

Remington Arms Co., Inc.

Product Service

Legal Case #:5762

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
220588	1/25/2011	1/26/2011	1/26/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Scheels	---	Scheels	4400 Sergeant Rd.	Sioux City	IA	51106		W 712-252-1551

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

Dealer sent gun in for consumer. Dealer stated gun mis-fires when taken off safety. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	27092	G6969025	KE	5/12/2010 7:42:16 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SCHEELS - 41ST STREET SCH	TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Check over completely, clean, test fire @ n/c						

Repair/Replacement Cost	Repair/Replacement Date
\$27	2/11/2011

2/11/11: Per Ilion - Could not duplicate concern. TA functions as designed. Check over completely, clean & test fire @ n/c - warranty. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/26/2011
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 243 WIN
	Date Code		KE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHES/MARS DIRTY
	Fore End Condition	--Select--	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		XMP SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	--Select--	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	--Select--	S#
	Altered	False	
	Sub-Assembly	X-Mark Pro	



Southern Hills Scheels

NO 25930

Date: 1-18-11

Account No. R7998727

To: Remington

REASON:
☒ SHORTAGE
☒ DEFECTIVE
☐ OVERSHIPMENT
☐ WRONG MERCHANDISE
☐ CREDIT OUR ACCOUNT
☐ REPLACE ...N/C
☒ REPAIR & RETURN ...N/C
☐ REPAIR & BILL US
☐ OTHER

Customer Name: SS

Phone: _____

PO # _____ RA#: -N/A-

	QTY	SIZE	STYLE	UPC CODE	DESCRIPTION/DEFECT	COST
1	1		Model 700		Mis-firing	
2					when taken off	
3			Serial # G6969025		safety.	
4						

REPAIR TAG
779006

Remington 430.00
SOUTHERN HILLS SCHEELS
4400 Shepherd Road
Stark City, Kansas 61105
(712) 282-1551

CUSTOMER Scheels All Sports COPY NO. F 779006

ADDRESS _____ PHONE _____ DATE RECEIVED 01-17-11

MODEL OR 700 ADL SERIAL NO. G6969025

TROUBLE REPORTED Mis-firing when taking off safety

DESCRIPTION OF MATERIAL USED _____ AMOUNT _____

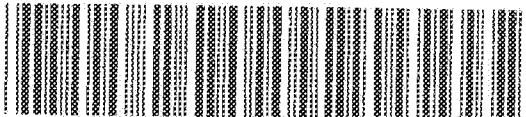
RECEIVED BY _____ TOTAL MATERIALS _____

LABOR _____ TAX _____

ON COMPLETION OF WORK Thank You! CASH TOTAL _____

-1417

Serial Number: G6969025
Model: 700



RE00220588

could not duplicate concern.
T.A. functions as designed
check over completely, clean
at test fire at N/C
unusually

RECEIVED
JAN 27 2011

BY: _____

