

Remington Arms Co., Inc.
Product Service
Legal Case #:5041

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
214382	12/13/2010	11/9/2010	1/5/2011	10/8/2010			

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Nathan	Montoya	4011 Rangeview Dr.	Cheyenne	WY	82001		H 307-637-7253 E iberazynate@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Shot a hole in friend's truck	Cause:4038 Could Not Duplicate Concern		Unknown
S		Concern:1008 Fired on Bolt Closing		
C				

Jeremy Padgett emailed in on behalf of Nathan Montoya. Jeremy & Nathan were hunting this past antelope season. Nathan got out of Jeremy's truck loaded his rifle & when he closed the bolt - the rifle fired. Shot a hole in Jeremy's truck. Damaged glove box, wire harnesses, firewall, & downpipe of exhaust. Jeremy wants us to pay for truck damage. Jeremy Padgett, 4111 Van Buren Ave. Cheyenne, WY 82001. Ph# 307-630-6410. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/270 WIN	85632	71385092	OB	7/24/2007 4:18:15 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART SUPERCENTER 1315		Y			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace with ramac 27361 in exchange						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$193.57	1/5/2011				

11/9/10: Sending ARS, ltr, form. df 12/30/10: Per Ilion - Could not duplicate concern. df 12/30/10 @ 10:33am ET - I called cust. No answer, No voice mail. I emailed him & asked him to call. I am willing to exchange for ramac 27361 - M/700 SPS, 270 Win. Must ship to a dealer also. df 1/5/11: Customer called. We agreed to ramac 27361 as replacement in exchange. Shipping to Marv's Other Place Pawn. Ashley @ store apprvd shipment. We have FFL on file. His friend Jeremy is supposed to fax over estimate for repairing truck. When he does, I will review & go from there. Release will need to be signed by Jeremy. df 2/21/11: Received a fax from Ronald Pretty Attorney at Law for Jeremy Padgett. Itemized repair of truck. Amt \$2,383.94. I will speak with Fred Roth. Fred declined the reimbursement on truck repair. I spoke w/Jeremy and relayed the information about not reimbursing for truck repair. He stated that the fax cover sheet is where his wife works. He did not retain an attorney. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/15/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		OB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Stroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Magazine	Condition	--Select--	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Like new; Functioning	
	Pull	--Select--	4#
	Altered	False	
	Sub-Assembly	Other Remington	

RONALD G. PRETTY
ATTORNEY AT LAW
313 W. Lincolnway
Cheyenne, WY 82001
(307) 634-0586
Fax (307) 634-5086

FACSIMILE TRANSMITTAL SHEET

DATE: Feb 17 2011 2/17/11
FROM: Jeremy Padgett - His wife works for
RE: Truck damage - an attorney - he did not
retain one
dnf

THE FOLLOWING PAGES ARE FOR

NAME: Dell Marie Fulcher
FAX NO. 306-548-7872
TOTAL NUMBER OF PAGES: 4 (including cover)

IF YOU DO NOT RECEIVE ALL OF THE PAGES, PLEASE CONTACT OUR OFFICE
AS SOON AS POSSIBLE. THANK YOU

REMARKS:

Ref # 5041

SPRADLEY BARR MOTORS, INC.
2200 WESTLAND ROAD
CHEYENNE, WY. 82001-3330
PHONE: 307-638-3335 FAX: 307-635-3642
EMAIL: BODYSHOP@SPRADLEYCHEYENNE.COM

*** PRELIMINARY ESTIMATE ***

02/16/2011 12:15 PM

Owner

Owner: JEREMY PADGET
Address: 4111 VAN BUREN AVE
City State Zip: Cheyenne, WY 82001

Cell: (307)630-6410
FAX:

Inspection

Inspection Date: 02/16/2011 12:15 PM
Inspection Location: SPRADLEY BARR MOTORS
Address: 2200 WESTLAND RD

Inspection Type:
Contact:
Work/Day: (307)638-3335x
FAX: (307)635-3642x
Work/Day:

City State Zip: Cheyenne, WY 82001
Email: BODYSHOP@SPRADLEYBARRCHEYENNE.COM

Company: SPRADLEY BARR MOTORS
Contact: ROBBY BARTLETT
Address: 2200 WESTLAND RD
City State Zip: Cheyenne, WY 82001
Email: bodyshop@spradleybarrcheyennc.com

