

Remington Arms Co., Inc.

Product Service

Legal Case #:5771

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
220665	1/26/2011	1/27/2011	1/27/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Dunham's Sports		Dunham's Sports	5969 Gordon Dr	Sioux City	IA	51106		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

2/16/11 Per letter with rifle, gun will fire as safety is clicked off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/243 WIN	85630	71552676	OD	7/20/2009 9:30:54 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	DUNHAM'S SPORTS	SCOPE,RINGS, BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, TPA and test fire no charge to restore confidence						
	Repair/Replacement Cost	Repair/Replacement Date				
	41.88	2/16/2011				

2/16/11 Per Ilion, could not duplicate concern. Will replace TPA and test fire no charge to restore confidence in rifle.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B TRAVIS
	Exam Date		1/27/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 243 WIN
	Date Code		OD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
	Firing Pin	Like new; Functioning	

Bolt	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Like new; Functioning	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	LUBRICATION DEBRIS LEFT ON SEAR FROM MFG.
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	Other Remington	

CHARGE BACK
CB 92096

The
Charge Back
Number Must
Appear on All
Credits Memos
or
Correspondence

☐ Distribution Center ☐ Store No
☐ Other _____

Pages 1 thru _____
Attached
DATE _____

5969 Gordon Dr. Stone City, IA 51106
FFL # 542 193 013B 62 129

ACCOUNT NUMBER

CARTONS

UPS SHIPPED/PAGE NO.

ex

SHIP DATE ☒

☐ PREPAID
☐ COLLECT

[illegible]

☐ Defective Item

☐ Return Item

☐ Over Shipment

☐ Under Shipment

☐ Full Freight Allowance

☐ Other _____

☐ Service/Finance Charge

☐ Discount Charge Back

PREPARED BY
Aaron B.

SLYER APPROVAL

MANAGER APPROVAL:

ACCOUNTS PAYABLE CLEEN

TOTAL UNITS

TOTAL ONE



5771

SAFETY NOTICE TO CUSTOMERS PURCHASING FIREARMS

TRIGGER LOCK:

A Trigger lock or other locking device designed to disable the firearm and prevent the discharge of the firearm is included in this sale. By signing this form, the purchaser and firearms dealer confirm the trigger lock or other locking device is included and is placed on the firearm in the locked position before the customer leaves. X h/p 11/01/10 (INITIAL)

USE AND STORAGE OF A FIREARM IN A HOME ENVIRONMENT:

Firearm ownership carries with it a responsibility of safeguarding the welfare of others and you when handling firearms. Accident prevention is the user's responsibility. It is the responsibility of a firearm owner to know what the law is pertaining to ownership, possession, transportation and use of firearms.

