

Remington Arms Co., Inc.
Product Service
Legal Case #:5807

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
221477	2/1/2011	2/2/2011	2/2/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bennie D.	Harnish	149 Reservoir Rd.	Wheatland	WY	82201		H 307-322-3855

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

A dealer sent gun in for consumer. Consumer included a note stating that he bought the gun from a dealer in Feb 2009. He stated in 2010 it fired when taken off Safe. He stated it did not happen again. He stated that a dealer checked the rifle out & could not duplicate the incident & could not find any problem. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27475	G6820005	RD	1/9/2009 10:18:48 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH LLC		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion - Check over
completely @ n/c -
warranty

Repair/Replacement Cost	Repair/Replacement Date
\$27	2/17/2011

2/17/11: Per Ilion - Could not duplicate concern. TA is functioning as designed. Check over completely, clean & test fire @ n/c - warranty. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/2/2011
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 243 WIN
	Date Code		RD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Like new; Functioning	
	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
Extractor	Stop	Like new; Functioning	
	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Like new; Functioning	
Safety	Bulged	False	
	Description		XMP SAFETY
	Function	Like new; Functioning	
Scar	Sub-Assembly	Non-ISS	
	Lift	---Select---	011
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

TO: Remington Arms Company, Inc

FROM: Bennie D. Harnish
149 Reservoir RD.
Wheatland, Wy 82201
307-322-3855

RE: Remington Rifle cal 243
Sps Youth Rifle # G6820005

I purchased this rifle from Teel Gun Works 2-11-09. During the antelope season of 2010 the rifle ~~was~~ fired when the safety was taken off. The next day we put many shells thru the rifle without incident. I was then in the process of firing the rifle and it ~~was~~ fired again when I took it off safe.

Three of my children have had Remington rifles that they have used for about 30 years. We are very confident about Remington quality!

Teel Gun Works had this rifle checked by the local National Guard armorer and he could not find any problem. However, I would like Remington to recertify or replace the trigger assembly to reassure us that this rifle is safe for my Grandchildren.

Thank you in advance for your assistance in this matter.

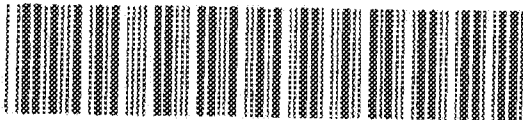
Bennie D Harnish

Bennie Harnish
149 Reservoir Rd.
Wheatland, WY 82201

SAB

G6820005

Model: 700



RE00221477

could not duplicate concern
T.A. is functioning as designed.
check over completely, c.w.a.w.
Test fire at N/C

WARRANTY

RECEIVED
FEB 04 2011

BY:

