

Remington Arms Co., Inc.
Product Service
Legal Case #:5685

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
219224	1/17/2011	1/18/2011	1/18/2011				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		WT	Part	719 SE Pheasant Run	College Place	WA	99324		H 509-529-5474 E wtfa33@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
FI				
PO	Cause:4038	Could Not Duplicate Concern		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Unexplained Discharge			

Customer sent gun in with our repair form. He stated "Trigger/safety malfunction, inadvertent discharge". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	722/222 REM	n/a	381431	AC	3/1/1956
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE BASE	Y			

CONCERN:INADVERTANT DISCHARGE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Hion - Quote to repair under BLM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$27.64	2/8/2011				

Per Hion - Could not duplicate concern. Replace TA, clean & test fire under BLM program - quote. Factory also had customer send in stock because it has to be altered to fit TA. Customer sent that in & pd for repair. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B TRAVIS
	Exam Date		1/18/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 222 REM
	Date Code		AC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION ONLY RETURNED
	Stock Condition	---Select---	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M722 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.006
	Notch	Slightly Worn; Functioning	O/S DOUBLE
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		TWO PIECE BASE

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 722	Serial Number: 381431
Are you the original owner? ☒ YES ☐ NO	
Name: W.T. FARR	Date of Purchase: 1958
Address (no PO Boxes): 719 S.E. PHEASANT RUN	
City: COLLEGE PLACE	State: WA Zip: 99324
Phone (Daytime): 509.529.5474	Fax: _____
E-mail Address: WTFA33@GMAIL.COM	
☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem: TRIGGER / SAFETY MALFUNCTION, INADVERTENT DISCHARGE	
Ammunition Information:	
Manufacturer: C&B: REM-UMC & WESTERN	Type: CAL: 222
Other (i.e. bullet weight/type, shot size, powder): SPEER, 50 GR, SPITZER SOFT PT	
Handload Information:	
Powder Used: IMR 4198	Powder Weight: 21.0 GR
Case/Hull Used: REM & WESTERN	Primer Used: CCI & WESTERN
Bullet Type/Shot Size: SPEER & SIERRA	Reloader Used: RCBS
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: Hoppe's #9	
How often do you clean the bore? (Months or Number of rounds) AFTER USE, 50 TO 75 RDS	
How often do you clean the action? (Months or Number of rounds) NOT OFTEN	
How often do you clean the trigger assembly? (Months or Number of rounds) NEVER HAVE	
Brand of lubricant used: Hoppe's #9	

RECEIVED
JAN 2 2011

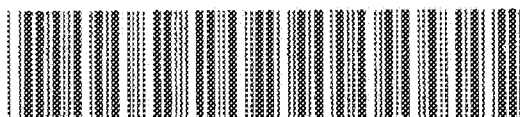
BY: _____

26"
AC3/
3#
4.60

How often do you lubricate the bore? (Months or Number of rounds)	AFTER USE 5 TO 25 Rds
How often do you lubricate the action? (Months or Number of rounds)	AFTER USE
How often do you lubricate the trigger assembly? (Months or Number of rounds)	NEVER HAVE,
HAVE NOT HAD RECEIVER OUT OF STOCK BEFORE	
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☐ YES ☒ NO	NEVER SAW AN OWNERS MANUAL
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
NEVER	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	

DO NOT SEND LIVE OR SPENT CARTRIDGES IN YOUR FIREARM OR IN THE SAME BOX WITH THE IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE ME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

Serial Number: 381431
Model: 722



RE00219224

ig it...
nage in shipping and handling. Preferably,
s returned...
ss or damage...
e the box. Shipments without a proper

st. Remington is not responsible for...
urchase insurance from your carrier.

elines:

re: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

re: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern.
Replace TPA clean + test fire
under BLP for \$20.00 + ship.
Quote.

Note: Bal. of ARM needed to complete
repair. Inside of stk. needs to be milled
to fit new TPA.

Stk. received
@ Ilion on

2/2/11