- It is advisable to have a serious discussion with family members concerning a firearm and stressing the danger of careless or unsafe use.
- A basic rule in firearm safety is to never assume that a firearm is unloaded. You should treat every firearm as if it were loaded.
- A firearm should always be unloaded when not in use and the ammunition stored separately from the firearm. It is generally recommended that the cylinder assembly of a revolver and the barrel assembly of a semi-automatic be removed from the frame for long term storage. Both the ammunition and the firearm should be stored in a safe place out of the reach of children.
- You may be criminally and civilly liable for any harm caused by a person less than 18 years of age who lawfully gains unsupervised access to your firearm if unlawfully stored. As such, a trigger lock, gun case or other device designed to prevent unauthorized access to a firearm is strongly recommended. 32 11/01/10
- The improper storage of a firearm at home could result in the arming of a criminal breaking into the home or the injury or death of a child who discovers the firearm and plays with it.
- Discharging a firearm at a range without proper ear and eye protection could result in permanent damage to those senses.
- For the safety of you and others, be sure the barrel is clear of any obstructions before shooting. Obstructions such as snow, dirt, excess grease or lubricating oil in the bore may cause increased pressures, which could damage the firearm and cause injury.
- On a semi-automatic firearm, you should keep the safety on and / or action open unless firing.
- Never put your finger on the trigger until ready to fire at a proper target. A proper target is knowing what is beyond the target and in the line of fire.
- You should always keep the barrel pointed in a safe direction, even when dry firing, loading or unloading. In the event of an accidental discharge, no injury can occur if the barrel is pointed in a safe direction.
- Dropping a loaded firearm may cause an accidental discharge, even with the safety on.
- Bullets can glance off many surfaces like rocks, the surface of water and other surfaces. Glancing bullets travel in unpredictable directions with considerable velocity capable of causing damage, injury or death.
- Alcoholic beverages and controlled substances should be avoided when using firearms. Possession and use of firearms while under the influence is unlawful and constitutes a reckless disregard for safety.
- It is a felony crime to: (a) discharge a firearm in a facility or from a motor vehicle, snowmobile or off road vehicle in a manner as to endanger the safety of another person; (b) discharge a firearm at a facility that is a dwelling or an occupied structure. could not duplicate concern
- The safety should always be left on or in the safe position and your finger off the trigger until you are ready to shoot. Failure to do so may result in property damage, serious injury and/or death. will replace TPA + TPA fire to
- Discharging firearms in poorly ventilated areas, cleaning firearms or handling ammunition may result in exposure to lead and other substances known to cause birth defects, reproductive harm and other serious physical injury. Have adequate ventilation at all times. Wash hands thoroughly after exposure.

SAFETY NOTICE TO OUR CUSTOMERS WHO PURCHASE VINTAGE FIREARMS: SOLD AS IS NO WARRANTY (EXPRESS OR IMPLIED) (INITIAL)

This firearm is old and used. The firearm has been in storage and packed in oil, grease and sawdust for many years. This firearm must be thoroughly inspected and cleaned before using, which is your sole responsibility. (INITIAL). At a minimum, the following guidelines must be completed before operating your firearm: (a) Clean the entire firearm. Ensure all grease, oil, and sawdust have been removed from all exterior and interior areas. (b) Carefully inspect the barrel. Be sure the barrel is clear of obstructions before shooting. Open the action and make sure there's no ammunition in the chamber. Check the barrel for any obstructions or debris. Even a small amount of mud, excess lubricant, or grease in the bore can dangerously increase pressure and cause the barrel to bulge or burst when firing. Use a cleaning rod and patch to wipe away anti-rust compounds or any other residue or obstructions in the barrel. Never try to shoot out an obstruction by loading a shell and firing!

ADDITIONAL SAFETY POINTS:

Use only factory loaded ammunition in good condition and of the proper caliber. Any person firing this weapon should make themselves familiar with its safety features and safe operation before using. We specifically disclaim any responsibility for damage or injury whatsoever, incurring as a result of the use of faulty, non-standard or remanufactured ammunition; any modifications or changes made to the firearm; improper use or unsafe handling of the weapon.

WARRANTY NOTICE:

EXCEPT AS MAY OTHERWISE BE PROVIDED BY THE MANUFACTURER OR SUPPLIER, WHICH SHALL BE THE SOLE RESPONSIBILITY OF THE MANUFACTURER OR SUPPLIER, DUNHAM'S DISCLAIMS ALL WARRANTIES, EITHER EXPRESS, IMPLIED, WRITTEN OR ORAL INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE. DUNHAM'S ALSO DISCLAIMS ANY LIABILITY FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER, DEPENDING ON THE APPLICABLE STATE, THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY.

