

Remington Arms Co., Inc.
Product Service
Legal Case #:5562

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
217603	1/5/2011	1/6/2011	1/6/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		James M	Takitch	270 Hallmark Circle	Radcliff	KY	40160		H 270-268-5804 E jtakitch@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts			
S	Fired when dropped, safe on	Concern:1005 Unexplained Discharge Safe ON		Unknown
C				

1/19/11 Per note with firearm, he was leaving the area he had been hunting in when the sling disengaged from the rifle. The rifle struck the ground muzzle first and fired even though the rifle was on safe.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/7MM REM MA	27412	71346452	BB	1/17/2007 3:01:36 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
5/13/2007	SPORTSMAN HAVEN	SCOPE BASE	U			

CONCERN:FIRED WHEN DROPPED

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Hion, replace TPA, clean, test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	41.88	1/19/2011				

1/19/11 Per Hion, trigger plate is broken. Check over completely. Replace TPA, clean, test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/6/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4013	Broken or Missing Parts	
Barrel	Description		24" 7MM REM MAG
	Date Code		BB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Noch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	PLATE CRACKED
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	

Print

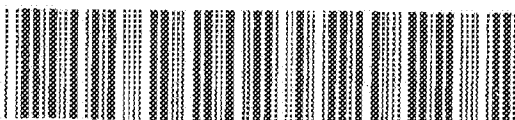
Reset

Model Number: 710		Serial Number: 71346452	
Are you the original owner? <input type="checkbox"/> YES <input type="checkbox"/> NO			
Name: James M Takitch		Date of Purchase: 05/13/07	
Address (no PO Boxes): 270 Hallmark Circle			
City: Radcliff		State: KY	Zip: 40160
Phone (Daytime): 270-268-5804		Fax:	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) jtakitch@aol.com			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
<p>Please describe your problem and date of occurrence:</p> <p>I was leaving the area I was hunting in when the sling disengaged from the rifle. The rifle struck the ground muzzle first and fired even though the rifle was on safe.</p> <p>Trig. plate is BROKEN. check over completely, Replace TPA, CLEAN + TEST Fire AT H/C #230145 BY:.....</p> <p>332 characters left</p>			
Ammunition Information:			
Manufacturer: Remington		Type: Core Lokt	
Other (i.e. bullet weight/type, shot size, powder): 7mm Mag 150 grain			
Handload Information:			
		Powder Weight:	
		Primer Used:	
		Reloader Used:	

Serial Number:

71346452

Model: 710



RE00217603

1.asp

12/28/2010

Firearms Care (Cleaning and Lubrication):
Brand of cleaning solution used: Remington
How often do you clean the bore? (Months or Number of rounds) after every use
How often do you clean the action? (Months or Number of rounds) after every use
How often do you clean the trigger assembly? (Months or Number of rounds) never
Brand of lubricant used: Rem Oil
How often do you lubricate the bore? (Months or Number of rounds) after every use
How often do you lubricate the action? (Months or Number of rounds) after every use
How often do you lubricate the trigger assembly? (Months or Number of rounds) never
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?) unknown
What were the services performed?) unknown
Ship your INSURED firearm by either UPS or Parcel Post to:
<p style="text-align: center;"> Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357 </p>
<p><input type="checkbox"/> WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</p> <p> :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. </p>

:: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