Appraiser License # :
Work/Day: (307)638-3335
FAX: (307)635-3642

Repairer

Repairer: SPRADLEY BARR MOTORS
Address: 2200 WESTLAND RD

Contact:
Work/Day: (307)638-3335
FAX: (307)635-3642
Work/Day:

City State Zip: Cheyenne, WY 82001
Email: BODYSHOP@SPRADLEYBARRCHEYENNE.COM

Vehicle

2006 Ford F-250 Super Duty XLT 4 DR Ext Cab Short Bed
6cyl Diesel Turbo 6.0
5 Speed Automatic

Lic Plate: 2-MUFC
Lic Expires:
Prod Date:
Veh Insp# :
Condition:
Ext. Color: RED
Ext. Refinish: Two-Stage

Lic State: WY
VIN: 1FTSX21P06EB79256
Mileage: 59,488
Mileage Type: Actual
Code: PB184A
Int. Color:
Int. Refinish: Two-Stage

Options

4-Wheel Drive
Anti-lock Brakes
Chrome Step Bumper
Intermittent Wipers
Power Door Locks
Power Take-Off Provision
Split Front Bench Seat
Tinted Glass

AM/FM CD Player
Camper/Towing Package
Cruise Control
Manual Locking Hubs
Power Mirrors
Power Windows
Tachometer
Velour/Cloth Seats

Air Conditioning
Chrome Steel Wheels
Dual Airbags
Power Brakes
Power Steering
Rear Bench Seat
Tilt Steering Wheel

Damages

02/16/2011 12:28 PM

Page 1 of 3

2006 Ford F-250 Super Duty XL T-4 DR Ext Cab Short Bed
Claim #:

02/16/2011 12:19 PM

Line	Op	Guide	MC	Description	MFR.Part No.	Price	ADJ%	B%	Hours	R
1	RI	1255		Converter,Catalytic	R & I Assembly				1.0*	ME
				>> R&I TO REMOVE LEAD BULLET. IF MELTED CONVERTER WILL NEED TO BE REPLACE						
2	RI	12		Cab Assembly	R & I Assembly				9.0*	SM
				>> CAB R&I TO REPAIR FIREWALL ENGINE BAY SIDE						
3	I	160		Cowl & Dash Assembly	Repair				2.0*	SM
4	L	160	10	Cowl & Dash Assembly	Refinish				1.5*	RF
					1.0 Surface					
					0.5 Two-stage					
5	E	895	01	Door,Glove Comp	VC3Z2506024AAA	\$128.40			0.2	SM
6	RI	900		Panel,Instrument	R & I Assembly				9.0*	ME
				>> DASH R&I FOR REPAIR TO FIREWALL INTERIOR SIDE						
7	E			BLEND DOOR MOTOR	Replace OEM	\$54.02*			0.0*	ME*
8	E			DEFROST MODE ACTUATOR	Replace OEM				0.0*	ME*
9	E			EXHAUST DOWN PIPE	Replace OEM	\$317.15*			1.0*	ME*
10	E			DOWN PIPE CLAMP	Replace OEM	\$25.83*				SM*
10	Items									

MC Message

01 CALL DEALER FOR EXACT PART # / PRICE
10 INCLUDES AUDATEX TIME TO CLEAR ENTIRE PANEL

Estimate Total & Entries

Gross Parts	\$536.40			
Paint Materials	\$48.00			
Parts & Material Total			\$583.40	
Tax on Parts & Material	@ 6.000%		\$35.00	
Labor	Rate	Replace Hrs	Repair Hrs	Total Hrs
Sheet Metal (SM)	\$48.00	9.2	2.0	11.2
Mech/Elec (ME)	\$96.00	11.0		11.0
Frame (FR)	\$54.00			
Refinish (RF)	\$48.00	1.5		1.5
Paint Materials	\$32.00			
Labor Total				23.7 Hours
Tax on Labor	@ 6.000%			\$1,665.60
Gross Total				\$59.94
Net Total				\$2,383.94

