

Remington Arms Co., Inc.
Product Service
Legal Case #:2220

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
142767	3/10/2008	3/11/2008	3/11/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Randy	Bailey	405 S 4th St	Basin	WY	82410		H 307-272-7170 F 307-568-3387 E randybailey58@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1008	Fired on Bolt Closing	Unknown	
C	fires on bolt closing			

3/12/08--correspondence from repair-when closing the bolt, the gun uncocks or follows down. Cust replaced trigger assembly w/ x-mark pro.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Rbl.	DOM
Remington	CF/BA	700/300 RUM	25735	E6766865	WV	8/2/2001 10:34:02 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
1/15/2007	JERRY S SPORT INC (WL)		Y			

CONCERN:FOLLOWS DOWN

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at n/c						

Repair/Replacement Cost Repair/Replacement Date

3/12/08--repair at n/c, stock not cut out to fit new trigger.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/11/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	CUST.DID NOT CUT STK TO FIT X-MARK PRO TPA
Barrel	Description		26" 300 RUM
	Date Code		WV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	

Bolt	Firing Pin	Like new; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 X-MARK PRO TPA
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3#
	Altered	True	TRIG PULL SET SCREW
	Sub-Assembly	X-Mark Pro	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00142767** Serial: **ES768065** Model: **700** Center Fire Caliber: **300 REM ULTRA MAG** Produced: **08/02/2001** Reparma: Status: **New 3/10/2008 2:30:59 PM**

Verify Repair: **High Priority**

Address Information

Customer: **RANDY BAILEY** Received From: **RANDY BAILEY** Retain To: Received From:

Address 1: **405 S 4TH STREET** Address 2: **405 S 4TH STREET**

City: **BASIN** PO Box: PO Box:

State: **WY** Zip Code: **82410** Country: **US** State: **WY** Zip Code: **82410** Country: **US**

FFL:

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
Date	Code	User ID	Desc1	Desc2					
3/10/2008 2:29:11	New	valentids	Repair Added						
3/10/2008 2:30:59	Update	valentids	Repair information change						
3/10/2008 2:48:22	Expedite	penceil	From: Check In	To: Repair Bench					
3/11/2008 8:19:55	Main	travisbw	Repair Maintenance	Status: New					
3/11/2008 9:45:01	Comment	supnyll	Returned to AS for n/c repair						

Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair ☐

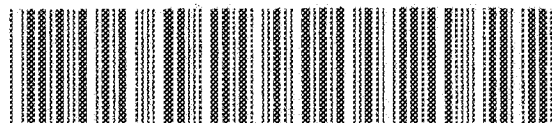
Current Status: **New**
 3/10/2008 2:30:59 PM
 valentids
 Repair Bench
 Repair Location: **ILN**
 Current Location: **ILN**
 Transfer Number:

Repair Search Refresh Close

supnyll 3/11/2008 9:45 AM CAPS NUM INTS SCRL

start Inbox - Microsoft Out... Arms Services Repair Microsoft Excel - PS H...

Customer change Trigger Assembly to
 An X-mark pro but did not cut additional
 Clearance in the stock - Safety was binding.
 Cut proper clearance in stock and check over
 completely at n/c as gesture of goodwill.
 - Trigger Assembly worked properly
 when it was not in the stock.
 Fred

E6766865Model: **700****RE00142767****Remington**

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: with your firearm.

Serial Number: **E6766865**Are you the original owner?: ☒ YES ☐ NOName: **RANDY BAILEY**Date of Purchase: **1-15-2007**Address (no PO Boxes): **405 S. 4th STREET**City: **BASIN**State: **WY**Zip: **82410**Phone (Daytime): **307-272-7170**Fax: **307-568-3397**E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) **randybailey58@hotmail.com**

E-mail Address:

☐ I would like to receive future e-mail updates from Remington.

Please describe your problem and date of occurrence:

when closing the bolt, the gun uncocks or follows down about 2 of 3 times. I replaced the trigger with an X-PRO REM, and it still does it.

could not duplicate concern, with stock off. The stk. is not cut to fit the x-mark pro assm. repair as needed + function test. AT N/C #230145

500 characters left

Ammunition Information:

- Reset Trig. pull to within factory Specs -

Manufacturer: **REM**Type: **180 gr**

Other (i.e. bullet weight/type, shot size, powder):

GUN HAS BEEN FIRED ABOUT 14 TIMES ONLYHandload Information: **NONE**

Powder Used:

Powder Weight:

Case/Hull Used:

Primer Used:

Bullet Type/Shot Size:

Reloader Used:

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: **SHOOTERS CHOICE**How often do you clean the bore? (Months or Number of rounds) **after each round - still breaking in**How often do you clean the action? (Months or Number of rounds) **after each round**How often do you clean the trigger assembly? (Months or Number of rounds) **NEW TRIGGER**