

Remington Arms Co., Inc.
Product Service
Legal Case #:5934

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		2/24/2011					

Customer Information

Type	Business First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident	Harold	Williamson	21424 Uncompahgre Rd	Montrose	CO	81403		H 970-249-2669 E hideout@ridgwayco.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when safety was released	Cause:4079 Other - Unexamined Concern:1007 Fired on Safe Release		Unknown
C				

2/24/11 Per email sent to Remington.com, incid # 110124-000089, "I own 3 Remington Model 700's in 22-250, 308 and 280 caliber. I have seen the CNBC news story and also the Remington's reply on line. My question is, can the bolt locking device be removed from the bolt so that it can be removed both from the Fired and Safety positions. If so, does this have to be returned to Remington or can it be done by a Remington approved gunsmith. In the past I have had my 22-250 go off when I pushed the safety to fire position. I questioned myself at the time. It has not happened again on this rifle nor the other two, but watching the CNBC story reminded me of this. My 22-250 serial number is 9CU 30 on the barrel and 6419975 on the receiver."cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250	n/a	6419975		
Date Purchased	Where Purchased	Accessories	Original Owner			
	HIGBTHM PERLSTNE DALLAS TEXAS		U			

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/280 REM	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

2/24/11 Emailing ARS and letter.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
------	----------	------	---------

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
------	----------	------	---------

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
------	----------	------	---------

5934

Reference #	110124-000089
Status	Updated
Assigned To	Administrators
Christy -	
Product	Firearms
SLA	Not specified
Queue	CSR
Date Created	01/24/2011 04:17 PM
Initial Response	None
Last Updated	02/11/2011 02:56 PM
Customer SmartSense	0 (on -3 to +3 scale)
Staff SmartSense	0 (on -3 to +3 scale)

Remington Model 700

Discussion Thread

Customer (Harold Williamson)

01/26/2011 06:07 PM

Still waiting on response to Question Reference #110124-000089. Thank YOu. Harold D. Williamson

Customer (Harold Williamson)

01/24/2011 04:17 PM

I own 3 Remington Model 700's in 22-250, 308 and 280 caliber. I have seen the CNBC news story and also the Remington's reply on line. My question is, can the bolt locking device be removed from the bolt so that it can be removed both from the Fired and Safety positions. If so, does this have to be returned to Remington or can it be done by a Remington approved gunsmith. In the past I have had my 22-250 go off when I pushed the safety to fire position. I questioned myself at the time. It has not happened again on this rifle nor the other two, but watching the CNBC story reminded me of this. My 22-250 serial number is 9CU 30 on the barrel and 6419975 on the receiver. Please reply. Thanks... Harold D. Williamson, 21424 Uncompahgre Rd., Montrose, Colorado 81403 Telephone 970-249-2669 email, hideout@ridgwayco.net
hideout@ridgwayco.net

Primary Contact

First Name: Harold

Last Name: Williamson

Organization:

Login: hideout@ridgwayco.net

Title:

Contact Type:

Email: hideout@ridgwayco.net

Email - Alternate #1:

Email - Alternate #2:

Office Phone:

Mobile Phone:

Fax:

Assistant Phone:

Home Phone:

Street

City

State/Province

Postal Code

Country US

Additional Information

sent letter

Remington.

www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	2/24/2011	REQUESTED BY:	chrissy
QUANTITY:	3	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA	email to him at:		
COORDINATOR	hideout@ridgwayco.net		
TO MAIL		I WILL MAIL	
DESCRIPTION:			
3 x Model 700			

LABEL INFO

MAIL LABEL TO: Harold Williamson
21424 Uncompahgre Rd
Montrose, CO 81403

email to him at:
hideout@ridgwayco.net

RETURN ITEM TO: Rem Prod Serv

4XX596 FEB 24, 2011 ALL CURR USD 1 OF 3
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 124XX5969065887184
REF 1:HAROLD WILLIAMSON/CD/CM
REF 2:700

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 COD 0.00 RS 1.00
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 11.78 PUB+HANDLING 11.78

4XX596 FEB 24, 2011 ALL CURR USD 2 OF 3
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 124XX5969065471391
REF 1:HAROLD WILLIAMSON/CD/CM
REF 2:700

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 COD 0.00 RS 1.00
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 11.78 PUB+HANDLING 11.78

hideout@ridgwayco.net

4XX596 FEB 24, 2011 ALL CURR USD 3 OF 3
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 124XX5969065389483
REF 1:HAROLD WILLIAMSON/CD/CM
REF 2:700

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD
DV 0.00 COD 0.00 RS 1.00
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 11.78 PUB+HANDLING 11.78