Alternate Parts Y/00/00/00/00/00 CUM 00/00/00/00/00 Zip Code: 82001 Default
Recycled Parts NOT REQUESTED

Audatex Estimating 6.0.514 ES 02/16/2011 12:28 PM REL 6.0.514 DT 01/01/2011 08 02/08/2011
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0.5 HRS WERE ADDED TO THIS ESTIMATE BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AUTOMOBILE PARTS NOT MADE BY THE ORIGINAL MANUFACTURER. PARTS USED IN THE REPAIR OF YOUR VEHICLE BY OTHER THAN THE ORIGINAL MANUFACTURER ARE REQUIRED TO BE AT LEAST OF EQUAL QUALITY IN TERMS OF FIT AND PERFORMANCE TO THE ORIGINAL MANUFACTURER PARTS THEY ARE REPLACING.

2006 Ford F-150 Super Duty XLT 4 DR Ext Cab Short Bed
 Color #:

02/16/2011 12:18 PM

Op Codes

* = User-Entered Value	E = Replace OEM	NG = Replace NAGS
EC = Replace Economy	OE = Replace PXN OE Spts	UE = Replace OE Surplus
ET = Partial Replace Labor	EP = Replace PXN	EU = Replace Recycled
TE = Partial Replace Price	PM = Replace PXN Reman/Rebld	UM = Replace Reman/Rebuilt
L = Refinish	PC = Replace PXN Reconditioned	UC = Replace Reconditioned
TT = Two-Tone	SS = Sublet Repair	N = Additional Labor
BR = Blend Refinish	I = Repair	IT = Partial Repair
CG = Chipguard	RI = R & I Assembly	P = Check
AA = Appearance Allowance	RP = Related Prior Damage	



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Bureau of Alcohol, Tobacco, Firearms and Explosives

Federal Firearms License
(18 U.S.C. Chapter 44)

In accordance with the provisions of Title I, Gun Control Act of 1968, and the regulations issued thereunder (27 CFR Part 478), you are licensed to engage in the business specified in this license, within the limitations of Chapter 44, Title 18, United States Code, and the regulations issued thereunder, until the expiration date shown. See "WARNINGS" and "NOTICES" on reverse.

Direct ATF Correspondence To	ATF - Chief, FFLC 244 Needy Road Martinsburg, WV 25405-9431	License Number	5-83-021-02-2H-00871
Chief, Federal Firearms Licensing Center (FFLC)	<i>[Signature]</i>	Expiration Date	August 1, 2012

Name
MARVS OTHER PLACE

Premises Address (Changes? Notify the FFLC at least 30 days before the move.)
3543 E LINCOLN WAY
CHEYENNE, WY 82001-

Type of License
02-PAWNBROKER IN FIREARMS OTHER THAN DESTRUCTIVE DEVICES

Purchasing Certification Statement The licensee named above shall use a copy of this license to assist a transfer of firearms to verify the identity and the licensed status of the licensee as provided by 27 CFR Part 478. The signature on such copy must be an original signature. A faxed, scanned or e-mailed copy of the license with a signature intended to be an original signature is acceptable. The signature must be that of the Federal Firearms Licensee (FFL) or a responsible person of the FFL. I certify that this is a true copy of a license issued to the licensee named above to engage in the business specified above under "Type of License."	Mailing Address (Changes? Notify the FFLC of any changes.) MARVS PLACE INC MARVS OTHER PLACE 3543 E LINCOLN WAY CHEYENNE, WY 82001-
Licensee/Responsible Person Signature <i>[Signature]</i> Printed Name Rob R. Tilly	Position/Title Manager Date 08-03-09

Previous Edition is Obsolete
ATF Form 8 (3-10-11)
Revised September 2008

Federal Firearms License (FFL) Customer Service Information

Federal Firearms Licensing Center (FFLC) 244 Needy Road Martinsburg, WV 25405-9431	Toll-free Telephone Number: (866) 663-2730 Toll-free Fax Number: (866) 257-2749 E-mail: NLC@atf.gov	ATF Homepage: www.atf.gov FFL eZ Check: www.atfonline.gov/fflcheck
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Change of Address (27 CFR 478.52). Licensees may during the term of their current license remove their business or activity to a new location at which they intend regularly to carry on such business or activity by filing an Application for an Amended Federal Firearms License, ATF Form 5300.13, in duplicate, not less than 30 days prior to such removal with the Chief, Federal Firearms Licensing Center. The application must be executed under the penalties of perjury and penalties imposed by 18 U.S.C. 924. The application shall be accompanied by the licensee's original license. The license will be valid for the remainder of the term of the original license. (The Chief, FFLC, shall, if the applicant is not qualified, refer the application for amended license to the Director of Industry Operations for denial in accordance with § 478.71.)

