

Remington Arms Co., Inc.
Product Service
Legal Case #5935

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
224298/224299	2/24/2011	2/25/2011	2/25/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Philip Rezac LLC	---	Philip Rezac LL	883 County Rd 30	Valparaiso	NE	68065		W 402-784-3557 E philrezac@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S	Concern:1023 Unexplained Discharge - No Mention of Safety Position		Unknown	
C	Unexplained discharge			

Dealer sent in 2 rifles for his customer. Customer stated that both rifles have had unexplained discharges. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6531293	AW	3/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	DUTTON LAINSON CO HASTINGS NEB	SCOPE BASE	U			

CONCERN-UNEXPECTED DISCHARGE

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6205185	XR	12/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
	BESTWICK BRAUN TOLEDO OHIO		U			

CONCERN-UNEXPECTED DISCHARGE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$60.80	3/8/2011				

3/9/11: Per Ilion - Serial# 6531293 - TA dirty, sticky, set screws altered. Replace TA, clean & test fire under BLM - quote. Serial# 6205185 - Could not duplicate concern. TA dirty. Can offer to replace TA, clean & test fire under BLM - quote. I emailed quotes to dealer. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/25/2011
	Product Type		BF
	Action Type		A
	Assigned To		TNAGLE
Cause	4006	Altered Adjustments or Components	IMPROPER MAINTENENCE

Barrel	Description		22" 270 WIN
	Date Code		AW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Not Functioning	ACTION VERY DIRTY
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		M700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Sub-Assembly	Non-ISS	
	Lift	---Select---	005
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY, STICKY TRIG NOT RETURNING WILL FOLLOW DOWN
	Pull	---Select---	6#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/25/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	HAVE PHOTOS IN SEPARATE FOLDER
Barrel	Description		22" 270 WIN
	Date Code		XR
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.004
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

QUOTATION**Remington Arms Company, Inc.**

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

www.remington.com info@remington.com**ESTIMATING
REPORT**Parts/Repairs 800-243-9700
Fax 336-548-7801**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00224298 Account # - R-	Description/Serial Number 6531293	Date Received - 2/24/2011 Estimate Date - 2/25/2011 Current Date - 3/9/2011
Customer PHILIP REZAC LLC 883 COUNTY ROAD 30 VALPARAISO, NE 68065 US		Return To PHILIP REZAC LLC 883 COUNTY ROAD 30 VALPARAISO, NE 68065 US
Phone (H) (402)-784-3557 Phone (W)	Fax	Email PhilRezac@yahoo.com

Please Circle One
 VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
 PO Number _____
 Daytime Phone (____) _____ Time To Call _____ Open Acct. R _____
 Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
 Notice: We process checks electronically through Check 21

Reported		Problems Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123	FORWARD TO PRODUCT SERVICE F

Technician's Comments	
Problem/Notes	trigger assm dirty, sticky and set screws altered. replace trigger plate assm, clean and test fire under bolt lock program for \$20.00 + shipping

Estimate: **C.O.D./Shipping and Handling Charges are NOT Included in this Quote						
Material #	Material Description	Qty	Warranty Y/N	Price/Unit	Discount Percent	Extended Amt
Part						
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	Y	\$94.00	0%	\$0.00
Service						
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000116	GR-LABOR	1	N	\$20.00	0%	\$20.00
4000119	GR-TEST	1	Y	\$23.00	0%	\$0.00
Sub Total:						\$37.00
Est. Sales Tax:						
Grand Total:						\$37.00

Fulcher, Dell Marie

From: postmaster@remington.com
To: philrezac@yahoo.com
Sent: Wednesday, March 09, 2011 8:56 AM
Subject: Relayed: Message relayed (philrezac@yahoo.com)

Delivery to these recipients or distribution lists is complete, but delivery notification was not sent by the destination:

philrezac@yahoo.com

Subject:

Print

Reset

Model Number: 700		Serial Number: 6531293 & 6205185	
Are you the original owner?: ☐ YES ☐ NO			
Name: Phil Rezac		Date of Purchase: 1970's?	
Address (no PO Boxes): 883 County Road 30			
City: Valparaiso		State: NE	Zip: 68065
Phone (Daytime): (402) 784-3557		Fax:	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) Phil PhilRezac@yahoo.com			
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: Please repair these two model 700 rifles for my customer. Both have exhibited unexpected discharges so I am assuming something wrong with trigger/sear assembly.			
500 characters left			
Ammunition Information:			
Manufacturer: Remington		Type: SP 130g.	
Other (i.e. bullet weight/type, shot size, powder): Factory Remington Ammo used in both			

T.A. very dirty, sticky + set screws altered.
replace TPA, clean + test fire under BCP
for \$20.00 + ship
Quade

RECEIVED
MAR - 2 2011

BY: _____

6531293

Model: 700



RE00224298

Philip J. Rezac LLC
Sales of Sporting Arms and
Ammunition. Specializing in
Cowboy Action Shooting
Rifles and Handguns

Check out our
 website at

Ultona.110mb.com

883 Co. Rd. 30

Valparaiso, NE 68065

Contact Phil or Joe

(402)784-3557

philrezac@yahoo.com

Federal Firearms License
(18 U.S.C. Chapter 44)

holders issued thereunder (17 CFR Part 478), you are licensed to engage in the
 United States Code, and the regulations issued thereunder, until the expiration date

License
 Number

5-47-155-01-3D-00117

Expiration
 Date

April 1, 2013

Name

PHILIP J REZAC LLC

Principal Address (Changes? Notify the FFL at least 30 days before the change.)

683 COUNTY RD 30

VALPARAISO, NE 68065-6686

Type of License

01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

Purchasing Certification Statement

The licensee named above shall use a copy of this license to verify the identity and the licensed status of the licensee as provided by
 27 CFR Part 478. The signature on this license shall be an original signature. A
 faxed, scanned or e-mailed copy of the license with a signature identified as being
 original signature is acceptable. The signature must be that of the Federal Firearms
 Licensee (FFL) and a responsible person of the licensee certify that this is a true copy
 of a license issued to the licensee named above to engage in the business specified
 above under this license.

Principal Address (Changes? Notify the FFL at least 30 days before the change.)

PHILIP J REZAC LLC

683 COUNTY RD 30

VALPARAISO, NE 68065-6686

Licensee Responsible Person Signature

Phil Rezac

Printed Name

Position Title

2

Date

ATF Form 5310.1-0

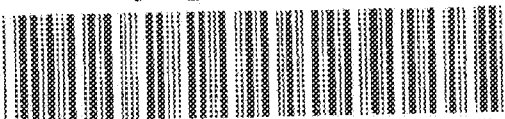
Revised September 2009

Serial
 Number

6205185

Model:

700



RE00224299

could not duplicate concern.
 T.A. dirty. can offer to replace
 TPA, clean & test fire under
 BLP for \$20.00 + ship.

Quote



