

Remington Arms Co., Inc.
Product Service
Legal Case #:5763

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
220517	1/25/2011	1/26/2011	1/26/2011				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John T	Stanley	5852 Cedar Swamp Rd	Auburn	NY	13021		H 315-558-0911

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired when closing bolt Concern:1008 Fired on Bolt Closing			
C				

2/14/11 Per letter with rifle, a few yrs back he acquired this rifle and only recently cleaned it. When working the bolt the gun would fire when closing the bolt on occasion.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	788/222 REM	n/a	019922	PP	6/1/1967
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE BASE	N			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/788/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, remove and clean TPA, check test fire at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

2/14/11 Per Ilion, trigger assm dirty and sticky. Trigger works sluggish. Remove, disassm and clean TPA. Check test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination:	Examiner		B. TRAVIS
	Exam Date		1/26/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 222 REM
	Date Code		PP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/788 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Scar	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test:		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, STICKY TRIG WORKS SLUGGISH
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		TWO PIECE BASE

Cur

1/19/2011

5763

Dear Remington Service Dept.,

I am proud to be an avid user and collector of the Fine Remington Arms of past and present. A few years back I acquired the enclosed 788 rifle. Did not do much with it until quite recently. While thoroughly cleaning it and working the bolt the gun would fire when closing the bolt. Not everytime but I would say 1 out of 25, but as we know that is one too many. I'm sure it is a quick fix for your service techs, regardless of the cause.

It must be repaired. Since glad it never went off with a live round! It's probably the reason why I got it for such a generous low price! Well, that's the way things happen. Please let me know what you find out and also I would like to know the year of manufacture. Thank you very much and looking forward to hearing from you all.

Rem. Mod. 788
.222 Cal.
Serial # 019922
Chip with Gun
315-558-0911

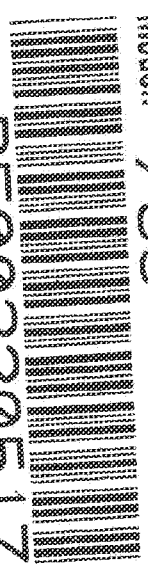
Respectfully
JACET. DE



John T. Stanley
5852 Cedar Swamp Rd
Auburn, NY 13021

Serial: 019922

Model: 788



RE00220517

T.A. DIRTY + STICKY.
TRIG. WORKS SECURISH.
REMOVE DISASSM + CLEANING
TGA. Check + TEST Rifle
AT 1/2 NORMAL COST.
Quite

RECEIVED
JAN 27 2011

24"
PP6/67
Set