 2011

BY:.....

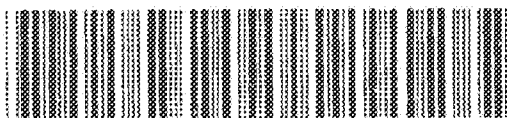
T.A. Dirty, rusty + set screws altered
Trigger will not return properly.
Replace TPA, clean + test fire at
1/2 normal cost.

Approved 3/4

Auto

E6694400

Model: 700



RE00224963

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

PS 17873

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number:	700 ⁱⁿ VARMINT	Serial Number:	E6694400
Are you the original owner? ☐ YES ☒ NO			
Name: Bret Patrick		Date of Purchase: 2001	
Address (no PO Boxes): 1101 N. 28th St.			
City: MaHoan	State: IL	Zip: 61938	
Phone (Daytime): 217-2353968, 217-2467319		Fax:	
E-mail Address: (If e-mail address is provided, notification of receipt and shipment will be sent)			
E-mail Address:			
☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
Firing when safety is switched from safe to Fire			
500 characters left			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Full Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	

Dear Sirs

My rifle has started firing
when I move the safety from safe to
fire. I have owned this rifle for
years and the problem didn't start till
the past few years. I know the trigger
pull is light which I like and would like
to keep light. If there are any questions
please call 217-2355968 home or 217-2467217.

P.S. please take care of
my rifle I really like
it.

Thanks

Burt
Petrick

SAME BOX WITH THE
SPENT SHELLS PLEASE SEND
TELEPHONE AND MODEL AND

probably.

per

Case #		Date of Call	2/4/11	Date of Incident		PreLit		Lit		Obs	
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Reporter name		Incident Name/Age	Brett Patrick 1101 N. 28th St Proton IL 61938 217-235-5968
address		address	
contact #'s		contact #'s	
email		email	

Injury	
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Medical Treatment	
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Alleged cause	
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Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased			
700	E669400		2000	N				

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info

Other Product	
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Notes:	didn't use to do it. Last winter started FSR.
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Customer's Request	
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My actions/offers	Varmint box & ARS
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1188871



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	2/14/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	12
☒ RELEASE CHECK ONE			
MEDIA		XX	
COORDINATOR			
TO MAIL		I WILL MAIL	
DESCRIPTION:			
700			

LABEL INFORMATION

MAIL LABEL TO:	Brett Patrick 1101 N 28th St Mattoon, IL 61938
RETURN ITEM TO:	Rem Prod Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 FEB 15, 2011 ALL CURR USD 1 OF 1
SVC GNDGOM ACT WT 10.0 LBS
TRACKING# 124XX5969067871991
REF 1: BRETT PATRICK/CO/CM
REF 2: 700
HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 9.40 PUB+HANDLING 9.40