Right of Succession (27 CFR 478.56). (a) Certain persons other than the licensee may secure the right to carry on the same firearms or ammunition business at the same address shown on, and for the remainder of the term of, a current license. Such persons are: (1) The surviving spouse or child, or executor, administrator, or other legal representative of a deceased licensee; and (2) A receiver or trustee in bankruptcy, or an assignee for benefit of creditors. (b) In order to secure the right provided by this section, the person or persons continuing the business shall furnish the license for that business for endorsement of such succession to the Chief, FFLC, within 30 days from the date on which the successor begins to carry on the business.

(Continued on reverse side)

MARV'S OTHER PLACE
502159
Please set up E-mail
Called Customer because we have a MARV'S PLACE in system, same city. HE explained MARV'S OTHER PLACE is a 2nd location. 90% of firearms will go to this location. If the NEED ARISES, he will send in a current FFL for 1st location. 496445.

Electronic Version Available

By giving the electronic version of the FFL Newsletter additional information, should submit name, all address to: FFLNewsletter@atf.gov. Newsletter will enable ATF to communicate with you on a periodic basis.

Switchboard[®] Your Digital Directory

Find a Business

Find a Person

Find a Car

Search the Web

Business Name or Category

Location

Marvs Other Place

cheyenne WY

Advertisers marked with *

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- 1 **Marv's Other Place P...**
3543 E Lincolnway
Cheyenne, WY

- 2 **Marv's Place Pawn Sh...**
223 W Lincolnway
Cheyenne, WY

1-2 of 2 Results

☐ Map data not available

1 Marv's Other Place Pawn Shop

☆☆☆☆☆ Be the First to Review

3543 E Lincolnway
Cheyenne, WY 82001
(307) 632-2636

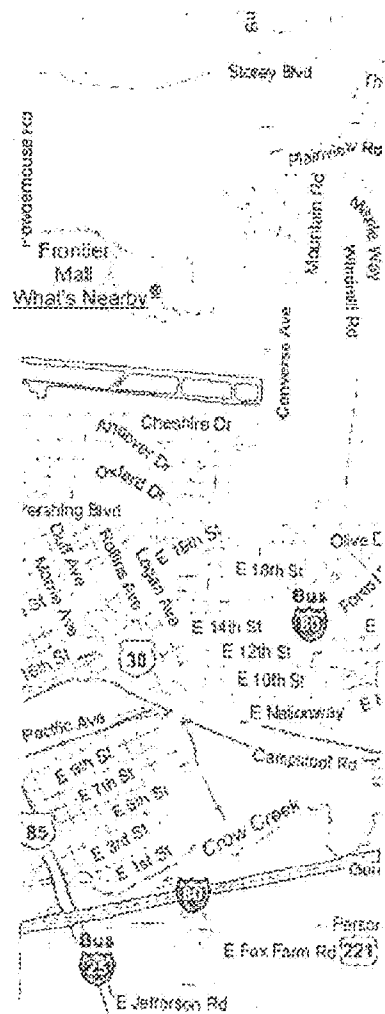
Share



About Marv's Other Place Pawn Shop

Business Categories:
Pawn Brokers & Shops

1/5/11
Ashley approved
Shipper not



User Feedback

0

Composite Rating: ☆☆☆☆☆

Total Reviews: (0)

Add Feedback ☆

Business Details

25

Business Description
Specialties
Menu/List of Services
Picture/Video
Hours of Operation
Email

Fulcher, Dell Marie

From: Mail Delivery System [MAILER-DAEMON@AOL.com]
To: ibcrazynate@aol.com
Sent: Thursday, December 30, 2010 10:39 AM
Subject: Relayed: Nathan Montoya - Remington Ref# 5041

Delivery to these recipients or distribution lists is complete, but delivery notification was not sent by the destination:

ibcrazynate@aol.com

Subject: Nathan Montoya - Remington Ref# 5041

5041

X
COPY

22"
007/01
42

November 9, 2010

Nathan Montoya
4011 Rangeview Dr.
Cheyenne, WY 82001
Ph: 307-637-7253

Ref: # 5041

Dear Mr. Montoya,

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

Please include a copy of this letter to put inside the shipping container. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results.

