

Remington Arms Co., Inc.
Product Service
Legal Case #15803

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
221464	2/1/2011	2/2/2011	2/2/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Double A Gunsmithing	---	Double A Gunsmi	604 W. Main Ave.	Taylorsville	NC	28681		W 828-632-2324
Incident		Mark	Stafford	483 Old Charlotte Rd.	Taylorsville	NC	28681		H 828-514-0213

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C	FBC & FSR			

Dealer sent gun in for consumer. Consumer stated trigger fires sometimes when bolt is closed & sometimes when safety is disengaged. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM STW	27502	56320741	KR	5/15/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER INC		Y			

CONCERN:FBC,FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Quote to repair

Repair/Replacement Cost	Repair/Replacement Date

Per Ilion - Could not duplicate concern. Sear works sluggish, rubs on side plates. Can offer to replace TA, clean & test fire @ 1/2 normal cost - quote. df 2/17/11: Left msg for dealer to call about quote - need appr. & payment. df 2/24/11: I spoke to dealer & he said that he would call me direct next week. Customer will bring in payment next week. df 4/7/11: I called dealer & he apprvd quote & pd by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/2/2011
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 7MM STW,FL,SS
	Date Code		KR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	SCRATCHED
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	SOME NI COATING COMING OFF
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	SEAR WORKS SLUGGISH RUBS ON SIDEPLATES
	Pull	---Select---	5#
	Altered	True	SEALANT HAS BEEN REMOVED
	Sub-Assembly	M/700 Non-Bolt Lock	

Return to
Double A Gunsmithing
604 W. Main Ave
Taylorsville, NC 28681

(828) 632-2329

5803

26"
K1296
52
2013

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700

Serial Number: 56320741

Are you the original owner? ☒ YES ☐ NO

Name: Mark Stafford

Date of Purchase: Insurance - 92-93?

Address (no PO Boxes):

483 Old Charlotte Rd

City: Taylorsville

State: NC

Zip: 28681

Phone (Daytime): 828-374-0213

Fax:

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

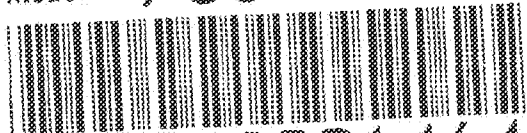
Please describe your problem:

Trigger Fires sometimes when bolt is closed and sometimes when safety is disengaged

Questions should be directed to
Andy Adams (828) 244-0977

Serial Number: 56320741

Model: 700



RE00221464

Type:

FER 04 2011

BT

Powder Weight:

Primer Used:

Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used:

How often do you clean the bore? (Months or Number of rounds)

How often do you clean the action? (Months or Number of rounds)

How often do you clean the trigger assembly? (Months or Number of rounds)

Brand of lubricant used:

could not duplicate concern.
SEAR WORKS sluggish, RUBS
ON side plates. can offer to
replace TPA, clean & test fire
at 1/2 normal cost.

Quote

