

Remington Arms Co., Inc.
Product Service
Legal Case #:5885

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
221174	1/30/2011	2/16/2011	2/16/2011				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Doug's Gunsmith Shop	---	Doug's Gunsmith	3929 8th St. SW	Backus	MN	56435		H 218-947-3600

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1007 Fired on Safe Release			
C - FSR				

Customer sent in rifle with a note. He stated that he had a FSR. He stated that he knows the trigger is VERY dirty and gummy but doesn't feel he should have had a FSR. He stated he wants Remington to address the issue. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	788/243 WIN	n/a	A6177239	BQ	1/25/1978
Date Purchased	Where Purchased	Accessories	Original Owner			
	COAST STORES BROOKINGS SD	SLING	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair			Remington/788/CF/BA			
	Repair/Replacement Cost	Repair/Replacement Date				

Per Ilion - TA is very dirty & sticky causing parts to bind & work sluggish. Will remove & disassemble TA, check over, clean & test fire at 1/2 normal cost - quote. Customer apprvd quote & paid. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/16/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 243 WIN
	Date Code		BQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/788 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	VERY DIRTY, STICKY PARTS BIND AND SLUGGISH
	Pull	---Select---	R.5#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SLING

Doug's Gunsmith Shop

3929 8th St. SW

Backus, MN 56435

218-947-3600

5885

2211
BQ/79
8.5#

Attn: Arms Service Division

Remington Arms Co. Inc.

14 Hoefler Ave.

Ilion, NY 13357-1816

Service Dept:

Enclosed you will find one Rem 788 .243 cal, Ser. no. A6177239

I don't know if there's a recall on this particular model but if you pull the trigger while the gun has the safety on, then push the safety off, it will fire.

I know that the trigger is VERY dirty and gummy, but even so, the gun firing when pushing off the safety should not happen. I would rather have the Remington address this issue, than my shop.

Thank you,

Doug Braker

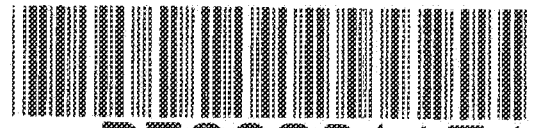
01-21-2011

RECEIVED
FEB 20 2011

BY:.....

A6177239

Model: 788



RE00221174

FA is very dirty + sticky, causing
parts to bind + work sluggish.
Will remove + disasm TPA, check over,
clean + test fire at 1/2 normal
cost.

Quote

