

Remington Arms Co., Inc.
Product Service
Legal Case #:6024

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
225904	3/15/2011	3/22/2011	3/22/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	2223 Vanstory St	Greensboro	NC	27403		W 336-832-4224

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
FI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired when lifting bolt	Concern:1020 Fired on Bolt Opening		
C				

4/1/11 Per note with rifle, customer states that gun was on safe and he lifted the bolt 1/4" and the gun fired. Gander was not able to duplicate.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27094	G6990868	OE	7/29/2010 1:05:23 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	GANDER WAREHOUSE #1/Leban	SCOPE,RINGS,BASE	U			

CONCERN: FIRED ON SAFE WHILE LIFTING BOLT

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA						
Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, to restore confidence in rifle, replace TPA, clean, test at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	62.40	4/1/2011				

4/1/11 Per Ilion, could not duplicate concern. Trigger assm is functioning as designed. To restore confidence in rifle will replace TPA, clean, test at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/22/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 270 WIN
	Date Code		OE
	Bore Plugged	False	
	Buiged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
	Condition	Like new; Functioning	
Extractor	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
Locking	Lag Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
	Condition	Like new; Functioning	
Overall	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
	Condition	Like new; Functioning	
Receiver	Bulged	False	
	Description		XMP SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	---Select---	N/A
Sear	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	X-Mark Pro	



6024

Service Request

Service Order # 4073

24"
0E7/1
3#

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00727
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 03/04/2011 Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 1-56-081-01-8B-02639
Attn: Gun Parts Dept.
2223 Vanstory Street
Greensboro, NC 27403

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700 ADL

Type: Rifle
Cal/Ga.: .270cal

Serial Number: G6990868
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

Remington 700 ADL synthetic package serial # G6990868 with scope.

REASON FOR RETURN:

Customer states that gun was on safe and he lifted the bolt app 1/4 inch and the gun fired. Could not duplicate problem at this level. Thought you might want to look at the gun.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Richard Toland
(336) 852-4224

20.40
27. -
15. -
62.40

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

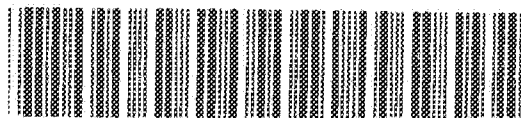
Forward all invoices to: Gander Mountain
Attn: Cindy Kilbride
PO Box 1224
Minneapolis, MN 55440

RECEIVED
MAR 23 2011

BY:

G6990868

Model: 700



RE00225904

could not duplicate concern.
T.A. is functioning as designed.
To restore confidence in rifle will
ship back TPA, clean & test rifle at
N/C
warranty



