

Remington Arms Co., Inc.
Product Service
Legal Case #:5444

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
216691	12/29/2010	12/15/2010	1/14/2011	12/14/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tim	Purdy	408 River Rd.	Muscle Shoals	AL	35661		H 256-381-7675 E timbamattide2008@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
P1 Chunk out of thumb				
PD	Cause:4038 Could Not Duplicate Concern			
S	Concern:1623 Delayed Firing - Firearms		N	
C Delayed firing				

Customer called in. He stated that he was hunting on 12/14/10 & had a delayed firing with rifle. When it did fire - the recoil caused the safety to come back & hit his thumb. He stated it took a chunk out of his thumb. He did not get medical treatment - just wrapped it up. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27478	E6861105	WP	8/30/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R	TWO PIECE BASE	N			

CONCERN:DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair @ n/c - goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$62.40	1/14/2011				

12/15/10: Sending ARS, in, form, box. Box order# 1168959. df 1/14/11: Could not duplicate concern. TA very dirty & sticky, parts work sluggish. Replace TA, clean & test fire @ n/c - goodwill gesture. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/4/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPR
	Date Code		WP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.013
	Notch	Slightly Worn; Functioning	SLUGGISH
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY STICKY
	Pull	--Select--	6#
	Altered	False	
	Sub-Assembly	M700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Print

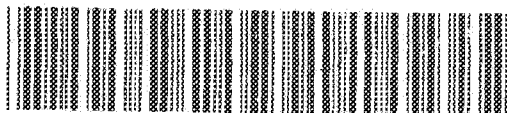
Reset

X

22"
W78/9
6#
013

Model Number: <u>Rem. 700 Bolt Action</u>		Serial Number: <u>E6861105</u>	
Are you the original owner? ☐ YES ☒ NO			
Name: <u>Tim Purdy</u>		Date of Purchase:	
Address (no PO Boxes): <u>408 RIVER ROAD</u>			
City: <u>Muscle Shoals</u>		State: <u>AL</u>	Zip: <u>35661</u>
Phone (Daytime): <u>256-381-7675</u>		Fax:	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>Tim.bama.tioe.2008@yahoo.com</u>			
E-mail Address: ☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: <u>When you pull the trigger it don't fire and when you think its not going to it will. The first time I didnt think to much of it, but it happened again and gauged a plug of meat from my thumb. I WAS told of the problem, And Now I'm AFRAID to use the gun. I have a deep whole in my thumb, and very sore. IF the gun can be safe, I like to keep hunting.</u>			
Ammunition Information:			
Manufacturer: <u>Remington</u>		Type: <u>3006. 180 gr. Rem.</u>	
Other (i.e. bullet weight/type, shot size, powder):		JAN 05 2011	

E6861105
Model: 700



RE00216691

Information:	<u>could not duplicate concern.</u>
Powder Weight:	<u>1.0. very dirty & sticky</u>
Primer Used:	<u>parts work sluggish.</u>
Reloader Used:	<u>Replace IPA, clean & test</u>
	<u>fire at 1/2 normal cost.</u>
ing and Lubrication):	<u>Quite</u>

Brand of cleaning solution used:	
How often do you clean the bore? (Months or Number of rounds)	I Clean it After Hunting Season
How often do you clean the action? (Months or Number of rounds)	I oil it 4 times a year while Hunting
How often do you clean the trigger assembly? (Months or Number of rounds)	Same 4 times or maybe more
Brand of lubricant used:	Nitro Solvent
How often do you lubricate the bore? (Months or Number of rounds)	when I do the trig. & the bolt
How often do you lubricate the action? (Months or Number of rounds)	same as above
How often do you lubricate the trigger assembly? (Months or Number of rounds)	Same as above
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? > ☐ YES ☒ NO	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
Don't Know	
What were the services performed?)	
Ship your INSURED firearm by either UPS or Parcel Post to:	
Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Illion, NY 13357	
☐ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper	

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

The gun will fire, but not everytime
Its like the firing pin hits and nothing
then it fires. My thumb is proof of that
if I felt there wasn't a problem I wouldn't
bother Remington with it. but the gun
is dangerous. I have 2 742 woodmaster
never had a minutes trouble with
them, and still they look new.

P.S.
I deer hunt every
year and I hate not
to finish the year
with my 700.

Thank
you
Tim
Perry



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/15/2010	REQUESTED BY:	Deil
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE			
MEDIA			
COORDINATOR			
TO MAIL		I WILL MAIL	XXXXXX
DESCRIPTION: Ref # 5444 rifle			

LABEL INFORMATION

MAIL LABEL TO: Tim Purdy 408 River Rd. Muscle Shoals, AL 35661 Ph: 256-381-7675
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX598 DEC 17, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XX5980067427373
REF 1:TIM PURDY/CO/DMF
REF 2:5444/RIFLE

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE CHRGS:	SVC	T/P USD
DV 0.00	COD	0.00
DC 0.00	DGD	0.00
AH 0.00	PR	0.00
TOT PUB CHG 8.74	PUB+HANDLING	8.74