I hope that this action will keep you a loyal Remington customer.

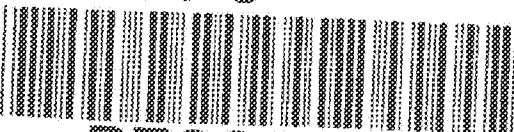
Sincerely,
D. Fulcher
Consumer Affairs Administrator
Remington, H&R, Marlin
Phone: 1-800-243-9700
Fax: 336-548-7872

enclosure

Serial Number:

71385092

Model: 770



RE00214382

RECEIVED
DEC 22 2010

BY:.....

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

Print

Reset

Model Number: <u>770</u>		Serial Number: <u>71385092</u>	
Are you the original owner? ☒ YES ☐ NO			
Name: <u>Nathan Montoya</u>		Date of Purchase: <u>Sept or Oct 2007?</u>	
Address (no PO Boxes): <u>4011 Rangview Dr</u>			
City: <u>Cheyenne</u>		State: <u>WY</u>	Zip: <u>82001</u>
Phone (Daytime): <u>307 637 7253</u>		Fax: <u></u>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>Ibcrazyrate@aol.com</u>			
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: This year during antelope hunting season, I got out of the truck to walk over a short hill. I got my rifle out of the back seat, loaded the clip in the gun, and tried to load a round. When I closed the bolt, with my left hand on the fore-end of the rifle and my right hand operating the bolt, the gun fired. There was nothing near the trigger at all. It shot a hole through my friend's glove compartment, broke some wiring harnesses under the dash, put a hole through the firewall, and a hole through the downpipe on the exhaust. This happened on Oct 8, 2010.			
500 characters left			
Ammunition Information:			
Manufacturer: <u>Remington/Winchester</u>		Type: <u>130gr PSP / 130gr Super-X</u>	
Other (i.e. bullet weight/type, shot size, powder): <u></u>			
Handload Information:			
Powder Used: <u></u>		Powder Weight: <u></u>	
Case/Hull Used: <u></u>		Primer Used: <u></u>	
Bullet Type/Shot Size: <u></u>		Reloader Used: <u></u>	
Firearms Care (Cleaning and Lubrication):			

Brand of cleaning solution used: <u>Remington</u>
How often do you clean the bore? (Months or Number of rounds) <u>50 rounds</u>
How often do you clean the action? (Months or Number of rounds) <u>50 rounds</u>
How often do you clean the trigger assembly? (Months or Number of rounds) <u>50 rounds</u>
Brand of lubricant used: <u>Remington</u>
How often do you lubricate the bore? (Months or Number of rounds) <u>25 rounds</u>
How often do you lubricate the action? (Months or Number of rounds) <u>25 rounds</u>
How often do you lubricate the trigger assembly? (Months or Number of rounds) <u>25 rounds</u>
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☒ YES ☐ NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <u>never</u>
What were the services performed? <u>n/a</u>
Ship your INSURED firearm by either UPS or Parcel Post to: Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Ilion, NY 13357
☐ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. :: Record the serial number of your firearm before sending it. :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) :: Remove all accessories from your firearm to prevent loss or damage. :: Provide a return address on both the outside and inside the box. Shipments without a proper

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.

