

Remington Arms Co., Inc.
Product Service
Legal Case #:5988

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
222732	2/10/2011	3/10/2011	3/11/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City State	Zip	Age	Contact
Reporter	Rocky Mountain Discount Sports		Rocky Mountain	1526 Ramsey Ave	Cody WY	82414		W 307-527-6071
Incident		Dennis	Baxter	620 Ray Rd	Cody WY	82414		H 307-272-7172

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S Firing as you load a cartridge	Cause:4038 Could Not Duplicate Concern Concern:1008 Fired on Bolt Closing		Unknown	
C Bolt sticking				

3/24/11 Per note with rifle from owner, he is having problems with the bolt sticking and also firing as you are loading a cartridge. If the gun needs to be replaced we have a muzzle break on it and would like to have it sent back.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/270 WIN	85632	71395337	DB	9/27/2007 1:05:08 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART STORE 01-1778	AFT MKT MUZZLE BRAKE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean & test fire at no charge under warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	186.88	3/24/2011				

3/24/11 Per Hion, could not duplicate concern. Some rusting in action. Trigger assm has excessive preplay. Replace TPA, clean & test fire at no charge under warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/11/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		DB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
	Condition	---Select---	
Magazine	Box Condition	Slightly Worn; Functioning	
	Exterior Condition	Slightly Worn; Functioning	SOME LITE RUSTING
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/770 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	---Select---	N/A
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	EXCESSIVE PREPLAY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		AFT MKT MUZZLE BRAKE

Remington Arms
14 Hoefler Ave.
Ilion, NY 13357

22"
DB 9/0
4#

2988

Attention: Repair Services

My Remington model 770, serial number 71395337, 270 Winchester needs repaired. We are having problems with the bolt sticking and also firing as you are loading a cartridge. If the gun needs to be replaced we have a muzzle break on it and would like to have it sent back. Thanks.

Sincerely,

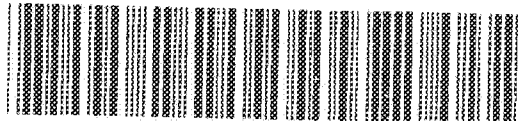
Dennis Baxter

Dennis Baxter
620 Ray Road
Cody, WY 82414
(307) 272-7172

Serial Number:

71395337

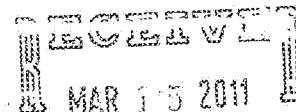
Model: 770



RE00222732

could not duplicate concern.
some rusting in action. T.A. has
excessive preplay. replace TPA,
clean & test fire N/C

#230145



BY:.....

ROCKY MOUNTAIN DISCOUNT SPORTS
1526 RUMSEY AVE
CODY, WY, 82414
307-527-6071-Phone
307-527-7515-FAX

DATE: 2/2/2011

RA#:

STORE STOCK: no

CUSTOMER: Dennis Baxter

RETURNED TO: Remington Arms

ITEMS: Rem Rifle

REASON: Bolt and firing chamber

RETURN TO RMS: Yes

COMMENTS: Thanks Greg

27
35
15
95
14.88

186.88



