

Remington Arms Co., Inc.
Product Service
Legal Case #.5971

Case Information

RES	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
222595	2/6/2011	3/8/2011	3/8/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John R	Pinckston	2902 Albene St.	Brugly	LA	70719		H 225-921-4193 E:jrpdlw@14@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	field when trying to put on safety	Cause:4006 Altered Adjustments or Components Concern:1011 Improper Safety Design	Unknown	
C				

3/21/11 Per note with rifle, when trying to sight in on 11/10 the bolt jammed up and would not pull up. He forced it up then inspected it. He put another bullet in it and it fired ok. He bolted another in, never taking it off fire and the safety would not go on. After looking at it he pushed harder on the safety to go back off fire and it went off. After that he hasn't tried to fire it again. He did clean it after that on

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	BOM
Remington	CF/BA	700/308 WIN	on	A6264303	LI	2/11/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	F&B SUP INC METAIRIE LA		N			

CONCERN.FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Hori, replace TPA, clean, test fire under BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	97.40	3/21/2011				

3/21/11 Per Hori, trigger asm dirty and set screws altered. Replace TPA, clean, test fire under BLSM program for \$20 + shipping.cn

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. FRAVIS
	Exam Date		3/8/2011
	Product Type		RF
	Action Type		A
	Assigned To		TNAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		2.7" 308 WIN
	Date Code		LI
	Bore Plugged	False	
	Duged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	009
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, TRIG NOT RETURNING PROPERLY
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

5971

22
1-2/70
1-5
1009

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: A 62 64 303
Are you the original owner? ☒ YES ☐ NO	
Name: John R. Pinkerton	Date of Purchase: 1986
Address (no PO Boxes): 2902 Allene ST.	
City: Brushy	State: La. Zip: 70719
Phone (Daytime): 225-921-4193	Fax: 225-334-9910
E-mail Address: JRPDAWG04@YAHOO.com	
☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem: When entering the Rifle in November of 2001, the bolt rimmed and would pull up. I forced it up then inspected it. Put another bullet in it and okay. I bolted another in it and it took it off. The trigger would not pull. I after that want to go back either after looking at it. I needed hands on the rifle to go over it. Fine. And it went off. After that I haven't tried to fire it again. I did clean it after that.	
Ammunition Information:	
Manufacturer: Remington	Type: Core Lock
Other (i.e. bullet weight/type, shot size, powder): 150 gr.	
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used:	
How often do you clean the bore? (Months or Number of rounds) 20	
How often do you clean the action? (Months or Number of rounds) 20	
How often do you clean the trigger assembly? (Months or Number of rounds) 20	
Brand of lubricant used: Smith Swenson Premium Lubricant	

RECEIVED
MAR 12 2001
B PS 17953 C

How often do you lubricate the bore? (Months or Number of rounds)	20
How often do you lubricate the action? (Months or Number of rounds)	20
How often do you lubricate the trigger assembly? (Months or Number of rounds)	20
Do you have any other questions or comments regarding your firearm?	
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Illion, NY 13357	

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
ME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

A6264303

Model: 700



RE00222595

ing it.
 mage in shipping and handling. Preferably,
 e returned.)
 oss or damage.
 le the box. Shipments without a proper
 ist. Remington is not responsible for
 urchase insurance from your carrier.
 ellines:

- Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicatie taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*T.A. dirty + set screws Altered.
 Replace TPA, clean + Test fire
 Under BLP for \$ 20.00 + ship*

