

Remington Arms Co., Inc.
Product Service
Legal Case #:5764

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
222630	2/9/2011	1/26/2011	2/10/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Seth	Stadheim	1623 Hammer Rd	Albert Lea	MN	56007		H 507-273-7241

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when closing bolt	Cause:4038 Could Not Duplicate Concern Concern:1008 Fired on Bolt Closing		Unknown
C				

1/26/11 Per call from Seth, he has a Model 700 that he bought 2nd hand around 2001. He didn't start shooting it until recently and it fires when he closes the bolt.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/25-06 REM	26907	T6205954	XN	12/29/1993
Date Purchased	Where Purchased	Accessories	Original Owner			
5/1/2001	ACUSPORT CORPORATION		N			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Return as received						
	Repair/Replacement Cost	Repair/Replacement Date				

1/26/11 Mailing ARS.cm 2/17/11-Per lion, could not duplicate concern Trigger assm dirty and set screws altered.-Replace TPA, clean and test fire at 1/2 normal cost.cm 2/17 Called Seth and gave him inspect/quote info. He either hung up or the phone disconnected on his end.cm 3/24/11 No response from my call or the quote that was mailed. Returned as received.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/10/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 25-06 REM SS
	Date Code		XN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Like new; Functioning	BINDS
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Magazine	Notch Condition	---Select---	
	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, MIN TRIG RETURN
	Pull	---Select---	4#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Remington.

24"
XN12/93
4#
.014

5764

January 26, 2011

Seth Stadheim
1623 Hammer Rd
Albert Lea, MN 56007

Subject: Case 5764, Model 700

Dear Mr. Stadheim,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the box with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

RECEIVED
FEB 17 2011

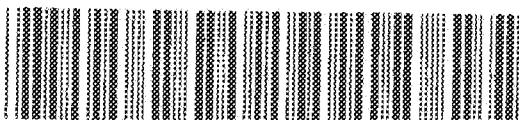
BY:

could not duplicate concern
T.A. dirty set screws altered.
replace TPA, clean & test fire
at 1/2 normal cost

Quote

T6205954

Model: 700



RE00222630

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number:	700	Serial Number:	7330374
Are you the original owner? ☐ YES ☒ NO			
Name:		Date of Purchase:	
Seth Jackson		8/10	
Address (no PO Boxes):			
1000 1st Street SE			
City:	State:	Zip:	
Albert Lea	MS	36007	
Phone (Daytime):	Fax:		
567-375-7000			
E-mail Address (if e-mail address is provided, notification of receipt and shipment will be sent):			
7330374@remington.com			
E-mail Address:			
☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
rifle misfires in field without finger indicator 2-10-11 - 21-22-11, bolt			
500 characters left			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	1/26/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
☒ PLEASE CHECK ONE			
MEDIA			
COORDINATOR		xx	
TO MAIL		I WILL MAIL	
DESCRIPTION:			
700 T6205954			

LABEL INFORMATION

MAIL LABEL TO:	Seth Stadheim 1623 Hammer Rd Albert Lea, MN 56007
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX586 JAN 27, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5869066135190
REF 1:SETH STADHEIM/CD/CM
REF 2:700/T6205954

HANDLING CHARGE 0.00		SVC	T/P USD
SINGLE-PIECE PUB RATE CHRG:		RS	0.50
BY 0.00	COD 0.00	SD	0.00
DC 0.00	DGD 0.00	SP	0.00
AH 0.00	PR 0.00		
TOT PUB CHG 9.36	PUB+HANDLING	9.36	



