

Remington Arms Co., Inc.
Product Service
Legal Case #:5545

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
216232	12/27/2010	1/5/2011	1/5/2011				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Philip	Palilla	16 Winding Brook Rd.	Newton	CT	06470		W 800-996-8880 F 203-426-6722 E ppalilla@charter.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Unexplained discharge			

Customer sent gun in with our repair form. He stated that he wanted us to check safety mechanism, etc. Re: premature firing. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	722/243 WIN	n/a	431228 PG	6/1/1960
Date Purchased	Where Purchased	Accessories	Original Owner		
		BOTTOM HALF SEE THRU RINGS	U		

CONCERN:PRE MATURE FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Hion - quote to repair under BLM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$69.65	1/13/2011				

Per Hion - Could not duplicate concern. Replace TA, clean & test fire under BLM program - quote. Customer apprvd & paid for quote with credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		1/5/2011

Examination	Product Type		RF
	Action Type		A
	Assigned To		T NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		PG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/722 BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Scar	Lift	---Select---	012
	Notch	Slightly Worn; Functioning	O/S DOUBLE
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		BOTTOM HALF SEE THRU RINGS

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 722 .243 Win	Serial Number: 431228
Are you the original owner? ☒ YES ☐ NO (in family)	
Name: Philip C Palilla	Date of Purchase: ? early 60's
Address (no PO Boxes): 16 Winding Brook Rd	
City: Newtown	State: CT Zip: 06470
Phone (Daytime): 800-996-8880	Fax: 203-426-6722
E-mail Address: ☒ I would like to receive future e-mail updates from Remington. ppalilla@charter.net	
Please describe your problem:	
Please check safety mechanism/ etc re: pre-mature firing could not duplicate concern replace TPA, CVAW + TEST FIRE under BLP for \$20.00 + shop Quote	
Ammunition Information: N/A	
Manufacturer:	Type:
Other (i.e. bullet weight/type, shot size, powder):	
Handload Information: N/A	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Re-loader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: Hoo	
How often do you clean the bore? (Months or Number of rounds) 2/year	
How often do you clean the action? (Months or Number of rounds) 2/year	
How often do you clean the trigger assembly? (Months or Number of rounds) 2/year	
Brand of lubricant used: 3 in 1 / wd 40	

RECEIVED
JAN 06 2011

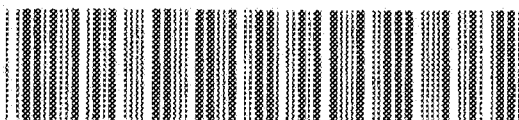
BY:

How often do you lubricate the bore? (Months or Number of rounds)	2/yr
How often do you lubricate the action? (Months or Number of rounds)	2/yr
How often do you lubricate the trigger assembly? (Months or Number of rounds)	2/yr
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☐ YES	☒ NO
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? <i>Never</i>	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC. ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357	

Serial Number:

431228

Model: 722



RE00216232

YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
IE, ADDRESS (WITH ZIP CODE), TELEPHONE AND

g It.
tage in shipping and handling. Preferably,
(returned.)
ss or damage.
the box. Shipments without a proper
t. Remington is not responsible for
urchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.



Phone 800-996-8880
Fax 203-270-3582

Please also send me -

① Model 4

A4043152

Front Blade Sight.

Thank

Chris Pahlke

Call me re: info/billing

800-996-8880 or

email