Quote

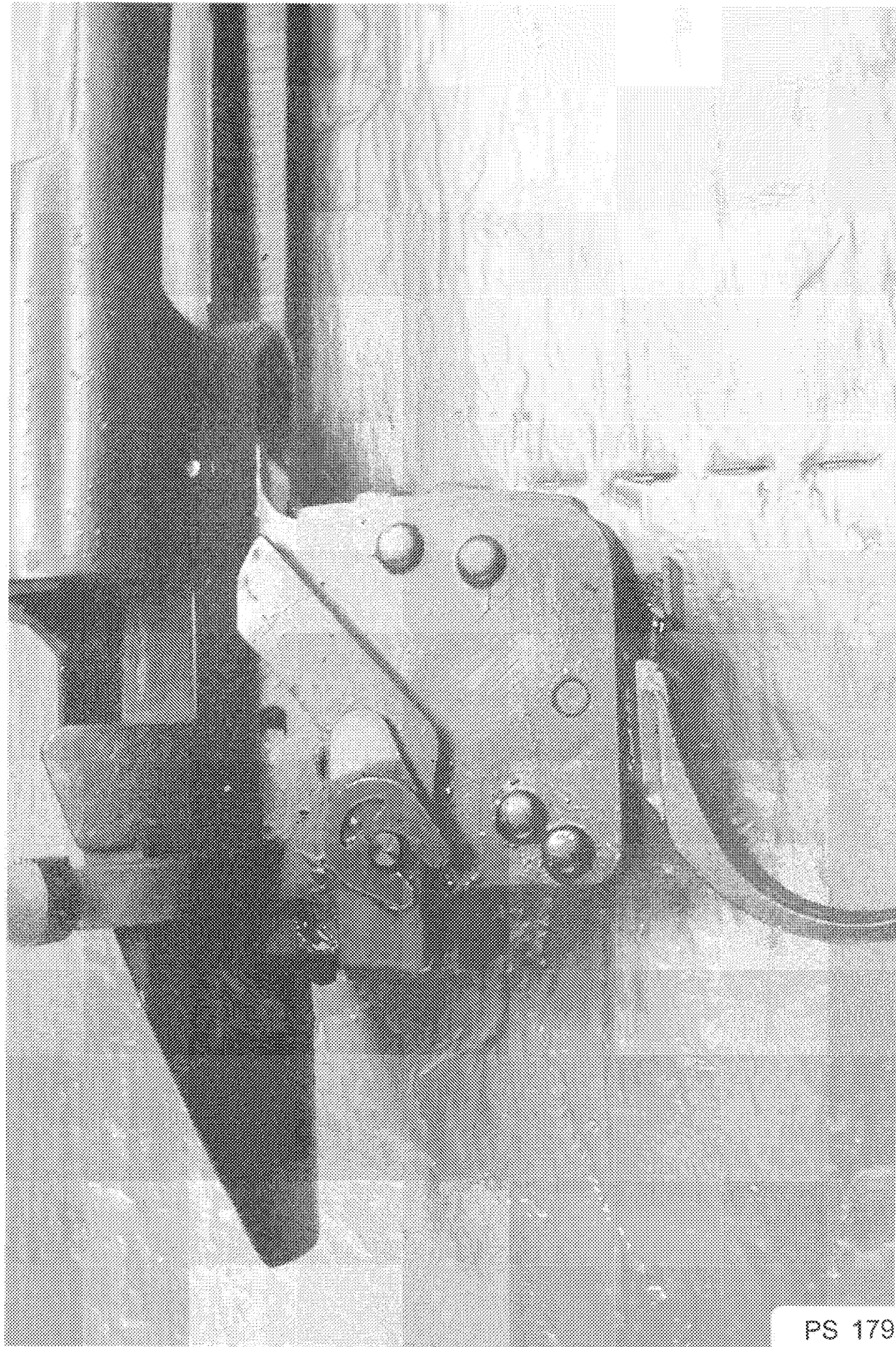
7/11 Approved by phone

*20.40
 27.00
