

Remington Arms Co., Inc.
Product Service
Legal Case #:5893

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
225659	3/12/2011	2/16/2011	3/23/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ronald	Saucier	1415 East Dr	Westwego	LA	70094		H 504-341-5309

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	went through vehicle tire well	Cause:4015	Improper Maintenance	
S	Fired when he touched the bolt	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

2/16/11 Per call from Saucier, his father-in-law gave him this 700 in the early 1970's. Years ago when he touched the bolt it fired and went through the tire well and he put it up and never used it again.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Rbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	6561910	KW	5/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	STRAUS & FRANK SAN ANTONIO TX	MUZZLE BRAKE	N			

CONCERN:FIRED WHILE UNLOADING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price.						

Repair/Replacement Cost	Repair/Replacement Date

2/16/11 Mailing box (1189748) and ARS.cm 3/29/11 Per Ilion, trigger assm very dirty, sticky, rusty, causing parts to work sluggish. Replace TPA, clean, test fire at BLSM program price. Quoting 1/2 normal price for a new barrel assembly due to the condition.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/23/2011
	Product Type		RF

	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM REM MAG
	Date Code		KW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	METAL RUSTY
	Stock Condition	Worn; Functioning	MARS DENTS SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,RUSTY,STICKY.PARTS WORK SLUGGISH
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED

	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		MUZZLE BRAKE

24"
KWS/7
3#
010

5893

February 16, 2011

Ronald Saucier
1415 East Dr
Westwego, LA 70094

Subject: #5893, Model 700

Dear Mr. Saucier,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the boxes with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

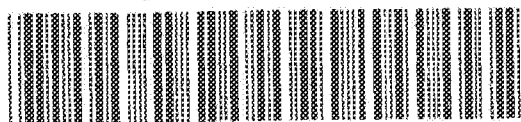
Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

RECEIVED
MAR 23 2011

BY:.....

6561910

Model: 700



RE00225659

T.A. very dirty, sticky, rusty
causing parts to work sluggish.
Replace TPA, clean + test fire
under BLP for \$20,000 + ship

Quote

March 4, 2011

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025

Re: #5893, Model 700

Attn: Christy Mitchell
Consumer Affairs Administrator

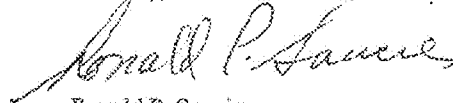
Dear Ms. Mitchell:

This rifle was given to me by my father-in-law in the early 1970's. I used it once on a deer hunt in Texas. After the hunt, I was standing behind the pick-up truck with the tailgate open. When I went to unload the rifle, grabbing the bolt, the rifle misfired and the bullet went through the tire well and exited on the side of the truck. I was unsure of this rifle, put it in my attic and never used it again.

Only after seeing a program on Television about this rifle, did I understand this rifle had a problem and called Remington. My Father-in-law had a muscel brake which would reduce a percentage of the recoil so that his wife could use the rifle. I do not know if the rifle ever misfired while in their possession.

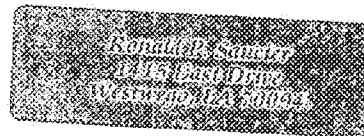
Thanking you for your attention in this matter, I remain

Sincerely,

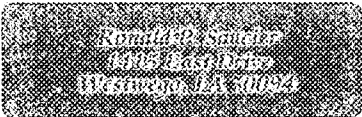

Ronald P. Saucier

RPS:mhs

cc



NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700	Serial Number: 6561910
Are you the original owner? ☐ YES ☒ NO	
Name: Edward Moragas	Date of Purchase: Unknown
Address (no PO Boxes): Deceased	
City: _____	State: _____ Zip: _____
Phone (Daytime): _____	Fax: _____
E-mail Address: (If e-mail address is provided, notification of receipt and shipment will be sent) _____	
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.	
Please describe your problem and date of occurrence: See inclosed letter attached.	
	
500 characters left	
Ammunition Information:	
Manufacturer: _____	Type: _____
Other (i.e. bullet weight/type, shot size, powder): _____	
Handload Information:	
Powder Used: _____	Powder Weight: _____
Case/Hull Used: _____	Primer Used: _____
Bullet Type/Shot Size: _____	Reloader Used: _____

Case #	5893	Date of Call	2/6/11	Date of Incident		Prelit		Lit		Obs	
--------	------	--------------	--------	------------------	--	--------	--	-----	--	-----	--

Reporter name		Incident Name/Age	Ronald Saucier
address		address	1415 East Dr.
contact #'s		contact #'s	Westwego LA 70094
email		email	504-341-5309

Injury	
--------	--

Medical Treatment	
-------------------	--

Alleged cause	
---------------	--

Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased			
700	6561910	7mm						

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info

Other Product	
---------------	--

Notes:	Early '70s 7mm father gave him When he tracked bolt it fired went through tire wells he put it up & never used it again
--------	---

Customer's Request	
--------------------	--

My actions/offers	box & ARS 1189748 - 82323430
-------------------	---



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	2/16/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		I WILL MAIL ☒	
DESCRIPTION: 700 6561910			