5041

Reference #
101102-000105
Status
Updated
Assigned To
Administrators
Dell -
Product
Firearms
SLA
Not specified
Queue
CSR
Date Created
11/02/2010 06:27 PM
Initial Response
11/05/2010 04:59 PM
Last Updated
11/08/2010 08:41 AM
Customer SmartSense
+2 (on -3 to +3 scale)
Staff SmartSense
+1 (on -3 to +3 scale)

Remington 770

Discussion Thread

Customer (Jeremy Padgett)

11/08/2010 08:41 AM

Serial Number: 71385092

Caliber: .270

Friend's Name and Info:

Nathan Montoya

4011 Rangeview DR

Chayenne, WY 82001

307 637 7253

From: info@remington.com

To: jmpadg@hotmail.com

Date: Fri, 5 Nov 2010 16:59:12 -0400

Subject: Remington 770 [Incident: 101102-000105]

Response (Dell -)

11/05/2010 04:59 PM

Dear Mr. Padgett,

We would like the rifle to come into our Product Services Department at our factory for examination. Please reply back to me with the serial number of the rifle, caliber, your friend's mailing address and phone number. We would like to send a pre-paid shipping label for UPS to have the firearm come in. I will also include a form that needs to be filled out to let the examiner know exactly what happened, when this occurred and what you all are expecting.

Sincerely,

Dell

Customer (Jeremy Padgett)

11/02/2010 06:27 PM

Hi,

This will be kind of a long email to explain my problem.

I have been hunting and shooting for a long time. For 20 years I tried to get a close friend to hunt and shoot with my family and me and finally 3 years ago he borrowed a rifle from us and went hunting and liked it. Right away he wanted to buy his own rifle and ended up with a Remington 770 in .270. I am not personally a fan of the 770 but he didn't want to spend much money until he was sure he was going to continue hunting. I helped him sight in this rifle and it shot sub MOA consistently, which impressed me for the price of the rifle/scope combo.

This last spring I bought a 700 VTR in .308 and had nothing but problems with it. After contacting Remington and sending it back, a new rifle was returned to me. I have nothing but good things to say about Remington and the customer service I recieved dealing with the VTR issue. I had almost talked my friend into a Sendero to replace his 770. Almost.

This year during antelope hunting season, my friend and me were getting out of the truck to walk over a short hill where we'd seen a herd of antelope. I got out with my rifle and shut my door. He got out then and grabbed his rifle out of the back seat, loaded the clip in his gun, and loaded a round. When he closed the bolt, with his left hand on the fore end and right hand operating the bolt, the gun fired. There was nothing near the trigger at all. I now have a hole through the glove box in my truck, a few broken wire harnesses, a hole through the firewall, and a big hole in the downpipe of my exhaust.

I've had a very good experience with my first Remington even though I'm a big fan of Savage. I'm not real sure about my friend now though, or myself for that matter as far as Remingtons go. Is this a known issue with the 770? Is there a fix? This gun has not been modified in any way. The deductible on my truck insurance is higher than the price to fix the holes in my truck. Can Remington help me pay to fix my truck?

Thanks,

Jeremy Padgett

4111 Van Buren Ave

Chayenne, WY 82001

307-630-6410

Primary Contact

First Name: Jeremy

Last Name: Padgett

Organization:

Login: jmpadg@hotmail.com

Title:

Contact Type:

Email: jmpadg@hotmail.com

Email - Alternate #1:

Email - Alternate #2:

Office Phone:

Mobile Phone:

Fax:

- Not gun owner

Assistant Phone:

Home Phone:

Street

City

State/Province

Postal Code

Country

Additional Information



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	11/9/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PACKAGE:	10 lbs
PLEASE CHECK ONE MEDIA COORDINATOR TO MAIL	I WILL MAIL XXXXXX		
DESCRIPTION: Ref# 5041 Rifle			

LABEL INFORMATION

MAIL LABEL TO: Nathan Montoya 4011 Rangeview Dr. Cheyenne, WY 82001 Ph: 307-637-7253
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4X/5000 NOV 10 2010 ALL CURR USD 1 OF 1
CVC 5000 OR ACT 01 10 0 LBS
END SING 124X0000000074014
REF 1 NATHAN MONTOMAYOR DNF
REF 2 5041 RIFLE
HANDLING CHARGE 0.00 CVC 14P DSN
SINGLE-PIECE PUB RATE CHARGE SC 0.00
DV 0.00 CVC 0.00 CD 0.00
DC 0.00 CVC 0.00 SP 0.00
DH 0.00 PR 0.00 PRE-HANDLING 10.00
TTL PUB CHG 14.04