CUSTOMER SIGNATURE

CUSTOMER NAME (Please Print)

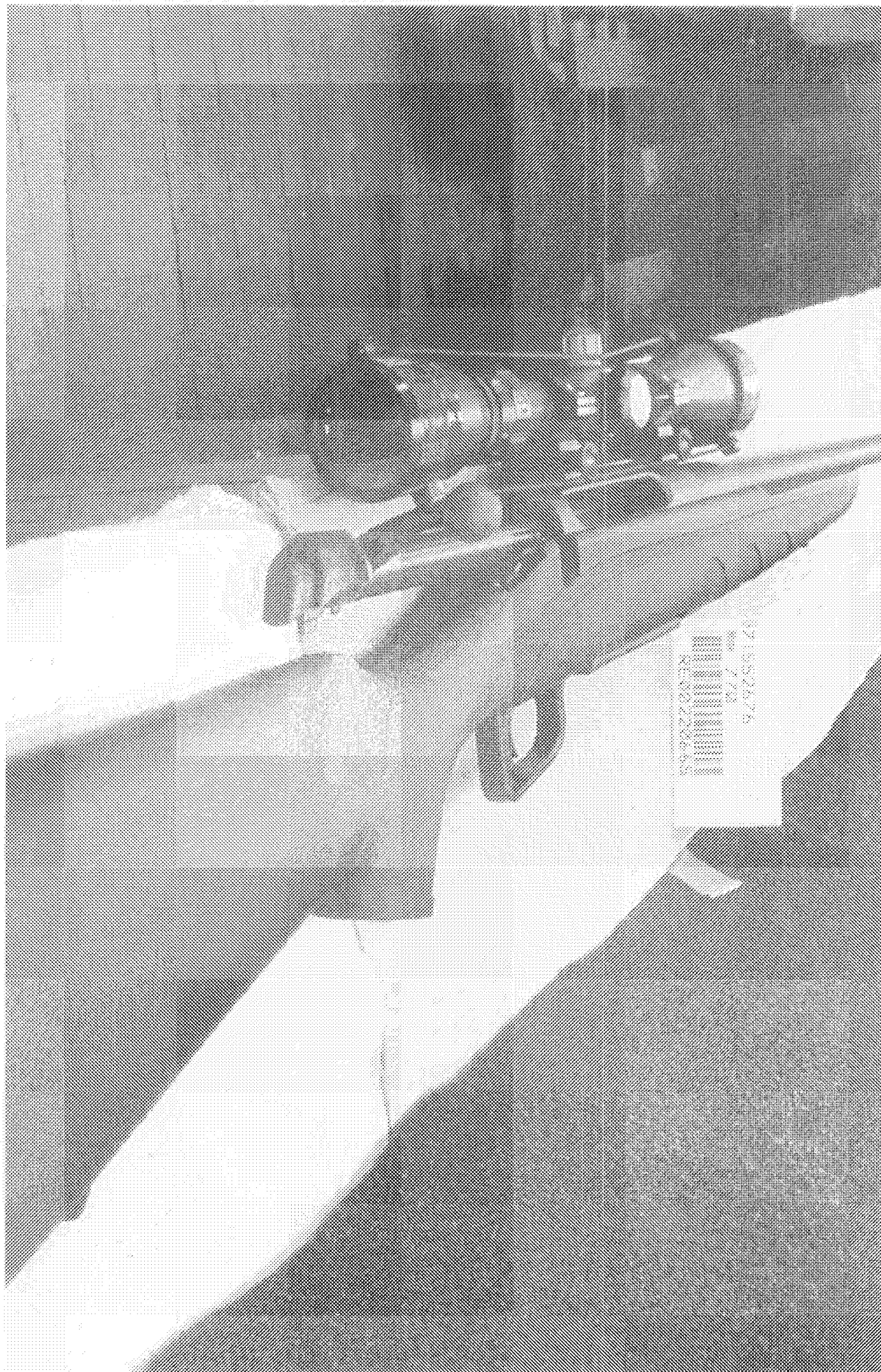
Date: 11-06-2010

ASSOCIATE SIGNATURE

ASSOCIATE NAME (Please Print)

Date: 11/06/2010

Instructions: Carefully review all information on this Safety Notice with the customer at the time of purchase. Have the customer initial where indicated and sign and date the form. Attach the original (white) copy to the 4473. Give the yellow copy to the customer at the time of purchase.



071552676
Rev 7/03
REV0228043

