

Remington Arms Co., Inc.
Product Service
Legal Case #:5966

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
224948	3/4/2011	3/7/2011	3/7/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Sportsman's Haven		Sportsman's Hav	14695 East Pike Rd	Cambridge	OH	43725		W 740-432-7243

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	Fired when chambering a shell Concern:1008 Fired on Bolt Closing		Unknown	
C				

3/15/11 Per note with rifle, the dealer wrote that his customer stated that the gun fires when chambering a shell. The dealer notated that he could not get it to do it and that the trigger asm is dirty.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27478	E6492590	ES	10/1/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	ELLETT BROTHERS		U			

CONCERN/FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per flion, offer to replace TPA, clean and test fire at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

3/15/11 Per flion, could not duplicate concern. Trigger asm has a partially dried and sticky brown lube residue causing parts to work sluggish. Can offer to replace TPA, clean and test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/7/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		ES
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Car Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stack Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-JSS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY,PARTS WORK SLUGGISH
	Pull	---Select---	6.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

PURCHASE ORDER

11702

PO # 5034

Date 02-28-11

To Remington Arms

Address

City TION State N.Y Zip 13537

22"
ES 10/98
6.5A
1012

FOR	DATE REQUIRED	HOW SHIP	TERMS
COS	ASAP	V.O.S	Warrenty
QUANTITY	PLEASE SUPPLY ITEMS LISTED BELOW		PRICE
	700-30-06		
	Se No E6492590		
	Comp: Customer says		
	gun fires when chambering		
	a shell.		
	Didn't fire for me,		
	trigger Assmb Dirty.		
	Ken said go ahead and		
	send in 700s with		
	this type of complaint		
	THANKS		

SHIP TO:

SPORTSMAN'S HAVEN INC.
14695 EAST PIKE RD.
CAMBRIDGE, OHIO 43725
740-432-7243

Please Send Copies of Your Invoice

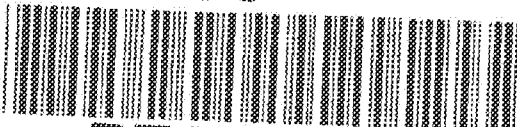
Jim Cair
Purchasing Agent

RECEIVED
MAR 10 2011

BY:.....

E6492590

Model: 700



RE00224948

could NOT duplicate concern
T.A. has a partially dried + sticky
brown lube residue causing parts
to work sluggish. can often to
replace TPA, clean test fire AT
1/2 normal cost.

Quote



