

Remington Arms Co., Inc.
Product Service
Legal Case #:5978

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
225282	3/8/2011	3/9/2011	3/9/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Myers	3426 Rocky Gap Place	Cocoa	FL	32926		H 321-482-5480

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired when closing bolt	Concern:1008 Fired on Bolt Closing		
C				

3/21/11 Per letter with rifle, he has had problems since he bought it with the bolt being hard to close on a round. He has to slap it closed with the palm of his hand. He has had an accidental discharge while trying to close, had it pointed down range so no problems.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WTN	27136	86691208	CD	4/14/2009 7:55:25 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
5/18/2009	ELLETT BROTHERS, LLC		Y			

CONCERN:ACCIDENTAL DISCHARGE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, clean, check TPA, replace extractor, test fire at no charge						
Repair/Replacement Cost	Repair/Replacement Date					
27.84	3/21/2011					

3/21/11 Per Ilion, could not duplicate concern. Trigger assm is functioning as designed. Brass is built up around extractor causing hard closing. Will clean, check TPA, replace extractor, test fire at no charge under warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		3/9/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 308 WIN SS
	Date Code		CD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	BRASS BUILD UP/SHAVINGS AROUND EXT
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	SOME EXCESS LUBE IN ACTION
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-JSS	
Sear	Lift	---Select---	.012
	Notch	Like new; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	X-Mark Pro	



Titusville Rifle & Pistol Club Receipt

2299 Gun Club Lane Mims, FL 32754
(407) 365-2501 FFL 1-59-009-01-9C-05214

5978

24"
C04/09
4#
012

Date: 05/20/2009 No: 2082

Name: Myers, Robert; 3426 Rocky Gap Pl Cocoa, FL 32926; 482-5480;

dude-the@usa.net

Check#: 1541

Item(s) from Inventory DB:

Gun; Rem Mdl 700 SPS SS 308Win, Ser# S6691208, 1 ... \$529.99

Item(s) not in Inventory DB:

Item Amount:	\$529.99
Shipping:	\$11.45
NonMember Charge: NO	\$0.00
Club Charge: YES	\$3.00
Cost:	\$544.44
Sales Tax:	\$32.67
SubTotal:	\$577.11
FL St Reg Check:	\$5.00
Invoice Total:	\$582.11
Deposit:	-(550.00)
Transaction Total:	\$32.11

Tendered: \$32.11

Change: \$-0.00

Comments:

\$32.11 balance in cash.

Received By: Dean Loveland

Settled: YES

FFL Transaction # 1690 ; Source/Distrib: Elliott Bros

RText:

Created: 05/18/2009 03:47:02 PM

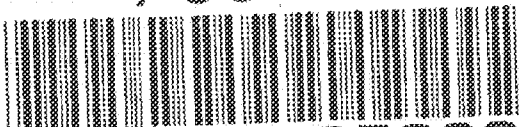
RECEIVED
MAR 15 2011

BY: _____

could not duplicate concern
T.A. is functioning as designed.
BRASS IS BUILT UP AROUND EXT.
CAUSING HARD CLOSING. will
clean & check TPA. clean
& replace EXT. & Test Fire
AT N/C
warranty

S6691208

Model: 700



RE00225282

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 SPS SS	Serial Number: 56691208
Are you the original owner? ☒ YES ☐ NO	
Name: Robert Myers	Date of Purchase: 05/20/2009
Address (no PO Boxes): 3426 Rocky Gap Place	
City: CDLGA	State: FLORIDA Zip: 32926
Phone (Daytime): 321-482-5480	Fax:
E-mail Address:	
☐ I would like to receive future e-mail updates from Remington.	
Please describe your problem: I have had problems from day ONE. The bolt is hard to close when putting a round in the chamber. I have to SLAP IT CLOSED with my palm. I first thought it had to be broken in. I have had an accidental discharge while trying to close, pulled down Range NO PROBLEMS. Notify me at home - thealisa.net with return ticket.	
Ammunition Information:	
Manufacturer: Remington	Type: UML - METAL CASE
Other (i.e. bullet weight/type, shot size, powder): 150 GR.	
Handload Information: N/A	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: FINPOWER FP-10	
How often do you clean the bore? (Months or Number of rounds) AFTER EACH USE	
How often do you clean the action? (Months or Number of rounds) AFTER EACH USE	
How often do you clean the trigger assembly? (Months or Number of rounds) NOT YET, LESS THAN 300 Rounds Fired.	
Brand of lubricant used: Remington	

27.84



