

Remington Arms Co., Inc.
Product Service
Legal Case #5628

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
218561	1/12/2011	1/13/2011	1/13/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Schools	---	Scheels	2400 10th St. SW	Minot	SD	58701		W 701-852-1010 F 701-852-0972
Incident		Carter	Medalen	311 1st Ave.	Rugby	ND			H 701-208-0011

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4054 As received Follows Down		Unknown	
S	Concern:1097 Fired on Safe Release			
C FSR				

Dealer sent gun in for customer. Customer stated the gun will fire when taken off safe in cold weather. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM	84226	G6732052	LC	2/27/2008 10:33:51 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD	TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Bion - Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

1/25/11: Per Bion - Will follow down. TA set screws altered & trigger has minimum trigger return. Can offer to replace with XMP Adj. TA at 1/2 normal cost - quote. Faxed quote to dealer for review. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		1/13/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4054	As received Follows Down	
Barrel	Description		26" 22-250 REM
	Date Code		LC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	0:2
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Not Functioning	MIN TRIG RETURN
	Pull	---Select---	2.5#
	Altered	True	SET SCREW ALTERED
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		TWO PIECE BASE

QUOTATION**Remington Arms Company, Inc.****ESTIMATING**

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

REPORT

Parts/Repairs

800-243-9700

Fax

336-548-7801

www.remington.com info@remington.com**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00218561 Account # - R-	Description/Serial Number G6732052	Date Received - 1/12/2011 Estimate Date - 1/25/2011 Current Date - 1/25/2011
Customer SCHEELS DAKOTA SQUARE 2400 10TH SW MINOT, ND 58701 US Phone (H) (701)-852-1010 Phone (W) 		Return To SCHEELS DAKOTA SQUARE 2400 10TH SW MINOT, ND 58701 US Fax (701)-852-0972 Email

Please Circle One
 VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
 PO Number _____
 Daytime Phone (_____) _____ Time To Call _____ Open Acct. R
 Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
 Notice: We process checks electronically through Check 21

Problems			
Reported		Found	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123	FORWARD TO PRODUCT SERVICE F

Technician's Comments

Problem/Notes Will follow down.Trigger assm set screws altered,Trigger has a min trigger return.Can offer to replace trigger assm with an x mark pro adjustable at 1/2 normal cost.

Estimate **C.O.D./Shipping and Handling Charges are NOT Included in this Quote							
Material #	Material Description	Qty	Warranty Y/N	Price/ Unit	Discount Percent	Extended Amt	
Part							
F306373B	700 XMP EA TRIG ASSB LH BLACK (OS)	1	N	\$94.00	50%	\$47.00	
Service							
4000114	GR-SHIPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00	
4000119	GR-TEST	1	N	\$23.00	50%	\$11.50	
Sub Total:						\$75.50	
Est. Sales Tax:						\$2.35	
Grand Total:						\$77.85	

TRANSMISSION VERIFICATION REPORT

TIME : 01/25/2011 12:39
 NAME :
 FAX : 3365487023
 TEL :
 SER.# : BROCOJ148005

DATE, TIME 01/25 12:39
 FAX NO./NAME 17018520972
 DURATION 00:00:24
 PAGE(S) 01
 RESULT OK
 MODE STANDARD
 ECM

QUOTATION

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
 Madison, NC 27025-0700

www.remington.com info@remington.com

ESTIMATING
REPORT

Parts/Repairs 800-243-9700
 Fax 336-548-7801

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Repair Order Number	Description/Serial Number	Date Received -	1/12/2011
RE00218561	G6732052	Estimate Date -	1/25/2011
Account # - R-		Current Date -	1/25/2011
<u>Customer</u> SCHEELS DAKOTA SQUARE 2400 10TH SW MINOT, ND 58701 US		<u>Return To</u> SCHEELS DAKOTA SQUARE 2400 10TH SW MINOT, ND 58701 US	
Phone (H)	(701)-852-1010	Fax	(701)-852-0972
Phone (W)		Email	

Please Circle One
 VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
 PO Number _____
 Daytime Phone () _____ Time To Call _____ Open Acct. R _____
 Approval: Customer Signature _____ Date _____

☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box

Notice: We process checks electronically through Check 21

M123 FORWARD TO PRODUCT SERVICE
 FOR INSPECTIO

M123 FORWARD TO PRODUCT SERVICE F

Problem/Notes Will follow down. Trigger assem set screws altered. Trigger has a min trigger return. Can offer to replace trigger assem with an x mark pro adjustable at 1/2 normal cost.

5628

26"
LC 2/08
2.54
012

December 27, 2010

Dear Gunsmith,

I have used this gun twice in the last 3 weeks and both times it has discharged when I took it off of safe. The first time I did not think that I bumped the trigger and the second time that it happened I am positive that my finger was nowhere near the trigger. Each time I used this rifle when it has discharged has been under very cold conditions (+/- 0 degrees) and my feeling is that the cold likely has something to do with the gun going off when taken off of safe. Previous to the two incidents of it discharging I had used it at around 50 degrees when I checked it for being sighted in and never had any problems and I have tried to recreate it discharging upon taking the safety off and it will not do it when the gun is warm. If you would have any questions for me, my contact information is listed below and feel free to call. I have owned this gun for over two years and have not had any trouble with it until using it in the cold conditions recently. Thanks.

Sincerely,


Carter Medalen

701.208-0011

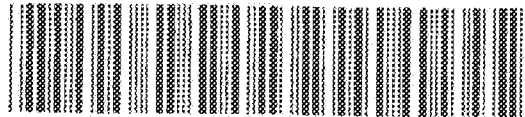
RECEIVED
JAN 17 2011

BY: _____

Serial Number

G6732052

Model: 700



RE00218561

will follow down. T.A. set
screw altered, trig has a
min trig. return. Can
open to replace with an
imp adj. TPA at 1/2
normal cost.

Quote

SCHEELS

scheels.com

DAKOTA SQUARE MALL, 2400 10th St. SW, Minot ND 58701

701-852-1010, FAX 701-852-0972

Date: 12-30-10

RA #: _____

REMINGTON ARMS

Ship To: _____

Acct #: _____

Firearm Information:

Name of Firearm:

REMINGTON

Serial Number:

66732052

Model:

700 ~~1000~~ LH

Cal. Gauge:

790911

Cal. Gauge:

22-250

Velocity:

Yes _____ No _____

Notes/Remarks:

* LETTER INSIDE BOX *

GUN GOES OFF WHEN SAFETY IS PUSHED TO THE
FIRE POSITION - WITHOUT TOUCHING THE TRIGGER - ^{COLD} CONDITIONS

Customer Information:

Name:

CARTER MEDALEN

Street Address:

311 1st N.E

Phone:

701-208-0011

City/State/Zip:

RUGBY, N.DAK

Cell Phone:

Please Repair and Return to us as soon as possible

Thank you,

Red Kongelt

Returns Manager

701-420-1710

