

Remington Arms Co., Inc.
Product Service
Legal Case #:5941

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
224451	2/25/2011	2/28/2011	2/28/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Stark's Sport Shop	---	Stark's Sport S	119 W. Blackhawk Ave.	Prairie du Chien	WI	53821		W 608-326-2478 F 608-326-6047

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C	FBC			

Dealer sent gun in with a note. Dealer stated gun went off when bolt was closed. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 WIN MA	29694	S6233445	CN	4/23/1993
Date Purchased	Where Purchased	Accessories	Original Owner			
	TRUE VALUE HARDWARE	TWO PIECE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost	Repair/Replacement Date

3/9/11: Per Ilion - Could not duplicate concern. TA parts are sticky & work sluggish. Can offer to replace TA, clean & test fire @ 1/2 normal cost - quote. I faxed quote to Attn: Doug @ store. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/28/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 300 WIN MAG SS
	Date Code		CN
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.015
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	STICKY, PARTS WORK SLUGGISH
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE



FACSIMILE TRANSMITTAL SHEET

To: Doug Date: 3/9/11

Company: Starks Sport Shop From: Dell Fulcher

Fax No.: 608-326-6047 Fax No.: 336-548-7872

Phone No.: 608-326-2478 Phone No.: 1-800-243-9700
Press 0 and ask for ext 8686

Number of pages including Cover Sheet: 2

COMMENTS:

See the following page

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QUOTATION**Remington Arms Company, Inc.**

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

www.remington.com info@remington.com**ESTIMATING****REPORT**

Parts/Repairs

800-243-9700

Fax

336-548-7801

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00224451 Account # - R-	Description/Serial Number S6233445	Date Received - 2/25/2011 Estimate Date - 2/28/2011 Current Date - 3/9/2011
Customer STARKS SPORT SHOP 119 W. BLACKHAWK AVE. PRAIRE DU CHIEN, WI 53821 US		Return To STARKS SPORT SHOP 119 W. BLACKHAWK AVE. PRAIRE DU CHIEN, WI 53821 US
Phone (H) (608)-326-2478 Phone (W)		Fax (608)-326-6047 Email

Please Circle One
VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
PO Number _____
Daytime Phone (____) _____ Time To Call _____ Open Acct. R
Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
Notice: We process checks electronically through Check 21

Reported		Problems Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123	FORWARD TO PRODUCT SERVICE F

Technician's Comments	
ProblemNotes	could not duplicate concern.trigger assm parts are sticky and parts work sluggish.can offer to replace trigger plate assm, clean and test fire at 1/2 normal cost.

Estimate **C.O.D./Shipping and Handling Charges are NOT Included in this Quote							
Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt	
Part							
F305571B	700 X-MARK PRO TRIG ASSB RH SILVER (OS	1	N	\$94.00	50%	\$47.00	
Service							
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00	
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50	
Sub Total:						\$75.50	
Est. Sales Tax:						\$3.78	
Grand Total:						\$79.28	

TRANSMISSION VERIFICATION REPORT

TIME : 03/09/2011 14:51
NAME :
FAX : 3365487823
TEL :
SER. # : BRO00J148085

DATE, TIME 03/09 14:51
FAX NO./NAME 18083266047
DURATION 00:00:35
PAGE(S) 02
RESULT OK
MODE STANDARD
EQM

Remington.

FACSIMILE TRANSMITTAL SHEET

To: Doug Date: 3/9/11

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Phone No.: 608-326-2478 Phone No.: 1-800-243-9700

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COMMENTS:

See the following page

Date 2-19-2011

MARK EUGLEN

Prairie du Chien, WI

Phone 326-4624

Stark's Sport Shop

119 W. Blackhawk Ave. Prairie du Chien, WI 53621.

Phone: (608) 326-2478

608 326 6047

We Are Pleased To Serve You (Please Remit)

Attn: Doug

29"
CN 4/9
62
.015

1	Remington	
	700SS	
	3000M MAG.	
	S656233445	
	Trigger Problems	
	send to Remington	
	Dear Service,	
	THIS WEAPON WAS GONE	
	OFF WHEN YOU CIRCLED THE	
	PORT IT WAS ALSO NOT GONE	
	OFF WHEN YOU PULLED THE TRIGGER	
	PLEASE REPAIR AND RETURN	
	ASAP.	
	Thank you,	
	ETAS	
	Doug/Euglen	

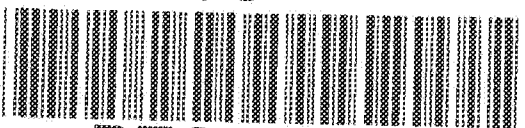
could not duplicate concern.
T.A. parts are sticky + move
sluggish. Can offer to replace
TPA, clean + test + fire at
1/2 normal cost.

Quade

NO POST
NO POST

S6233445

Model: 700



RE00224451

RECEIVED
MAR 2 2011

BY:.....