 75.00
 15.00
 97.40*

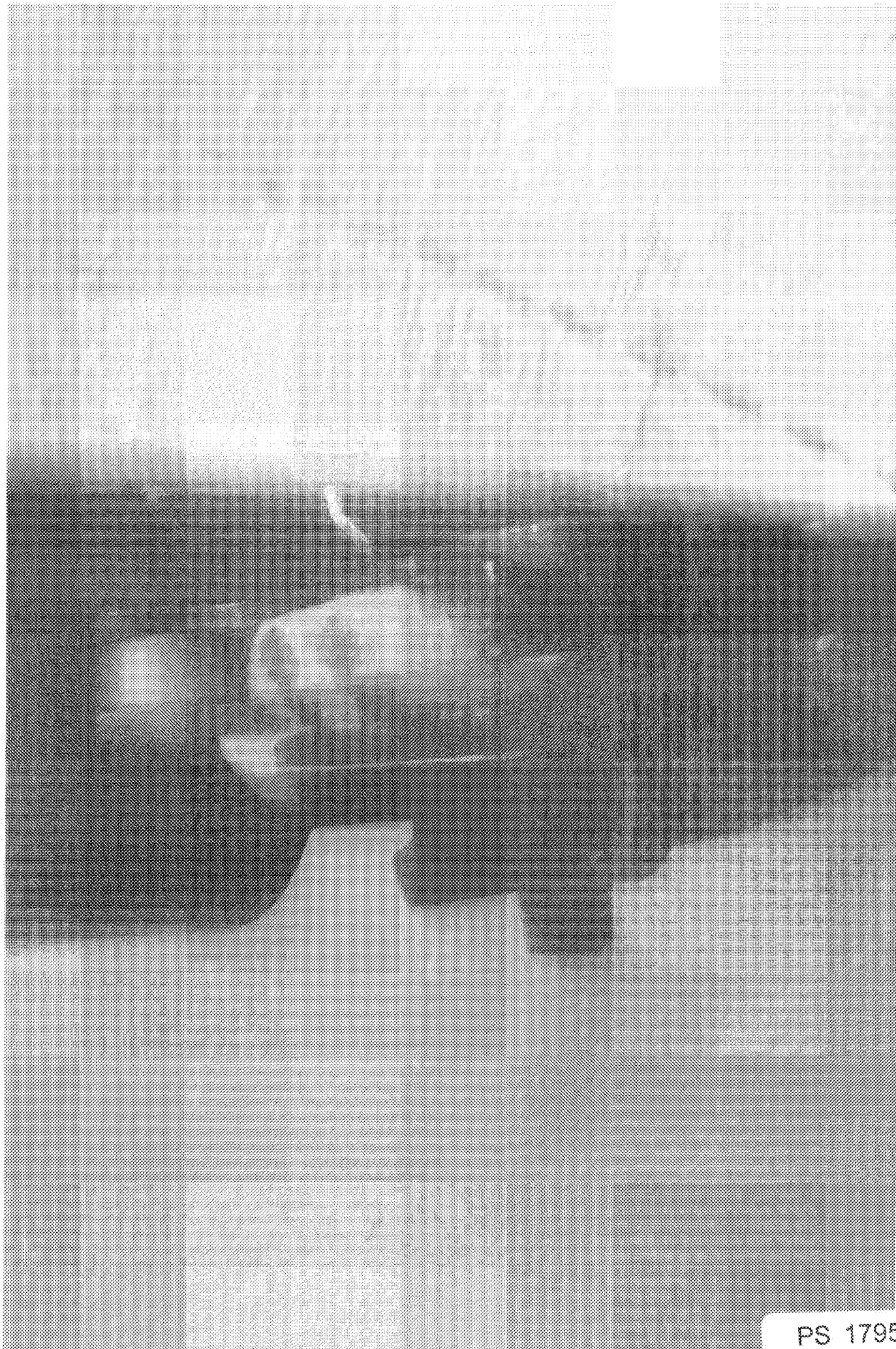


1A676303
Rm 703
100-100-100

