

Remington Arms Co., Inc.
Product Service
Legal Case #:5797

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
221353	1/31/2011	2/1/2011	2/9/2011	1/3/2011			X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		David	Sowers	720 NE E St.	Williamina	OR	97396		H 503-502-2611

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI Bloody lip, bruised chest				
PD Cause:4038 Could Not Duplicate Concern			N	
S Concern:1008 Fired on Bolt Closing				
C FBC				

Customer sent in rifle with a note. He stated that he was using rifle on 1/3/11 and stated that he had a FBC. He stated he was injured from the unexpected recoil. Bloody lip and bruised chest. No medical treatment stated. He wants gun replaced with something in a 7mm Mag. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/7MM REM MA	27412	71182023	WY	8/19/2004 9:16:37 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	MT SPORTS, LLC	SCOPE BASE	N			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
			Remington/710/CF/BA			
Replace w/85657 in exchange	Repair/Replacement Cost	Repair/Replacement Date				
	\$190.56	2/9/2011				

2/7/11: I spoke with customer. I offered a M/700 SPS, 7mm Mag & he refused it. Stated he did not want one of those because he feels they are defective. I offered ramac 85657, M/770, 7mm Mag & he accepted. He wants it shipped to Buck Wild Shooting Supply Ph# 503-857-0939. Spoke to Rob @ store - he apprvd shipment & will fax FFL. df 2/15/11: Received FFL from dealer. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/1/2011
	Product Type		RF

	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	O/S TRIGGER ASSM NO LONGER AVAILABLE FOR REPLACEMENT
Barrel	Description		24" 7MM REM MAG
	Date Code		WY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	BBL AND REC RUSTY UNDER STOCK
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
		Test Fired	False

Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	--Select--	S#
	Altered	False	
	Sub-Assembly	Other Remington	

Federal Firearms License
(18 U.S.C. Chapter 44)

(COPY)

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 478), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICES" on reverse.

Direct ATF Correspondence To — 244 Needy Road — Martinsburg, WV 25405-9431	ATF - Chief, FFLC	License Number	9-93-071-01-2F-02404
Chief, Federal Firearms Licensing Center (FFLC)		Expiration Date	June 1, 2012

Name
BUCK WILD SHOOTER SUPPLY

Premises Address (Changes? Notify the FFLC at least 30 days before the move.)
833 NE HWY 99 WEST SUITE A
MC MINNIVILLE, OR 97128

Type of License
01-DEALER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

Purchasing Certification Statement The licensee named above shall use a copy of this license to assist a transferor of firearms to verify the identity and the licensed status of the licensee as provided by 27 CFR Part 478. The signature on each copy must be an original signature. A faxed, scanned or e-mailed copy of the license with a signature intended to be an original signature is acceptable. The signature must be that of the Federal Firearms Licensee (FFL) or a responsible person of the FFL. I certify that this is a true copy of a license issued to the licensee named above to engage in the business specified above under "Type of License."	Mailing Address (Changes? Notify the FFLC of any changes.) BUCK WILD SHOOTER SUPPLY LLC BUCK WILD SHOOTER SUPPLY 7150 GOLD CREEK RD WILLAMINA, OR 97396-
<u>Karla Kay Edwards</u> Licensee/Responsible Person Signature	<u>Owner</u> Position/Title
<u>Karla Kay Edwards</u> Printed Name	<u>May 25, 2009</u> Date

DAVID SOWERS
(503) 502-2611
720 NE E ST
WILLAMINA OR 97336-2721

11 LBS 1 OF 1
SHIP WT: 11 LBS
DATE: 20 JAN 2011

SHIP ARMS SERVICES
TO: REMINGTON ARMS COMPANY
14 HOEFLER AVE

1-18-2011

To whom it may concern:

My name is David Sowers I am the secondhand owner of a 2004 7mm mag remington model 710, serial # 71182023. This gun is stock and has had no modifications done to it at all. (This I know for a fact)

I am shipping this rifle to you along with this letter in hopes to have a potentially deadly accident avoided!. I recently took this rifle up target shooting on 1-3-2011 and had a very disturbing discovery about my remington 7mm mag modle 710, during target shooting i switched to my model 710 (the rifle discribed above, also sent with this letter). I inserted the clip with the rifle pointing down range pulled the bolt back, engaged a round and fired succesfully hitting my target. The second round was not the same. After the first round was fired I pulled the bolt back discharging the casing, I pushed the bolt forward to ingage a second round, when the bolt was pushed foward all the way and locked the rifle fired down range with my finger nowhere even close to the trigger!!!! the bolt acted as a trigger! I was struck in the chin and chest by the butt of the rifle as it kicked from being fired!!!! I suffered a bloody lip and a bruised chest which is far better than someone being killed!!!! I have been shooting guns for over 15 years and have never seen anything like this! I really hope that this letter will be brought to someones attention so nobody in the future is killed by one of your firearms!. I am a proud owner of many remington firearms and love my 7mm mag, I am sending this rifle to you so that it can be rightfully replaced with a safe 7mm mag rifle and have the problem brought to your attention. I am keeping a copy of this letter also so that I have proof that I have notified the manufacture of the rifles deadly malfunction. I sincerely hope to have this problem resolved I do not feel safe having this unpredictable, unsafe firearm.

sincerely,

David Sowers

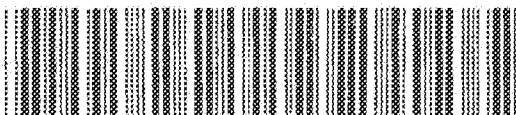
(contact # 503-502-2611) pacific time

RECEIVED
FEB 03 2011

BY:.....

Serial Number: 71182023

Model: 710



RE00221353

O/S TPA. NO LONGER AVAILABLE FOR
Replacement.
clean & check over on replace in
exchange?

