

Remington Arms Co., Inc.  
Product Service  
Legal Case #:5431

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
222281	2/7/2011	12/15/2010	2/8/2011	12/6/2010			

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Michael	Siboloski	208 Wabash Ave.	West Union	WV	26456		C 304-838-0851 E crewchief389@yahoo.com

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Concern:1007 Fired on Safe Release			
C	FSR			

Cusotmer called in. He stated he had a FSR about 2 weeks ago. No damage, No injury. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/204 RUGER	84214	G6690902	DB	9/17/2007 11:46:12 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
6/1/2010	GRICE WHOLESALE		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Hion - Quote  
to repair

Repair/Replacement Cost	Repair/Replacement Date

12/15/10: Sending ARS, ltr, form. df 2/22/11: Per Hion - TA set screws altered. Trigger will not return properly. Replace TA, clean & test fire @ 1/2 normal cost - quote. Customer apprvd repair & pd by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/8/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	

Barrel	Description		26" 204 RUGER HB
	Date Code		DB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
Extractor	Stop	Like new; Functioning	
	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Like new; Functioning	
Safety	Bulged	False	
	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Sub-Assembly	Non-ISS	
	Lift	---Select---	.008
	Notch	Like new; Functioning	
Feeding Test		Test Fired	False
	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG WILL NOT RETURN PROPERLY RED COLOR ON TRIG AND FIR PIN
	Pull	---Select---	1.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	X-Mark Pro	

5431

copy  
2611  
1.5  
1008  
DB9/07

December 15, 2010

Michael Siboloski  
208 Wabash Ave.  
West Union, WV 26456  
Ph: 304-838-0851

Ref: # 5431

Dear Mr. Siboloski,

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

Please include a copy of this letter to put inside the shipping container. The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm and will contact me with the results.

I hope that this action will keep you a loyal Remington customer.

Sincerely,  
D. Fulcher  
Consumer Affairs Administrator  
Remington, H&R, Marlin  
Phone: 1-800-243-9700  
Fax: 336-548-7872

RECEIVED  
FEB 17 2011

BY: .....

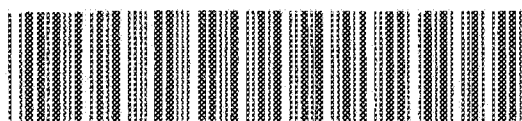
enclosure

T.A. set screws altered.  
Trig. will not return properly,  
dupl. H&R TPA, clean + test fine  
AT 1/2 Norwalk cost.

Quade

G6690902

Model: 700



RE00222281

Print

Reset

<b>Model</b> Number: 700		<b>Serial</b> Number: G6690902	
<b>Are you the original owner?:</b> YES NO			
<b>Name:</b> Michael Siboloski		<b>Date of Purchase:</b> June 2010	
<b>Address (no PO Boxes):</b> 208 Wabash Avenue			
<b>City:</b> West Union		<b>State:</b> WV	<b>Zip:</b> 26456
<b>Phone</b> (Daytime): 304-838-0851		<b>Fax:</b>	
<b>E-mail Address:</b> (if e-mail address is provided, notification of receipt and shipment will be sent) crewchief389@yahoo.com			
<b>E-mail Address:</b> I would like to receive future e-mail updates from Remington.			
<b>Please describe your problem and date of occurrence:</b> <p>On Dec, 06 2010 getting ready to fire the first round of the day I switched the selector from safe to fire and the firearm discharged. Finger was not on the trigger (I used my trigger finger to take the firearm off of safe), also the round was loaded with the selector on safe. I duplicated it 2 times unloaded when I got home. But when I went to show my wife it wouldnt do it. About a week later with her watching it misfired 1 time. I love this gun please fix her.</p>			
34 characters left			
<b>Ammunition Information:</b>			
<b>Manufacturer:</b> Hornady		<b>Type:</b> Varmint Express	
<b>Other (i.e. bullet weight/type, shot size, powder):</b> 32 Grain V-Max			
<b>Handload Information:</b>			
<b>Powder Used:</b> Never		<b>Powder Weight:</b>	
<b>Case/Hull Used:</b>		<b>Primer Used:</b>	
<b>Bullet Type/Shot Size:</b>		<b>Reloader Used:</b>	
<b>Firearms Care (Cleaning and Lubrication):</b>			

Brand of cleaning solution used: Birchwood Casey Gun Scrubber
How often do you clean the bore? (Months or Number of rounds) Every Use or 3 Months
How often do you clean the action? (Months or Number of rounds) Every Use or 3 Months
How often do you clean the trigger assembly? (Months or Number of rounds) 2 uses or 3 Months
Brand of lubricant used: Rem Oil
How often do you lubricate the bore? (Months or Number of rounds) Every use or 3 Month
How often do you lubricate the action? (Months or Number of rounds) Every use
How often do you lubricate the trigger assembly? (Months or Number of rounds) Every Use
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? > YES NO
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? This is the first
What were the services performed? N/A
<p>Ship your INSURED firearm by either UPS or Parcel Post to:</p> <p style="text-align: center;"> <b>Remington Arms Co., Inc.</b>  <b>Attn: Arms Service Division</b>  <b>14 Hoefler Avenue</b>  <b>Ilion, NY 13357</b> </p>
<p><b>WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.</b></p> <p>:: Record the serial number of your firearm before sending it.</p> <p>:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably,</p> <p>ship in a firearm box. (Note: Original boxes may not be returned.)</p> <p>:: Remove all accessories from your firearm to prevent loss or damage.</p> <p>:: Provide a return address on both the outside and inside the box. Shipments without a proper</p>

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card. We process checks electronically through Check21.



www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	12/15/2010	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
<input checked="" type="checkbox"/> PLEASE CHECK ONE			
MEDIA			
COORDINATOR			
TO MAIL		I WILL MAIL <input checked="" type="checkbox"/> XXXXXX	
DESCRIPTION: Ref # 5431 rifle			

## LABEL INFORMATION

MAIL LABEL TO: Michael Siboloski 208 Wabash Ave. West Union, WV 26456 Ph: 304-838-0851
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

**PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR**

AXXS86 DEC 15, 2010 ALL CURR USD 1 OF 1  
SVC GND COM ACT WT 10.0 LBS  
TRACKING# 124XXS868067577596  
REF 1: MICHAEL SIBOLOSKI/CD/DMF  
REF 2: 5431/RIFLE  
  
HANDLING CHARGE 0.00  
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD  
DV 0.00 CDB 0.00 RS 0.50  
DC 0.00 DGD 0.00 SD 0.00  
AH 0.00 PH 0.00 SP 0.00  
TOT PUB CHG 8.20 PUB+HANDLING 8.20

