

Remington Arms Co., Inc.
Product Service
Legal Case #:5580

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
217771	1/6/2011	1/7/2011	1/7/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	1560 Cty Hwy XX	Rothchild	WI	54474		W 715-355-5500

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when removing safety	Cause:4038 Could Not Duplicate Concern		Unknown
C	Concern:1007 Fired on Safe Release			

2/3/11 Per note with rifle, his rifle went off twice after taking off safe.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	27359	G6641633	BB	1/18/2007 3:59:22 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

2/3/11 Per Ilion, could not duplicate concern. Trigger assm set screws altered. Replace TPA, clean, test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/7/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 308 WIN
	Date Code		BB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED



Service Request
Service Order # 12987

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00726
14 Hoefer Ave

Ilion, NY 13357

Attn: service dept.

Date Shipped: 12/24/2010

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 3-39-073-01-7B-01760
Attn: Gun Parts Dept.
1560 Cty.Hwy XX
Rothchild, WI 54474

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: 308

Serial Number: g6641633
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

complete rifle

REASON FOR RETURN:

customer complained his rifle went off twice after taking off safe. I thought it probably best I send in.....thank you
in advance gary

ATTENTION VENDOR

Please contact me with any questions or concerns.

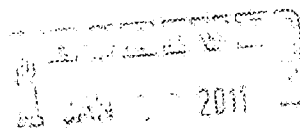
Gary Trembath, Peter Schaefer
(715) 355-5500

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: Gander Mountain Company
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101



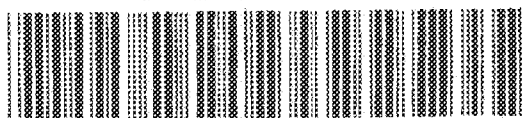
BY:

could not duplicate concern
T.A. set screws altered.
Replaced TPA, clean + test fire
at 1/2 normal cost.

Quote

Serial Number: G6641633

Model: 700



RE00217771