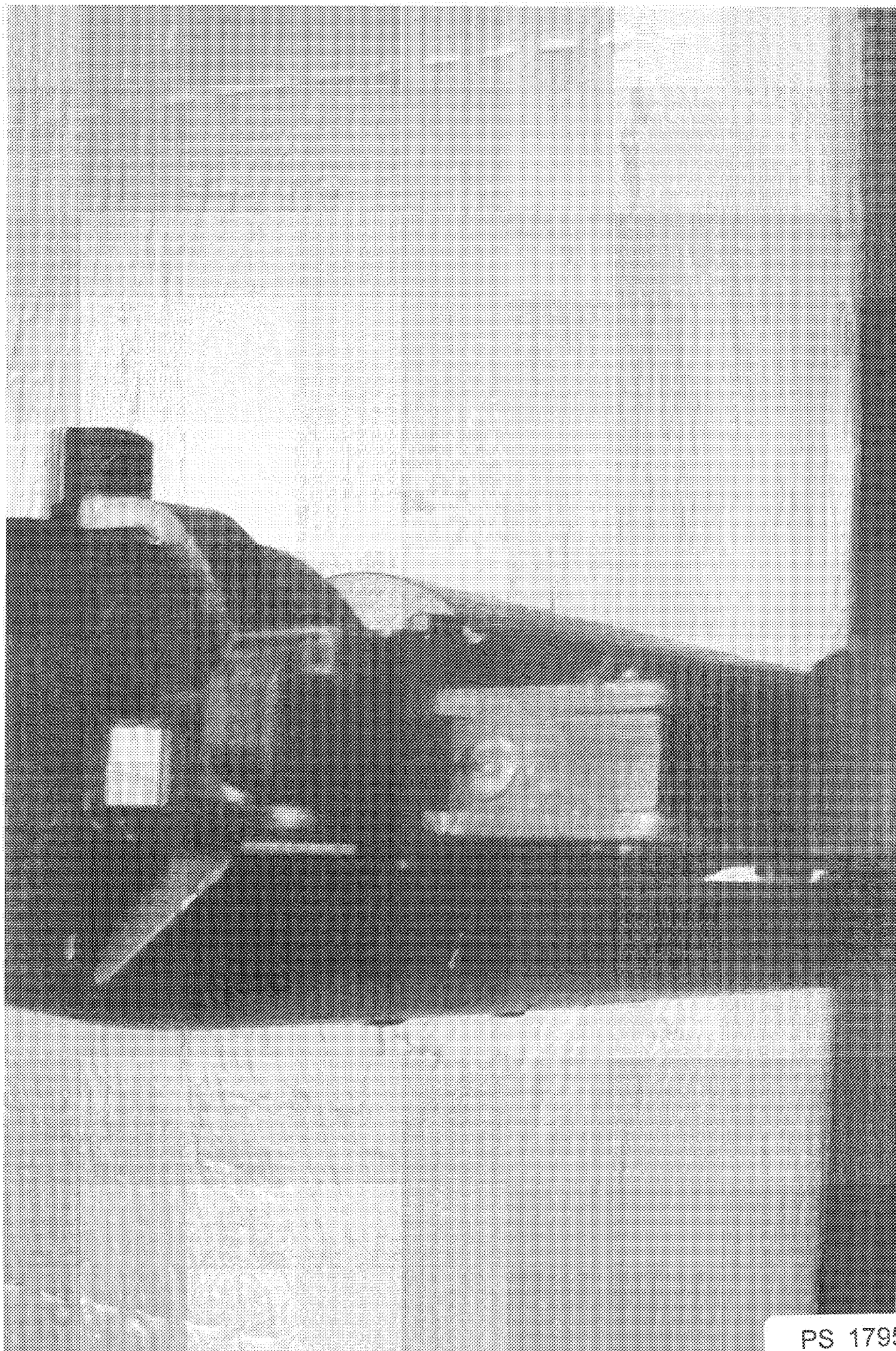




PS 17953 6



PS 17953 H



PS 17953 I