

Remington Arms Co., Inc.
Product Service
Legal Case #:5514

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		12/30/2010	1/17/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Richard	Spalletta	611 State Rt 690	Spring Brook Twp	PA	18444		C 570-351-3029

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Fires when closing bolt	Concern:1008 Fired on Bolt Closing		
C				

12/30/10 Per call from Spalletta, he received a 700 SPS to sell to a customer and the bolt handle will not fully close but the firing pin will drop.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WSM	27253	S6749000		11/2/2010 7:15:37 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY S SPORT CENTER, INC		Y			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Dealer found problem in his assembly and corrected himself.						
	Repair/Replacement Cost	Repair/Replacement Date				

12/30/10 Mailing ARS.cm 1/17/11 Per call from Richard Spalletta, he found the problem and resolved it. The scope mount screw was too long and interfered with the bolt closing. It now works correctly and he will not be sending it to us.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
------	----------	------	---------



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	12/30/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		I WILL MAIL	
DESCRIPTION:			
700			

LABEL INFORMATION

MAIL LABEL TO:	Richard Spalletta 611 State Rt 690 Spring Brook Twp, PA 18444
RETURN ITEM TO:	Rem Prod Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 DEC 31, 2010 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969065529355
REF 1: RICHARD SPALLETTA/CD/CM
REF 2: 700

HANDLING CHARGE 0.00		
SINGLE-PIECE PUB RATE CHRG:		
DV 0.00	COO 0.00	SVC T/P USD
DC 0.00	DDO 0.00	RG 0.50
AH 0.00	PR 0.00	SD 0.00
TOT PUB CHG 7.27	PUB+HANDLING	SP 0.00
		7.27