

Remington Arms Co., Inc.
Product Service
Legal Case #:5518

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
215896	12/22/2010	1/3/2011	1/3/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Neil	Carre T	4012 Mills St	Carencro	LA	70520		H 337-258-2908

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fires on safe release	Concern:1007 Fired on Safe Release	Unknown	
C				

1/11/11 Per letter with rifle, when switching rifle from safe to fire the gun fires.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/7MM REM MA	27412	71176383	OY	7/14/2004 2:38:54 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
11/20/2007	ACADEMY CORP		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per lion, check, clean, test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	157.00	1/11/2011				

1/11/11 Per lion, could not duplicate concern. Trig assm functions as designed. Check over completely, clean, test at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/3/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		OY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Magazine	Condition	--Select--	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	--Select--	4.5#
	Altered	False	
	Sub-Assembly	Other Remington	

24"
047/04
4.54

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

BY: _____

How often do you lubricate the bore? (Months or Number of rounds) *Each Cleaning / As needed*

How often do you lubricate the action? (Months or Number of rounds) *Each Cleaning / As needed*

How often do you lubricate the trigger assembly? (Months or Number of rounds) *Each Cleaning / As needed*

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?
☒ YES ☐ NO

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? *2 Yrs*

What were the services performed? *Bolt would Not lock into position*

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC
ATTN: Arms Service Division
14 Hoefler Ave
Ilion, NY 13357

DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE INCLUDE ADDRESS (WITH ZIP CODE), TELEPHONE AND E-MAIL ADDRESS.

Serial Number: **71176383**
 Model: **710**



ing it. Damage in shipping and handling. Preferably, the item should be returned to the sender. Loss or damage. In the box. Shipments without a proper label. Remington is not responsible for. purchase insurance from your carrier. defines:

Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*could not duplicate concern.
 T.A. Functions AS Designed,
 check over completely, clean
 & TEST fire AT M/C*

#23045