

Remington Arms Co., Inc.
Product Service
Legal Case #:5744

Case Information

RES#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
223387	2/16/2011	1/24/2011	2/17/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Pat	Connelly	2536 Ferris Rd	Abbeville	LA	70510		H 337-385-8362

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
FI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

1/24/11 Per call from Connelly, he has a 700 Boone & Crockett 300 short mag and it accidentally discharged about 2 weeks ago. It fired when he released the safety on

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	BOM
Remington	CF/BA	700/300 WSM	n/a	G6667118	PB	6/20/2007 7:33:21 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
11/1/2008	ACUSPORT (OH) CORPORATION		Y			

Boone & Crockett CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, check over completely, clean, test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	27.00	2/28/2011				

1/24/11 Mailing ARS.cm 2/28/11 Per Ilion, could not duplicate concern. Trigger assm functions as designed. Check over completely, clean and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		2/17/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 300 WSM FL.
	Date Code		PB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Strip	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	009
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

26"
PBB/c
5
,00'

5744

January 24, 2011

Pat Connelly
2536 Ferris Rd
Abbeville, LA 70510

Subject: Case 5744, Model 700

Dear Mr. Connelly,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Please mark the ends of the box with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

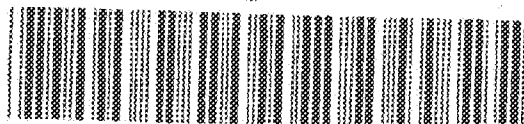
RECEIVED
FEB 20 2011

BY:

Serial Number:

G6667118

Model: 700



RE00223387

could not duplicate concern
T.A. functions as designed.
checked over completely, clean
& test fire at N/C

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number:	700	Serial Number:	G 6667118
Are you the original owner? ☒ YES ☐ NO			
Name: Patrick Connelly		Date of Purchase: Nov. 2008	
Address (no PO Boxes): 2536 Ferris Branch Rd.			
City: Abbeville		State: Louisiana	Zip: 70510
Phone (Daytime): 337-385-2363		Fax:	
E-mail Address: (If e-mail address is provided, notification of receipt and shipment will be sent) yellowbeard40@hotmail.com			
E-mail Address: ☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: Accidental discharge - took gun off safety & gun fired immediately			
500 characters left			
Ammunition Information:			
Manufacturer: Remington		Type: 300 WSM Core Lokt	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	

Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used:	Hoppes #9
How often do you clean the bore? (Months or Number of rounds)	After every use
How often do you clean the action? (Months or Number of rounds)	After every use
How often do you clean the trigger assembly? (Months or Number of rounds)	After every use
Brand of lubricant used:	Hoppes or Remington oil
How often do you lubricate the bore? (Months or Number of rounds)	After each day of shooting
How often do you lubricate the action? (Months or Number of rounds)	After and before each day of shooting
How often do you lubricate the trigger assembly? (Months or Number of rounds)	Same as above
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
☒ YES ☐ NO	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
Nov. 2009	
What were the services performed?	
Rebore barrel - barrel oversized slightly	
Remington Arms Co., Inc. Attn: Arms Service Division 14 Hoefler Avenue Illion, NY 13357	
⚠WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.	
1: Record the serial number of your firearm before sending it. 2: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) 3: Remove all accessories from your firearm to prevent loss or damage. 4: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.	



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	1/24/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE			
MEDIA COORDINATOR TO MAIL		xx	
DESCRIPTION:		I WILL MAIL	
700			

LABEL INFORMATION

MAIL LABEL TO:	Pat Connelly 2536 Ferris Rd Abbeville, LA 70510
RETURN ITEM TO:	Rem Prod Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX586 JAN 24, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 124XX5869066123335
REF 1: PAT CONNELLY/CD/CM
REF 2: 780

HANDLING CHARGE 0.00		SVC T/P USD
SINGLE-PIECE PUB RATE CHRG:		
DV 0.00	COB 0.00	RS 0.50
DC 0.00	DDO 0.00	SD 0.00
AM 0.00	PR 0.00	SP 0.00
TOT PUB CHG 10.00	PUB+HANDLING	10.00