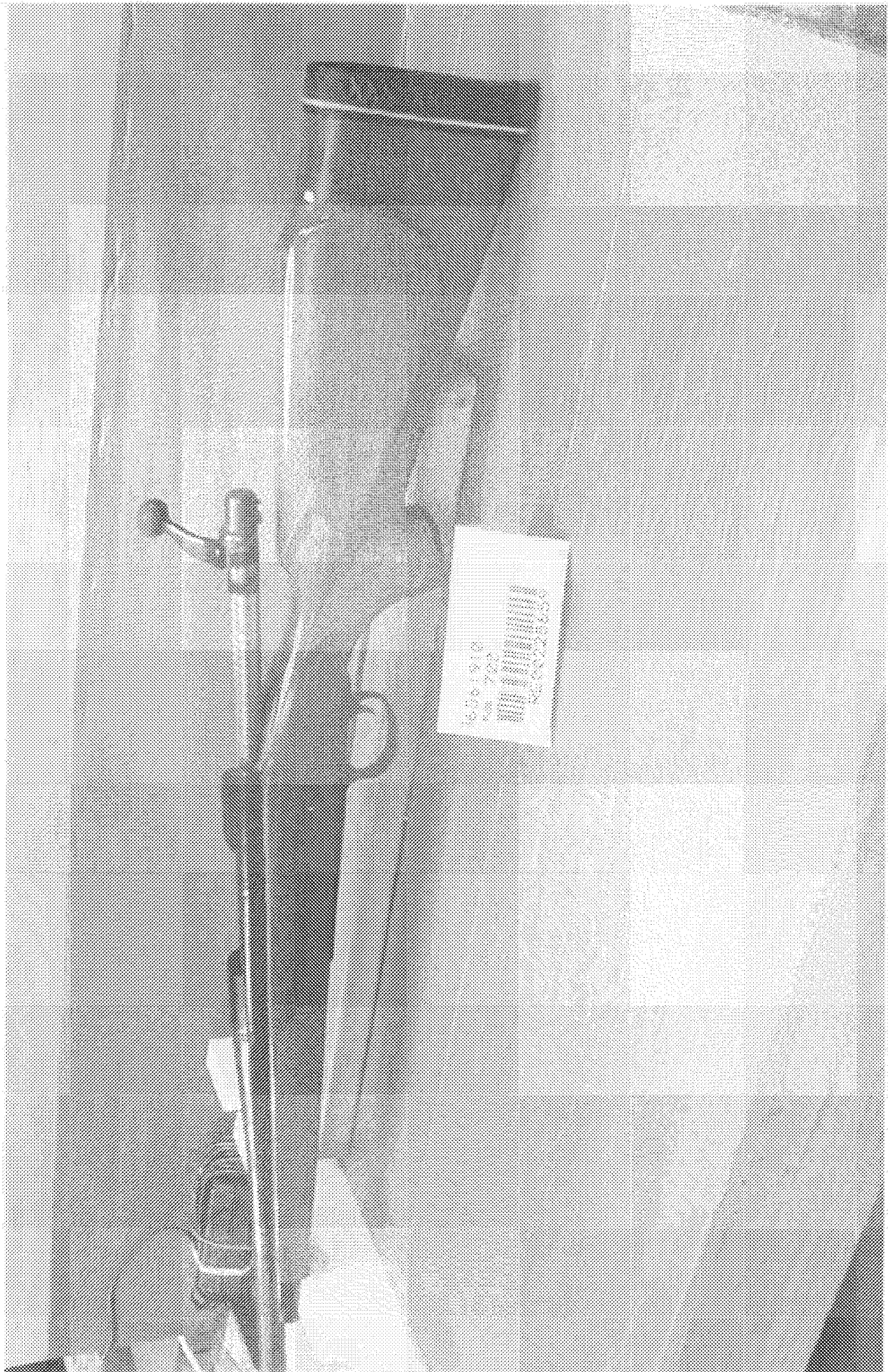
LABEL INFORMATION

MAIL LABEL TO:	Ronald Saucier 1415 East Dr Westwego, LA 70094
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

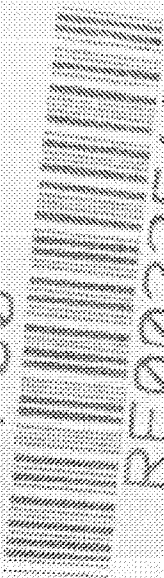
4XX556 FEB 17, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XX5569065617644
REF 1:RONALD SAUCIER/CD/CM
REF 2:700/6561910

HANDLING CHARGE 0.00		SVC T/P USD
SINGLE-PIECE PUB RATE CHRG:		
DY 0.00	COB 0.00	RS 0.50
DC 0.00	DOB 0.00	SD 0.00
AH 0.00	PR 0.00	SP 0.00
TOT PUB CHG 10.04	PUB+HANDLING	10.04



06561910

Model: 700



RE00225659

