

Remington Arms Co., Inc.
Product Service
Legal Case #5888

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
223320	2/15/2011	2/16/2011	2/16/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Thomas	Wilson	28 Saratoga Ave. Apt D5	Pleasantville	NY	10570		H 914-769-7552 E tmodel1911@msa.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

Customer sent gun in with our repair form. He stated bolt will not open with safety on. He stated he was told when the safety is pushed off sometimes the gun will fire. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	A6492752	WO	8/29/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	SKIS SPORTING OTTSVILLE PA		N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Hon - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30.40	3/7/2011				

Per Hon - Could not duplicate concern. TA dirty & rusty. Replace TA, clean & test fire under BLM - quote. Customer apprvd & paid quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/16/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		WO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, RUSTY
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

5888

22"
W08/7
6#
014

Remington.

Factory Repair Instructions

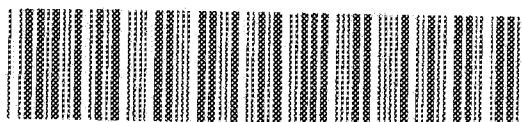
(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700	Serial Number: A6492752
Are you the original owner? ☐ YES ☒ NO	
Name: THOMAS E. WILSON	Date of Purchase: ?
Address (no PO Boxes): 28 SARATOGA AVE #APT 1D5	
City: PLEASANTVILLE	State: N.Y. Zip: 10570
Phone (Daytime): 914-769-7552	Fax:
E-mail Address: ☒ I would like to receive future e-mail updates from Remington. TMODEL1911@MSN.COM	
Please describe your problem: Bolt Will Not open, With Safety on. I Was told that When the Safety is Pushed off, Some times the gun will fire. Please check and test this problem. Thank you Thomas E. Wilson	

Serial Number:

A6492752

Model: 700



RE00223320

Type:
Powder Weight:
Primer Used:
Reloader Used:

Brand of cleaning solution used:
How often do you clean the bore? (Months or Number of rounds)
How often do you clean the action? (Months or Number of rounds)
How often do you clean the trigger assembly? (Months or Number of rounds)
Brand of lubricant used:

RECEIVED
FEB 23 2011

BY:

COULD NOT DUPLICATE CONCERN.
T.A. Dirty & Rusty. Replace TAP,
CLEAN+TEST RENE UNDER BLP
FOR \$20.00 + SHIP
Quote:

